

# Charlie Remy

UTC Dept. 6456  
600 Douglas Street  
Chattanooga, Tennessee 37403

[Charlie-Remy@utc.edu](mailto:Charlie-Remy@utc.edu)  
423-425-4470

## Education

MSLIS, School of Library and Information Science, Simmons University, Boston, Massachusetts, January 2010

BA, Spanish and Gender Studies (double major), minor in Latin American Studies, Elon University, Elon, North Carolina, May 2007

## Study Abroad

Universidad Alberto Hurtado, Santiago, Chile, 2005-2006 academic year  
Universidade de Santiago de Compostela, Santiago de Compostela, Spain, July 2004

## Library Experience

University of Tennessee at Chattanooga, October 2011 - Present  
Chattanooga, Tennessee

*Electronic Resources and Serials Librarian*

*Associate Professor with Tenure* 2018 - Present  
*Assistant Professor* 2011-2018

- Manage electronic resources throughout their lifecycle
- Oversee procurement of electronic resources including databases, large journal and ebook packages, and streaming videos
- Negotiate favorable pricing with content providers resulting in over \$1 million of cost avoidance plus additional ongoing savings for subscriptions in 9.5 years
- Negotiated over \$22,000 worth of ongoing cost reductions from publishers in fiscal year 2020-21 to assist Library in navigating COVID-19-related budgetary uncertainties
- Set up and maintain resources to ensure optimal user access and discoverability
- Strategically promote resources through multiple channels to increase campus awareness of their availability
- Use Alma Analytics to create reports for internal and external needs, collection development, analysis, and maintenance
- Highly responsive to e-resource problem reports, troubleshoot, and work with vendors on timely resolutions
- Regularly assess resources to confirm that they still meet the needs of stakeholders and have a satisfactory return on investment
- Gather holdings and usage data for various internal and external reports
- Preserve streaming video and ebook files which are locally hosted
- Administer electronic resources portions of Ex Libris Alma and Primo VE

systems

- Collaborate with consortia such as University of Tennessee Libraries, Tenn-Share, and LYRASIS
- Regularly and proactively provide vendors with candid feedback about product usability, pricing models, content, support/customer experience
- Actively engage in various professional development opportunities such as webinars, conferences, and training sessions
- Served as functional expert in large library system migrations (to OCLC WorldShare Management and then to Ex Libris Alma)
- Staff Check Out Desk weekly
- Participate in Library outreach initiatives

Western State Colorado University, Savage Library,  
Gunnison, Colorado

August 2010 –  
September 2011

*Electronic Resources Librarian*

- Managed electronic resources and negotiated pricing/contracts with vendors (saved the library around \$15,000)
- Used Millennium integrated library system and Gold Rush ERMS/link resolver
- Served as liaison to Communication Arts, Languages, and Literature department and cultivated strong, long term relationships with faculty across all disciplines
- Staffed reference desk for ten hours per week
- Performed collection development (all formats)
- Taught bibliographic instruction sessions (for both students and faculty)
- Regularly promoted library collections and services to diverse constituencies on campus
- Served on Instructional Technology Committee
- Served on Acquisition of Information Resources Statewide (AIRS) committee

Falmouth Memorial Library, Falmouth, Maine

June 2008 – July 2010

*Library Assistant (regular substitute)*

- Used Millennium (Innovative Interfaces) integrated library system, charged and discharged materials, assisted patrons, shelved materials, processed new materials, processed interlibrary loans

Wheelock College Library, Boston, Massachusetts

January 2008 – May 2008

*Circulation Assistant*

- Used Voyager (Ex Libris) integrated library system, charged and discharged materials, processed overdue notices, provided assistance to patrons, shelved materials

Elon University, Belk Library, Elon, North Carolina

January 2004 – May 2004

*Student Worker*

- Charged and discharged materials, shelved materials, helped patrons

### **Non-Library Teaching Experience**

Simmons University, Boston, Massachusetts September 2008 – November 2009

Department of Modern Languages

*Spanish Conversation Group Facilitator* (levels 101, 102, and 201)

- Planned and implemented activities to help reinforce course material

Simmons University, Boston, Massachusetts February 2009 – December 2009

Center for Academic Achievement

*Spanish Tutor* (levels 101, 102 and 201)

- Tutored students one-on-one to help them better understand concepts in their classes

Maine School Administrative District 6

January 2006 – June 2007

Bonny Eagle High School, Standish, Maine

*Substitute Teacher*

- Executed lesson plans as provided. Managed classroom environment, including discipline

### **Publications**

Remy, C. (2021). *Library Programming for Autistic Children and Teens*. (2<sup>nd</sup> edition) (A. Anderson, Ed.) American Library Association.

Contributed sections "The Importance of Cultivating The Habit of Reading Print Materials" and "Yoga Mindfulness and Program Guidelines."

Remy, C., Agee, A., Cuillier, C., Frank, E., Gallaway, T., McCullough, M.,...Watkinson, C. (2017). Platform Provider Information. In *Charlotte Initiative Course Use Research Team White Paper* (section 4b). Retrieved from

<http://charlotteinitiative.uncc.edu/sites/default/files/users/2477/reports/curt.pdf>

Remy, C. & Gohn, K. (2017). Proactive and Prudent: A Report of a Holistic Cyclical Electronic Resources Review Pilot at the University of Tennessee at Chattanooga. *The Serials Librarian*, 73(1), 44-52.

