KATIE GOHN, MSIS

EDUCATION

UNIVERSITY OF TENNESSEE   **KNOXVILLE, TENNESSEE**
Master of Science, Information Science, 2002

UNIVERSITY OF TENNESSEE   **KNOXVILLE, TENNESSEE**
Bachelor of Arts, 1999
Major: English Literature

PROFESSIONAL EXPERIENCE

DEPARTMENT HEAD COLLECTION SERVICES   **October 2021 - PRESENT**
University of Tennessee at Chattanooga

> Under the direction of the Library Dean and in collaboration with the Department Head for Research and Public Services, and Collection Services unit directors, lead the Collection Services Department (Access Services, Acquisitions and Content Management, Special Collections) through budget development, resource allocation and staffing, strategic direction and prioritization, policy and process development, and strategic planning. Advocate for individual, unit, and department needs, ensure annual review, goal setting, and reappointment, tenure, and promotion processes are managed accurately and effectively at the department level and work towards collaborative and transparent decision making across the department and library.

HEAD, COLLECTION SERVICES   **JULY 2015 – SEPTEMBER 2021**
DIRECTOR OF ACQUISITIONS AND CONTENT MANAGEMENT
University of Tennessee at Chattanooga

> Under the direction of the Library Dean, manage all aspects of the collection life cycle for both physical and electronic resources including, selection, acquisitions, licensing, cataloging, and preservation. Engage in collaborative and innovative collection building activities. In particular, work closely with UT System, Tenn- Share, and TBR on consortia purchasing opportunities. Work collaboratively with library colleagues to assess the library collection, evaluate new resources and purchasing models, and make appropriate selections in support of the UTC curriculum and faculty research. With fellow administrators, evaluate, create, and manage a collection budget of close to 2 million dollars. This includes assessing and planning for changes in budget structure throughout the year, closing out fiscal year accounts, and assisting with reconciliation of collections expenditures with library and campus financial systems. Manage interlibrary loan, reserves, and scanning teams ensuring timely and efficient delivery of services to patrons and libraries. Work closely with the Assistant Director of Collection Services and Director of Special Collections on strategic planning and management associated with the physical and digital special collections.

ASSISTANT HEAD, COLLECTION SERVICES   **JANUARY 2014 – JUNE 2015**
Team Lead for Core Processing and Interlibrary Loan
University of Tennessee at Chattanooga

Under the direction of the Head of Collection Services, managed operations of the Core Processing and Interlibrary Loan Teams and served as a member of the Special Collections Team. Duties included administration of library and departmental policies and procedures, coordination of projects related to collections, stacks maintenance, interlibrary loan, electronic resources, and reserves. Assisted Department Head on material negotiations and licensing. Represented the department on various library committees. Supervised 3 FTE staff members and 3 faculty members. Participated in library management council and served as a member of the library administrative team, with responsibility for policy and budgetary decisions. Performed collection development and liaison duties for the UTC English Department.

DIGITAL INTEGRATION LIBRARIAN   **DECEMBER 2011-2013**
University of Tennessee at Chattanooga

Responsible for all aspects related to the digital environment at UTC Lupton Library, including customization of e-resource interfaces, maintenance and administration of Lib Guides, Website development, usability testing, technical and end-user support, EZProxy administration, promotion of e-resources, end-user and librarian training, link resolver software administration, and OCLC WMS and WorldCat Local administration. Assisted and advised library faculty on selection, trialing, and procurement of new library systems. Gathered, analyzed, and reported assessment data and usage statistics. Assisted in planning for and management of institutional repository software, BePress, for ETD's and campus journal publishing. Managed and led projects within the Materials Processing Department related to collections, e-resources, and reserves. Managed reserve and scanning functionalities, including policy and workflow creation. Supervised E-resources and Serials Librarian and Materials Processing Librarian. Other library duties included serving as a library liaison to the UTC English Department, serving on library committees, and reference desk rotation. Served as the library liaison to the Journal of Adolescent and Family Health; provided technical and publishing support.

