

**Parkridge Health System will Replace CHI Memorial as Health Insurance Provider Partner for BlueCross Network S, effective July 1, 2024**

On May 7, 2024, BlueCross announced that effective July 1, 2024, it will replace CHI Memorial with Parkridge Health System as a provider partner. Parkridge will join Erlanger as a provider partner for Network S in Chattanooga. Please review the BlueCross announcement and video below for additional details.

**BlueCross Announcement:** [Welcoming Parkridge as our Network S partner: What this Means for Members and Customers](#)

**BlueCross Video:** [Welcoming Parkridge Health System to Network S in Chattanooga](#)

BlueCross Network S members who get non-emergency care from CHI Memorial doctors or facilities on or after July 1, should anticipate paying more for that care.

If you have ongoing services scheduled at a CHI Memorial facility, the care team from BlueCross will work with you to help make sure you continue to receive appropriate care from an in-network health care provider. Additionally, members in specific circumstances, such as those receiving cancer treatment or in the second trimester of pregnancy, may be granted in-network status to continue their care at a CHI Memorial facility for a period of time.

**Frequently Asked Questions:**

**How do I contact BlueCross BlueShield of Tennessee to discuss continued in-network eligibility?**



- 800.558.6213
- Monday - Friday, 7am - 5pm CT
- [bcbst.com/members/tn\\_state/](https://bcbst.com/members/tn_state/)

**How do I know if I am in BlueCross Network S?**

You'll find your network listed on the front of your BlueCross Member ID card.

Employees can also view their current insurance elections, including provider network, in Edison via the IRIS Employee Self-Service Portal:

1. Visit the [IRIS Employee Self-Service](#) portal using your UTC ID and password.
2. Select the "Edison" folder. This should automatically log you into Edison using your UTC ID via single sign-on from UT.
3. In Edison, select "Benefits & Health" at the top of the webpage
4. Select "Benefit Details" > "Benefits Summary." This will display your current insurance elections.

**May I cancel my BlueCross plan due to the change in provider partner?**

A provider or hospital leaving a network does not qualify as a reason to cancel coverage at this time. Only persons who lose eligibility under their current plan or become newly eligible for other coverage may cancel. The next opportunity to make changes to benefits elections will be during the annual benefits enrollment period in October 2024. Changes made during annual enrollment take effect January 1, 2025.

**I'm in BlueCross Network P. Does this change impact me?**

At this time, there is no impact to BlueCross Network P, although a May 9 ParTNers for Health [carrier network update](#) advised that CHI Memorial is also expected to leave BlueCross Network P effective July 1, 2024.

**Erlanger is my preferred provider partner. Does this change impact me?**

Erlanger will continue to be a provider partner for BlueCross Network S. Those currently receiving services from Erlanger are not impacted by this change.

Please contact Human Resources at [UTCHumanResources@utc.edu](mailto:UTCHumanResources@utc.edu) if you have questions or need additional assistance. Thank you.