

NetTutor User Guide

Locate the NetTutor link inside your Canvas course.

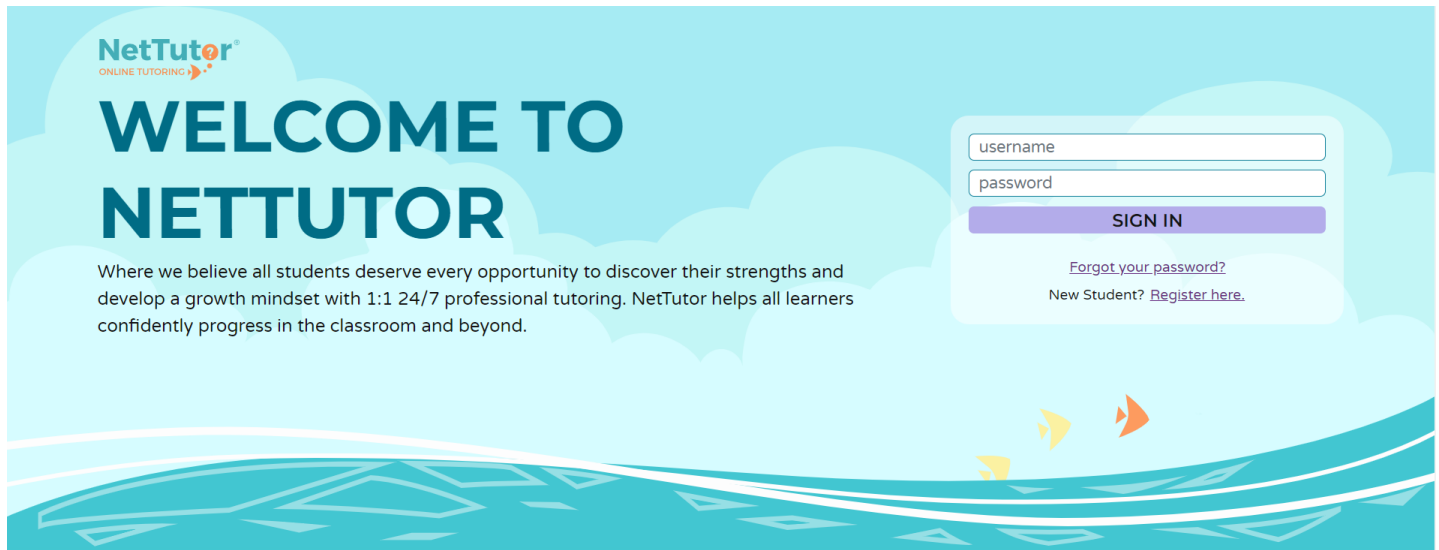
The screenshot shows a Canvas LMS interface. On the left is a dark sidebar with icons and labels for Account, Admin, Dashboard, Courses, Calendar, and Inbox. The main header area shows 'Pre-Algebra' and a 'Student View' button. Below the header, the course title 'NetTutor Demo Course' is displayed with an 'Edit' button. The main content area features a large banner for 'Pre-Algebra (NetTutor Demo Course)' with a background image of a university building. Overlaid on the banner is a blue shield logo with three fish and the text 'Link-Systems International, Inc. Pre-Algebra' and 'Welcome!'.

From the student hub page, click on the **NetTutor Tutoring Center** card to view all available tutoring groups.

The screenshot shows the 'PISCES STUDENT HUB' Academic Support page. At the top, there's a header with the PISCES logo and the text 'Academic Support'. Below the header, a teal banner contains a greeting 'Hello, Joseph.' and a welcome message. The main content area features three service cards. The first card is for the 'NetTutor Tutoring Center' with a fish logo and the text 'Connect with a friendly tutor. Help is just a click away.' The second card is for the 'NetTutor Writing Center' with a notepad logo and the text 'Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.' The third card is for 'Customer Care' with a question mark logo and the text 'Not sure how to use the system? Read how-to articles or connect with a support tech.'

NetTutor User Guide

If prompted, log in to your account at <https://www.nettutor.com/>.



Upon first access from each device, you'll be prompted to read and agree to NetTutor's End User License Agreement.

End User License Agreement

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE.