GALILEO LEAD ANALYST   **OCTOBER 2002-DECEMBER 2011**
SUPPORT and ELECTRONIC RESOURCES
Board of Regents of the University System of Georgia – Academic Affairs Division

Managed online e-resources for 400 plus institutions affiliated with GALILEO, the state of Georgia's virtual library, including account management, remote access configuration, and interface customization. Integrated e-resources into GALILEO portal, SFX link resolver, and WebFeat, MetaLib, and 360 Search federated search tools. Assisted library staff with integration of locally-managed resources into library websites, campus portals, course management systems, and discovery tools. Maintained EZproxy database configurations and other custom URL and script configurations for seamless remote access. Assisted in creation of statistical reports pertaining to e-resources and GALILEO support. Served as lead support contact coordinating support efforts, troubleshooting access problems, documenting support processes and workflows, and overseeing customer satisfaction surveys. Participated in GALILEO and USG committees and project teams. Managed e-resource components of GALILEO technical projects. Presented at national and state conferences. Provided in-person and online training for library staff.

ASSISTANT LIBRARIAN   **AUGUST 2000-AUGUST 2002**
Fort Sanders Regional Medical Center

Managed library's serials acquisitions processes including ordering, claiming, and physically processing.

Managed resource sharing and interlibrary loan. Managed user accounts, circulation, and overdue billing. Provided reference assistance to hospital staff and nursing students. Performed collection management duties including weeding, shifting, and general maintenance of print collection. Collected, analyzed, and reported monthly usage statistics.

GRADUATE ASSISTANT AND WEEKEND SUPERVISOR   **AUGUST 2001-AUGUST 2002**
Agriculture and Veterinary Medicine Library - University of Tennessee at Knoxville

Supervised student employees. Created and maintained online subject guides. Drafted content for the Great Smoky Mountains Bibliography project. Fulfilled interlibrary loan requests. Provided reference assistance to students, faculty, and staff. Assisted in troubleshooting desktop and printer problems. Circulated library materials. Assisted patrons in the use of online library resources, microfiche/microfilm, and other resources.

LIBRARIANSHIP, Key Accomplishments

Leadership & Personnel

- With UTC HR and Library Administrative Council, comprehensive reclassification and equity reviews of all library staff positions resulting in revised classifications and market ranges (2020-21).
- Led reorganization of Access Services unit from Research and Public Services into the Collection Services Department (2021-22).
- Development of unit-wide diversity, equity, and inclusion professional development readings/sharing opportunity with plans to continue at the department level (2021).
- With Access Services Director, comprehensive review and revision of all Access Services staff positions, ensuring functional clarity and pay parity (2022–2023).
- Departmental leadership recruitment resulting in new position descriptions and recruitment of faculty serving as Director of Acquisitions and Content Management, Director of Access Services (2019–20, 2022–23).
- Creation and recruitment of new Collections Specialist for Acquisitions staff role (2022-23).
- Coordination of department-wide mission and vision statement development (2023–2024).
- Drafted, presented, and assessed library-wide Occasional Telecommuting/Alternative Work Schedule policies and procedures (2022).
- With RPS Department Head, Academic Affairs, and Penn State Libraries to implement librarianship activity reporting within Digital Measures for annual review (2024).
- Led one-time and end-of-year request and budget process for Collection Services Department and Acquisitions/Content Management resulting in new material acquisitions, technology, and resources across the department (2018-2024).

Strategic Planning & Policy Development

- Led Collection Services strategic plan draft, aligning departmental priorities with the Library's and UTC's mission (2024).
- With Head of RPS, drafted, and presented Library-wide committees/councils restructuring plan including, benchmarking peer institutions (2024-25).
- With Administrative Council, drafted Strategic Planning Roadmap and serve on the Strategic Planning Steering Committee (2025).

Collection Development & Management

- Developed and managed library's ~1.8 million dollar acquisitions budget providing information on allocations, expenditures, and projections (2018-2024).
- Co-led with E-resources Librarian the negotiation of contracts/licensing and pricing for large journal, e-book, and collection support utility products (2018-current).
- Co-led project to evaluate video needs of faculty resulting in new acquisition models for streaming film (2020-21).
- Led Reference Collection review and weeding project (2023–24).
- Lead negotiation and implementation for Overdrive Libby popular reading e-and audio-books collection (2023-2024).
- Directed LibGuides A–Z migration project scoping and launching plan and collaborating with RPS and IT on implementation. (2024-25)
- Led Library Enhancement Initiative (2015-2021, 2023-2024).

