

IRONMAN Official Merchandise Store Staff Job Descriptions

Back Stock Attendant

- Keep back stock area organized
- Make sure all bins are labeled with proper item description
- Assist other store staff with finding items that need to be stocked in the store

Dressing Room Attendant

- Help guests locate an open dressing room
- Return unwanted items back to display racks
- Count number of items each guest takes into the dressing room and ensure they bring the same number out
- Assist guests with finding a specific size and/or style
- Organize hangers into boxes

Cashier

- Receive payment by cash, credit cards or gift certificates
- Issue receipts, refunds, credits, or change due to guests
- Count money in cash drawers at the beginning and end of shifts
- Greet guests entering establishments
- Maintain clean and orderly checkout areas
- Return returned or unpurchased items to their spot in the store
- Greet guests as they approach register
- Answer guests' questions, and provide information on procedures or policies

Floor Attendant

- Assist guests with finding a specific size and/or style
- Greet guests
- Keep store merchandise stocked and orderly
- Return returned or unpurchased items to their spot in the store

Areas floor attendant may work:

- Trinket Line – cups, mugs, lanyard, jewelry, etc.
- Kids Apparel
- TYR Section – swimwear and gear
- Event Apparel
- Sugoi Apparel – sponsored performance wear
- Hat area
- Sock area
- Womens Apparel
- Mens Apparel
- Family Apparel

Security Guard

- Greet guests
- Check receipts of un-bagged items
- Keep people out of store before and after store hours
- Open and close the “doors” when store closes
- Assist with crowd control and guest line leading to store