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Cancel

I Agree

Select a group from the list to receive tutoring support in that area.

Please Select a Group to Receive Tutoring in That Area

Accounting>

Anthropology>

Astronomy>

Biology>

Business>

Chemistry>

The NetTutor dashboard displays available tutoring resources along with the group's locker.

<
Welcome, Joseph!

Joseph
Drop-In Tutoring Hours
Customer Care

Geology



Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.



Schedule an Appointment

Go to the scheduling system to schedule an appointment with a tutor.



Drop off a Paper

Upload your paper and get feedback from a **Writing** tutor.



Drop off a Question

Drop your question off here.

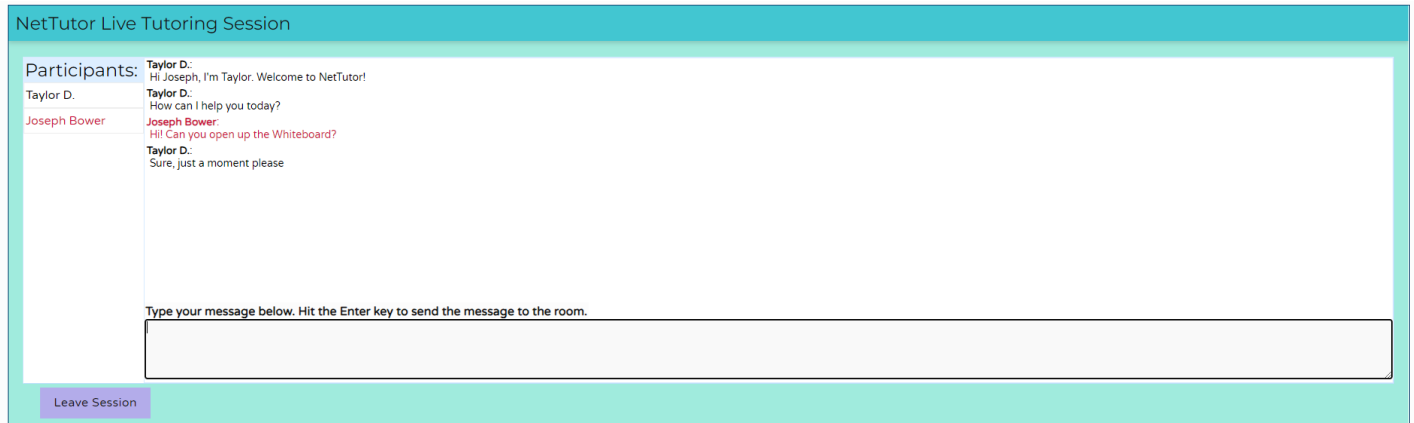


Your Geology Locker

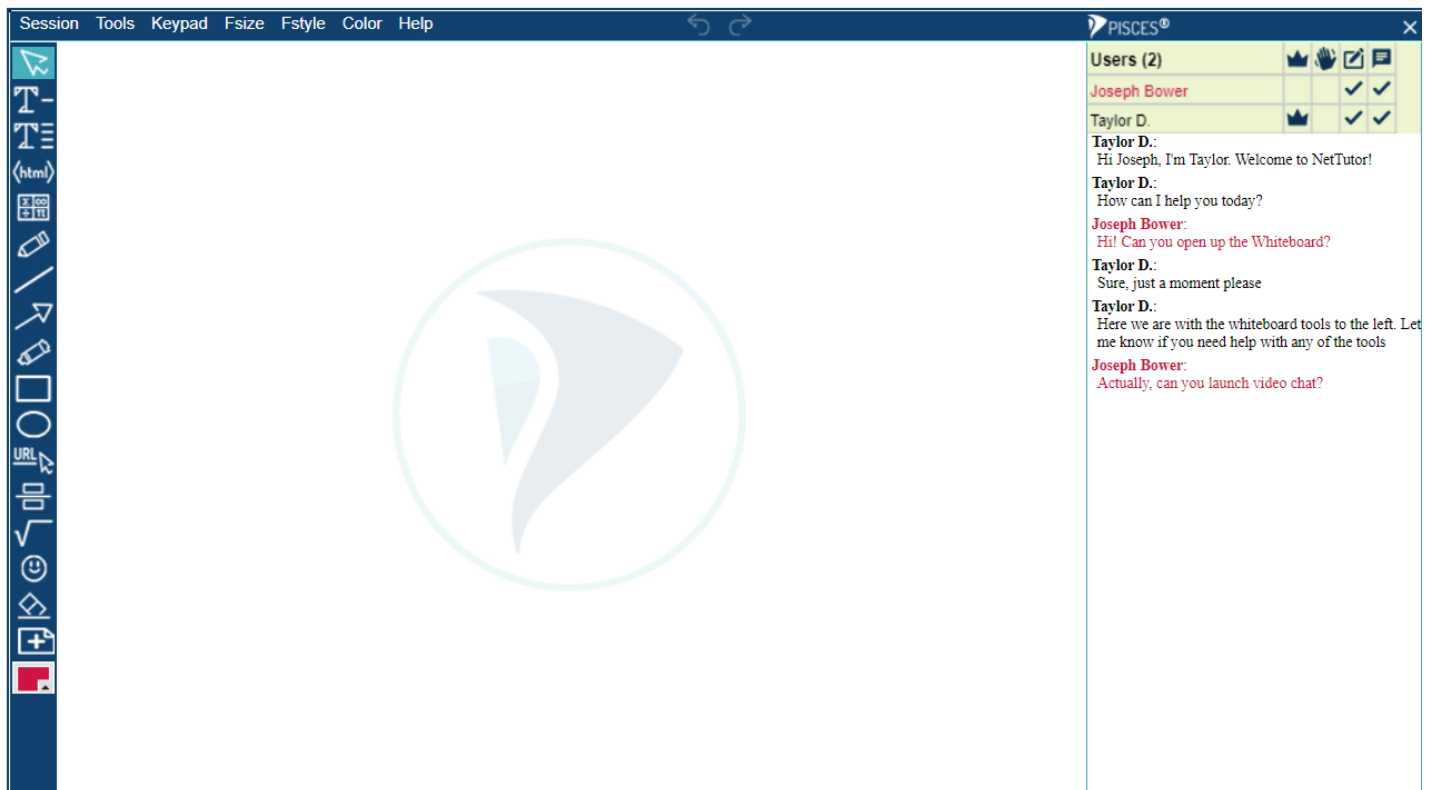
Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

Drop in and Meet with a Live Tutor connects you with a tutor in NetTutor’s text-based lobby. Continue to work in the lobby, ask a tutor to open the whiteboard, or ask a tutor to launch video chat to use audio, video, and screenshare features.

Lobby view



Whiteboard view



Pisces Live Conference



MEMBERS

- JB Joseph Bower Floor
- TD Taylor D. Talking

CHAT

Schedule an Appointment directs you to the current list of available appointments from which you can select a convenient appointment and set notification reminders. Note: Availabilities are based on demand.

LSI Reminders