Technology & Access Services

- With Director of Access Services, completed multi-year evaluation of the Semester Technology Lending Program, consolidating inventory, refining item records, and producing sustainability recommendations (2020-24).
- With Collections Specialist for Resource Sharing, streamlined resource sharing services by migrating interlibrary loan services from ILLiad to Alma with RapidILL integration (2022–2023).
- Assisted Director of Access Services and Digital Development Librarian with implementing LibCal for study room reservations (2023).
- Advocated for and ensured smooth implementation of tap User IDs for service desks working closely with Auxiliary Services to procure devices and guest cards (2023-24).

COVID-19 Response

- Led Return-to-Work Taskforce and drafted library-wide COVID response documentation (2020–2021).
- Led physical collection move and shelving installation back to the first floor, creating new user spaces, featured book displays, and new arrivals area.(2020-2022).
- Adjusted collection development practices during COVID, addressing shifting needs due to online/hybrid instruction (2020–2021).

Accreditation & Institutional Effectiveness

- UTC SACSCOC Leadership Team, authored compliance reports for standards 11.1, 11.2, and 11.3 (2021–2022).
- Led cyclical reviews and authored program accreditation reports for multiple departments including Nursing, Communication, and Economics (2018–2020).
- Authored goal and goal reports for annual UTC Assessment process (2019-present).

Policies, Procedures & Documentation

- Revised, presented, and codified Library's current Collection Development Policy (2022).
- Drafted core Alma process documentation for fulfillment, acquisitions, and configurations (2018-2020).
- Drafted UTC Library's process and policy related to challenging library materials (2021–22).
- Led project to update and organize all standard operating procedures across acquisitions and access services (2021).

Outreach & Events

- Co-led/Planned Wellness Collections Event (2025).
- Coordinated Volunteer opportunity for Library employees with the 2nd Harvest Food Bank (2024).
- Co-led planning for Library-Wide Winter Retreat (2022-2025).
- Partnered with UT Press for University Press Week event, coordinating logistics, marketing, and presentation. (2024).
- Assisted with Marketing Mocs Go Vote initiative and coordinated Election Day Carnival with SGA (2024).
- Co-led planning for Library Annual Picnic (2024)
- Co-PI and Co-author on Wellness Collection grant project ($4,687), building student-centered wellness kits and planning campus events (2024-25).
- Planned and promoted "Pop Up Library" event with the Library EDI Committee and the Center for Women and Gender Equity (2023).

PUBLICATIONS, Conference Proceedings

Gohn, K. (2016). Moving a Library Can Be Easy but Planning and Project Management are Key. The Charleston Conference.

PUBLICATIONS, Peer-Reviewed Articles

Gohn, K., Remy, C. (2017). Proactive and Prudent: Holistic Cyclical Electronic Resources Review Pilot. The Serials Librarian, 73(1).

PUBLICATIONS, Interview/Media

Rosato, Steve, editor. (2024). How Libraries Use a Variety of Lending Models to Optimize Access and Affordability of Digital Book and Video Collections. Against the Grain, 36(2). https://issuu.com/against-the-grain/docs/april_2024_v36-2

PUBLICATIONS, Working Paper

Gohn, K. (2025). Aligning Job Classification with the Real Work of Academic Libraries: A Thematic Analysis from the UT System. (Work in Progress)

PRESENTATIONS, National

Gohn, K. (March 2, 2026). Reclassify, Reskill, Reframe: Redefining Library Work Beyond HR Structures. ER&L, Austin, TX. (Accepted)

Campbell, C., Feathers, C., Gohn, K., and Beubien, S. (March 4, 2026). The Power of We: How Consortia and Libraries Are Rethinking Collective Action in the Open Access Transition. ER&L, Austin, TX. (Accepted)

Remy, C., Gohn, K. (Apr 13, 2021). Filling Gaps and Saving Money with Ebook Subscriptions, a Perspective from the University of Tennessee at Chattanooga. (Invited) ProQuest Online Webinar.

Gohn, K., Remy, C. (Mar 9, 2020). Taking Back Control of Streaming Media: Preliminary Results of a Faculty Video Use Survey. ER&L, Austin, TX.

Gohn, K., Remy, C., Aronoff, K. (Mar 6, 2018). Redesigning Technical Services to Meet Today's Patron Needs. ER&L, Austin, TX.

Gohn, K. (Apr 4, 2017). "Cyclical Review of E-Resources by Subject and Department." ER&L, Austin, TX.

