



**Student Part-Time Usher / Ticket Taker
University of Tennessee, Chattanooga**

Usher / Ticket Taker:

You may be asked to serve in either of the positions above, that is as an Usher or Ticket Taker during an event.

Duties for Ushers:

- Directs and assists patrons to their designated seating locations in the facility, this will require becoming familiar with the seating in the facility
- Assists with crowd control or movement inside the facility
- Monitors areas of designation for prohibited items and contraband such as customers smoking (UTC is a non-smoking facility) and outside liquor
- Stays alert for unsafe conditions, advises supervisor or staff of those issues
- Remains available to answer customer questions
- Remains in designated areas to assist customers or assist security if needed
- Enforces fire marshal laws pertaining to keeping aisles clear at all times
 - Customers cannot sit in aisles

Duties for Ticket Taker:

- Scans, visually checks, or tears the ticket as customers enter the facility
- Counts ticket stubs if scanners are not operational
- Provides general directions to designated seat if asked by customer

ALL Ushers and Ticket takers may be required to perform either duty and are expected to be customer friendly at all times.

Duties will require standing for extended periods of time. **Rate of pay is \$13/hr.**

If interested contact Sharon Thomas at 423-425-4030.