Reminders

You will not receive email or text reminders before your appointments.

Phone Number

e.g. (123) 456 7890. Only available in the United States. Standard messaging and data rates apply.

Cell Phone Service Provider

Please note that some cell phone service providers are not yet supported. If you don't see your provider listed, check back soon.

E-mail

jbower@link-systems.com

This is the e-mail address we will use to contact you.

Text me

- ☐ 10 minutes
- ☐ 30 minutes
- ☐ 1 hour
- ☐ 1 day

E-mail me

- ☐ 30 minutes
- ☐ 1 day
- ☐ 7 days

SAVE

To join a scheduled session, arrive at the group dashboard shortly before the appointed time. The **Join Session** card will appear at the top of the group dashboard, and the Join Session button will activate when your tutor starts the session.



Welcome, Joseph!

 Joseph
 Drop-In Tutoring Hours
 Customer Care

Geology

Your scheduled appointment will be starting soon!

Geology | 3:00 PM (America/New York Time)

When it is time for your appointment, the button below will activate.

Join Session



Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.



Schedule an Appointment

Go to the scheduling system to schedule an appointment with a tutor.

Next Geology Appointment: Tuesday, 8/15/2023 at 3:00 PM (America/New York Time)

Drop off a Paper directs you to a simple 3-step process for submitting a paper for review.
Step 1: Provide basic information, including the name of the paper and a brief description.