Gohn, K., Remy, C. (Apr 5, 2016). "An Untapped Source of Talent: Autistic Library Employees and Electronic Resources Management." ER&L, Austin, TX.

Gohn, K. (Nov 7, 2015). "How did we get here? Moving Your Collection Can be Easy." Charleston Conference, Charleston, SC.

Gohn, K. (Mar 19, 2013). "Age of Discovery." ER&L, Austin, TX.

Gohn, K., Hosburgh, N. (Mar 19, 2013). "Troubleshooting and Tracking E-Resource Access Problems: A User-centered Approach." ER&L, Austin, TX.

Gohn, K. (October 2, 2010). "Mobile Applications and Virtual Libraries: Process, Issues, and Outcomes." LITA National Forum, Atlanta, GA.

Gohn, K. (August 1, 2008). "It Works! Integration of SFX into a Statewide Virtual Library." Ex Libris User Group Meeting (ELUNA), Long Beach, CA.

Gohn, K., Fancher, L. (February 23, 2007). "CU @ the MTG: Using Online tools for Collaboration." Electronic Resources in Libraries Conference, Atlanta, GA.

Gohn, K., Fancher, L. (June 27, 2007). "Engaging Collaborative Community Input." National Educators Computer Conference, Atlanta, GA.

Gohn, K. "Yours, Mine, and ERMS: Electronic Resource Management in a Consortial Environment." Electronic Resources and Libraries Conference, March 23, 2006.

PRESENTATIONS, Regional

Gohn, K. (Sept 26, 2025). "Building a More Accessible Platform: The ELUNA/IGeLU Accessibility Community of Practice." Ex-Libris Bluegrass Users Annual Conference, Johnson City, TN.

Gohn, K., Schurr, A. (Feb 7, 2020). "Configuring Local Facets and Resource Types in Primo VE." SUNYLA Midwinter Conference, Online.

PRESENTATIONS, State

Salatka, A., Gohn, K., Ward, D. (Apr 3, 2024). "Connecting Mission and Vision Across All Levels of Your Library." Tennessee Library Association, Nashville, TN.

Gohn, K., Schurr, A., Liedtka, T. (Apr 7, 2017). "Wading Through the Flood--a Library, a Flood, and a Recovery." Tennessee Library Association Annual Conference, Knoxville, TN.

Gohn, K. (Apr 26, 2013). "Implementing OCLC's WMS at UTC." Tennessee Library Association Annual Conference, Chattanooga, TN.

Gohn, K. (August 13, 2010). "GALILEO For Library Websites." GOLD/GALILEO Conference, Athens, GA.

Gohn, K. (October 14, 2010). "Out of the Media Center into the Classroom." Georgia Council of Media Organizations (COMO) Conference, Athens, GA.

Gohn, K. "Mobile Applications and Interfaces for GALILEO." University System of Georgia Annual Computing Conference, October 21, 2010, Eatonton, GA.

Gohn, K. (November 3, 2010). "Supporting GALILEO Access in Your Schools." Georgia Educational Technology Conference, College Park, GA.

Gohn, K. (November 12, 2009) "GALILEO for Online Learning." University System of Georgia Annual Computing Conference, Eatonton, GA.

Gohn, K. (October 9, 2009). "Journals and Magazines Abound in GALILEO: Learn How to Find and Utilize Them." Georgia Council of Media Organizations (COMO) Conference, Columbus, GA.

Gohn, K. (October 9, 2009). "Sparing a Dime. GALILEO for Tough Times." Georgia Council of Media Organizations (COMO) Conference, Columbus, GA.

Gohn, K., (July 31, 2009). "Getting the Most Out of GALILEO - Marketing Tips and Tools for Maximizing Resources with Minimized Budgets." GOLD/GALILEO Conference, Athens, GA.

Gohn, K. (August 2, 2007). "User-Centered Design and Community Customization Interfaces." GOLD/ GALILEO Conference, Athens, GA.

Gohn, K. (October 19, 2007). "Databases, Encyclopedias, Journals, Oh My!" Georgia Council of Media Organizations (COMO) Conference, Jekyll Island, GA.

Gohn, K. "Up, Up, and Upgraded: New Features in GALILEO and More." GOLD/ GALILEO Conference, August 4, 2006, Athens, GA.

Gohn, K. "GALILEO Gets a Makeover." Georgia Council of Media Organizations (COMO) Conference, September 20, 2006, Athens, GA.

Gohn, K. (October 25, 2006). "Better than Google? New GALILEO Features for Use in Online Courseware." University System of Georgia Annual Computing Conference. Eatonton, GA.

Gohn, K. (Facilitator). (October 26, 2006). "User Authentication Hurdles: Roundtable." University System of Georgia Annual Computing Conference. Eatonton, GA.

SPONSORED PROJECTS

Ketron, N. (PI), Gohn, K. (Co-PI). UTC Library Whole Student Wellness Collection. Alliance of Women Philanthropists. $4,687. (Jan 2024 - Jun 2025).

Gohn, K., Remy, C. UTC 15 in 4 Grant: Procurement of Streaming Video and Services. University of Tennessee at Chattanooga. $20,000. (Jul 2021 - Jun 2022).

Gohn, K. (PI), Affordable Course Materials Initiative Pilot. UC Foundation Grant. $30,000. (Jul 2016 - Jun 2018).

SELECT PROFESSIONAL DEVELOPMENT

Harvard Leadership Institute for Academic Librarians. (July 28 – August 2, 2024). Harvard University, Cambridge, MA. (Competitively Selected).

Library Management Training. (October 17 – December 5, 2023). Library Journal, Online Synchronous/Asynchronous.

"Managing Change and Holding Effective Difficult Conversation". (October 19, 2023). CORE Forum Leadership Institute Workshop. New Orleans, LA.

"Total Organizational Health from and Department Head Perspective." (August 9, 2023). UTC. Chattanooga, TN.

"Strategic Planning for Departmental Leaders." (November 10, 2023). UTC. Chattanooga, TN.

"UT System Leading From Where You Are." (April 19, 2023). UT System Employee Engagement and Organizational Development Workshop. UTC. Chattanooga, TN.

"Academic Library Leaders Discuss Difficult Topics Workshop." ACRL Conference. Pittsburgh, PA.

"Quenching Low Morale by Reorienting Towards a Practice of Care: A Workshop for Library Leaders." ACRL Conference. Pittsburgh, PA.

"Reflect, Rethink, and Rebuild: Working with systems to improve your library's culture and climate." ACRL Conference. Pittsburgh, PA.

PeMento: Peer Mentoring for Mid-Career Library Workers. (March – April 2022). Online Cohort Member.

PROFESSIONAL SERVICE

EX LIBRIS USER GROUP of NORTH AMERICA

Ex Libris User Group of North America (ELUNA) & International Group of Ex Libris Users (IGELU) Accessibility Community of Practice. Co-Chair, 2024 – Present.

MetaDoor Development Partner. Member, 2022.

LYRASIS

Lyrasis Catalyst Fund. Grant Reviewer, 2022 – 2024.

TENN-SHARE

Tenn-Share E-Resources Committee. Member, 2013-2020.

Tenn-Share TBR E-Resources Sub-Committee. Member, 2013-2017SEARCH.

Tenn-Share Courier RFP Committee. Member, 2014 – 2015.

Tenn-Share Share Your Stuff Committee. Member, 2014 – 2015.

AMERICAN LIBRARY ASSOCIATION - ALCTS

ALCTS Esther J. Piercy Award Selection Committee. Member, 2019 – 2020.

ELECTRONIC RESOURCES IN LIBRARIES (ER&L)

Electronic Resources & Libraries Fellowship Grant Committee. Member, 2013 – 2017.

THE CHARLOTTE INITIATIVE

The Charlotte Initiative Mellon Grant: Licensing Working Group. Member, 2015 – 2018.

EBSCO NETLIBRARY ADVISORY COUNCIL

EBSCO E-Books/NetLibrary Advisory Council. Member, 2010 – 2011.

UNIVERSITY SERVICE

University of Tennessee at Chattanooga and University of Tennessee System

University of Tennessee System Library Services Platform RFP Committee. Member, 2024 –.

UT System Electronic Resources Group. Chair 2013 – 2016; Member, 2017 –.

Council of Academic Department Heads. Member, 2016 –.

UTC Research and Arts Conference Planning Committee. Member, 2025 –.

UTC Housing Operation Move In. Volunteer, 2025.

Undergraduate Research and Creative Endeavor SEARCH Award. Grant Reviewer, 2025.

UTC Research and Arts Conference. Volunteer, 2024, 2025.