Drop off your Paper

 Joseph
 Drop-In Tutoring Hours
 Customer Care

Basic Information

Format

File

Paper Name

Geology in Practice

81 characters remaining

Tell us about your assignment and how we can help

I need to write a 3-page research paper in APA formatting that discusses two distinct services geologists perform.

186 characters remaining

☐ English is not my first language.



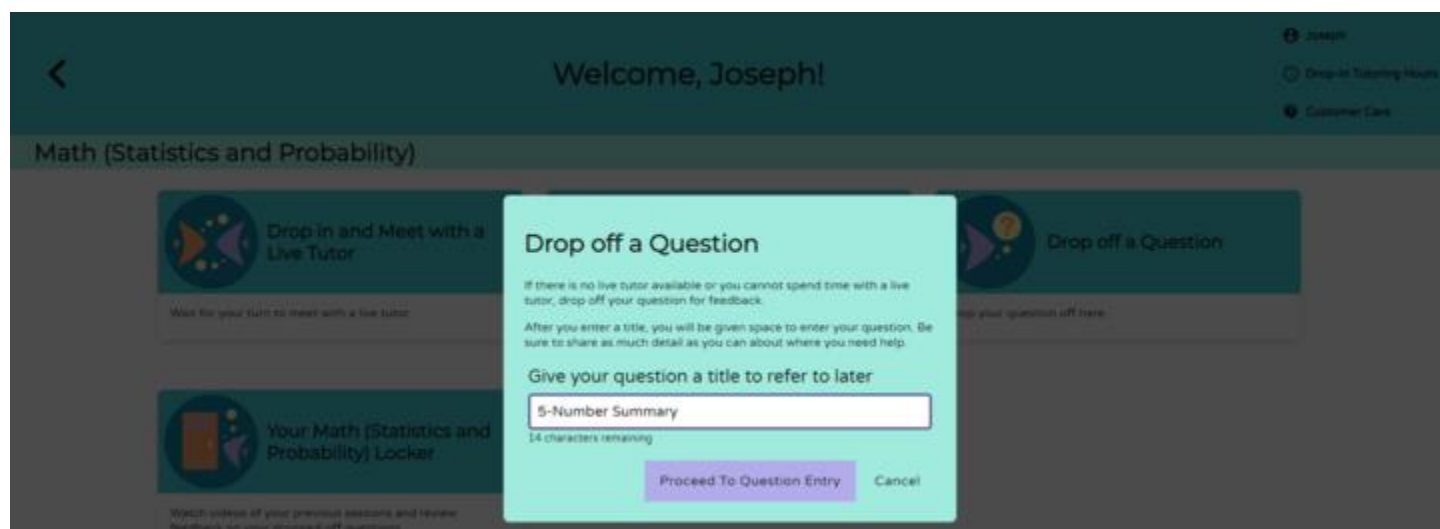
Step 3: Upload the paper. You can drag and drop the file or upload the file from your file directory.

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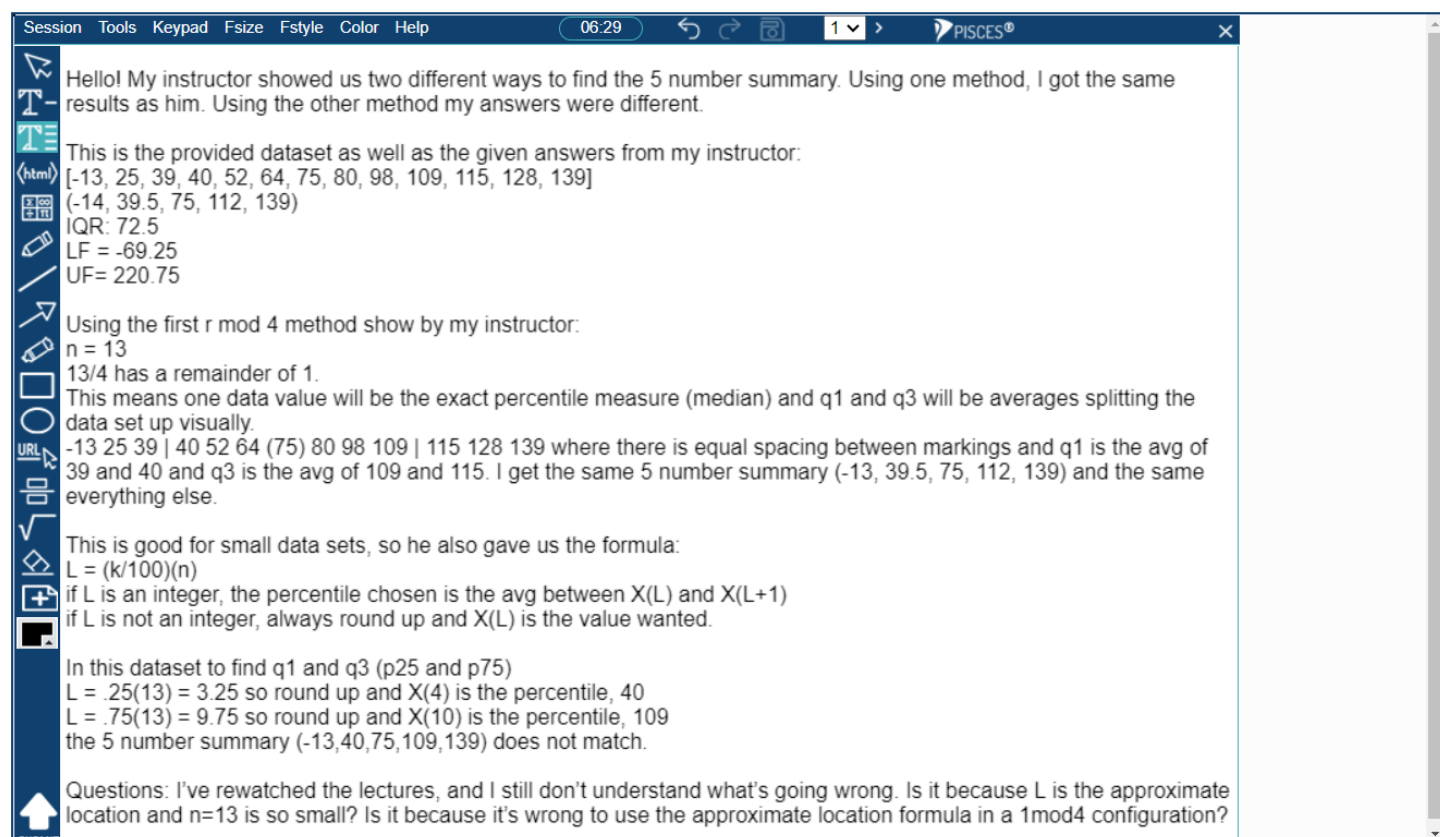


Drop off a Question allows you to show your work and drop off a question for tutor feedback in two steps.

Step 1: Give your question a title.



Step 2: Use the whiteboard tools to show your work and ask a question. Once you're finished, click **SUBMIT**.



Your <<Group Name>> Locker stores all your NetTutor sessions. You can review your live and scheduled tutoring sessions, retrieve papers submitted for feedback, and gather responses to submitted questions all in one place.



Your Geology Locker

Joseph

Drop-In Tutoring Hours

Customer Care

All your Geology Materials in One Place



Live Tutoring Session History

View videos and download PDF files of your live sessions.



Paper Feedback

0 papers submitted
0 papers returned with feedback



Question Feedback

0 questions submitted
0 questions returned with feedback

View profile details, drop-in tutoring schedule, and support resources at the top of any group page.



Welcome, Joseph!

Joseph

Drop-In Tutoring Hours

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Drop off a Paper

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Drop off a Question

Drop your question off here.



Your Geology Locker

Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

Select the **Customer Care** card from the student hub page to find helpful knowledge base articles and to open support tickets.



Academic Support

Hello, Joseph.

Welcome to the Student Hub! Choose one of the options below to access student services and academic support.



NetTutor Tutoring Center

Connect with a friendly tutor. Help is just a click away.



NetTutor Writing Center

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.



Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

View answers to frequently asked questions, search for knowledge base articles, and open support tickets from the NetTutor Service help center.