Mocs Go Vote Committee. Member, 2024.

Undergraduate Curriculum Committee. Ex Officio Member, 2016 – 2024.

Search Committee, UTC Library Dean. Member, 2023 – 2024.

UTC SACSCOC Reaffirmation Leadership Committee. Member, 2021 – 2023.

UTC Graduate Commencement, Marshal, Spring 2022; Spring 2023.

Faculty Senate Handbook Committee. Member, 2021 – 2022.

UTC Web Steering Committee. Member, 2021 – 2022.

Institutional Assessment and Effectiveness Committee. Member, 2020 – 2022.

UTC Housing House Calls. Volunteer, 2020, 2022, 2023.

Business and Economic Status Committee. Member, 2020 – 2021.

Faculty Grants Committee. Member, 2013 – 2015; 2019 – 2020.

Learning Environment Committee. Member, 2017 – 2018.

Petitions Committee. Member, 2015-2016.

Sustainability Committee. Member, 2012-2013.

UTC Complete College Taskforce. Member, 2013.

COLLEGE AND DEPARTMENTAL SERVICE
University of Tennessee at Chattanooga

Library Strategic Planning Steering Committee. Member, 2025--.

Library Knowledge Management Implementation Taskforce, Member, 2025--.

Library Administrative Council. Member, 2013 –.

Library Management Council. Member, 2013 –.

Library Collection Development Committee. Ex Officio, 2025 –.

Library Spaces Planning Taskforce. Member, 2025 –.

Library Faculty Council. Member, 2012-2025.

Search Committee, Library Business Manager. Chair, 2024.

Ex Libris Committee. Member, 2020-2023.

Library Electronic Resources Committee. Member, 2012-2022.

UTC Library Reimagining Fall 2020 Taskforce. Chair, 2020.

Search Committee, Director of Desk and Patron Experience. Chair 2019.

UTC Library RTP Committee. 2018-2021.

UTC Library RTP Committee, Coordinator of External Reviews, 2018.

UTC Library Assessment Taskforce. Member, 2015-2018.

Student and Staff Development Committee. Member 2015-2018.

Search Committee, Administrative Support Specialist. Member, 2017.

UTC English Department Library Liaison. 2013-2017.

IT Council. Member, 2013-2016.

Search Committee, Collections Initiatives Librarian. Chair, 2016.

Search Committee, Outreach and Assessment Librarian. Chair, 2016.

Search Committee, Collections Specialist (E-resources/ILL). Chair 2016.

Search Committee, ILL and Stacks Maintenance Specialist. Chair, 2015.

OCLC Team. Co-Chair, 2012-2014.

Internal Library Building Committee. Member, 2013-2014.

Internal Library Building Committee RFP Subcommittee. Member, 2013-2014.

Search Committee, Writing and Communication Center Director. Chair, 2014.

Search Committee, Digital Archivist, Member. 2013.

Search Committee, Outreach and Assessment Librarian. Member, 2013.

Search Committee, Web and Instruction Librarian. Member 2012.

University System of Georgia

GALILEO/GIL Discovery Tool Advisory Committee. Member, 2011.

ITS Employee Relations Committee. Member, 2009-2011.

ITS Footprints Implementation Team. Member, 2009.

ITS Activities Committee. Member, 2009.

GALILEO Interface Redesign Team. Resources Lead, 2008.

USG Annual Computing Conference Planning Committee. Member, 2007.

PUBLIC SERVICE

Sewanee Community Council. Elected, District 4 Representative. Sewanee, Tennessee, (2024 – 2028).

PROFESSIONAL AFFILIATIONS

American Library Association. (2013 - 2015)

Association of College and Research Libraries. (2013 - 2015)

AWARDS & HONORS

Professional Development Leave, May – July 2025.

UTC Exceptional Merit, UTC Library, 2024.

Tenured and Promoted to Rank of Associate Professor, August 2018.

UTC Exceptional Merit, UTC Library, 2016-2017.

UTC Exceptional Merit, UTC Library, 2015-2016.

UTC Exceptional Merit, UTC Library, 2014-2015.

UTC Exceptional Merit, UTC Library, 2013-2014.

Dr. Joseph A. Jackson Library Faculty Development Award, UTC Library, April 2013.

UTC Exceptional Merit, UTC Library, 2012-2013.

Appointed to Rank of Assistant Professor, December 2011.