<http://www.tandfonline.com/doi/full/10.1080/0361526X.2017.1309335>

Remy, C., Cohn, S., Gallagher, R., Leaman, G. (2016). Is Small Beautiful? The Position of Independent Scholarly Publishers in an Environment of Rapid Industry Consolidation. In B.R. Bernhardt & L. Hinds (Eds.), *Proceedings of the Charleston Library Conference*.

<http://docs.lib.purdue.edu/charleston/2016/scholcomm/3/>

Remy, C., Brown, E.W., Grossman, R.D., Kemperman, S.S., Levin, N., Morrison, A.,...White, J. (2016). E-Data Quality: How Publishers and Libraries are Working Together to Improve Data Quality. *Collaborative Librarianship*, 8(4),

- 191-201.  
<http://digitalcommons.du.edu/collaborativelibrarianship/vol8/iss4/7/>  
 [Peer Reviewed]
- Remy, C. (October 2016). 60 Minutes: 1997-2014. *The Charleston Advisor*, 18(2), 11-16. <https://doi.org/10.5260/chara.18.2.11> [Peer Reviewed]
- Remy, C., Boissy, B., Thomas, M., & Kelley, J. (2015). Vendorbrarians: Librarians Who Work for Vendors and the Value They Provide to Library Customers. In B.R. Bernhardt & L. Hinds (Eds.), *Proceedings of the Charleston Library Conference*.  
<http://docs.lib.purdue.edu/charleston/2015/managementandadministration/4/>
- Remy, C. (January 2016). EBSCO Flipster. *The Charleston Advisor*, 17(3), 20-23. <http://dx.doi.org/10.5260/chara.17.3.20> [Peer Reviewed]
- Remy, C. (2015). Oxford's Research Encyclopedias: A New Model for Reference Content? *Journal of Electronic Resources Librarianship*, 27(3), 204-210.  
<http://www.tandfonline.com/doi/full/10.1080/1941126X.2015.1059663>
- Remy, C. (October 2014). Oxford University Press Very Short Introductions. *The Charleston Advisor*, 16(2), 38-41. <http://dx.doi.org/10.5260/chara.16.2.38>  
 [Peer Reviewed]
- Remy, C. & Seaman, P. (2014). Evolving from Disability to Diversity: How to Better Serve High-Functioning Autistic Students. *Reference & User Services Quarterly*, 54(1), 24-28.  
<https://journals.ala.org/rusq/article/view/3968>
- Remy, C. (December 2013). Fiber Optic Internet in Chattanooga: A Model for the Rest of the Country. *Tennessee Libraries*, 63(4).  
<https://www.tnla.org/page/568>
- Remy, C. (October 2013). EBSCO eBook Academic Collection. *The Charleston Advisor*, 15(2), 29-33. <http://dx.doi.org/10.5260/chara.15.2.29> [Peer Reviewed]
- Remy, C. (2013). Libraries are from Mars and Vendors are from Venus? Understanding One Another Better to Achieve Common Goals. *Journal of Electronic Resources Librarianship*, 25(3), 233-240.  
<http://www.tandfonline.com/doi/full/10.1080/1941126X.2013.813318#.UizcwxZhmoc>
- Remy, C. (June 2013). Tennessee Electronic Library: Connecting All Tennesseans to a Treasure Trove of Content. *Tennessee Libraries*, 63(2).  
<https://www.tnla.org/page/543>

Remy, C. (March 2013). Zinio for Libraries. *Tennessee Libraries*, 63(1).  
<https://www.tnla.org/page/526>

Remy, C. (October 2012). ebrary Academic Complete. *The Charleston Advisor*, 14(2), 21-25. <http://dx.doi.org/10.5260/chara.14.2.21> [Peer Reviewed]

Remy, C. (2012). EBSCO's Usage Consolidation Attempts to Streamline Gathering, Storage, and Reporting of Usage Statistics. *Journal of Electronic Resources Librarianship*, 24(3), 238-240.  
<http://www.tandfonline.com/doi/full/10.1080/1941126X.2012.706145#Ucxo7xaBPTQ>

Remy, C. (July 2012). Wiley-Blackwell Compass Journals. *The Charleston Advisor*, 14(1), 48-50. <http://dx.doi.org/10.5260/chara.14.1.48> [Peer Reviewed]

Remy, C. (Spring 2012). Asperger syndrome and employment: research and Reflections. *AANE Journal*, (10), 4-8.

### **Presentations and Panels**

Remy, C. (2021, June 7). *Rethinking Academic Streaming Video Acquisition*. Capital District Library Council/Empire State Library Network, invited webinar.

Remy, C. & Gohn, K. (2021, April 13). *Filling Gaps and Saving Money with Ebook Subscriptions: A Perspective from the University of Tennessee at Chattanooga*. Invited ProQuest vendor webinar.

Remy, C., Patham, P., & Stohn, C. (2020, March 10) *KBART Automation: Bringing method to e-resources holdings madness*. Electronic Resources and Libraries, Austin, TX.

Remy, C. & Gohn, K. (2020, March 9). *Taking Back Control of Streaming Video: Preliminary Results of a Faculty Video Use Survey*. Electronic Resources and Libraries, Austin, TX.

Remy, C. (2019, April 24). *EBA: Balancing Content Access & Financial Sustainability* (lightning talk). Wiley Technical Library Advisory Board Meeting, Hoboken, NJ.

Remy, C., Eng, A., Robbeloth, H., Rusch, V., & Sabbath, R. (2019, March 4). *Reflections on Representation: What's Wrong with Saying "I Treat Everyone the Same"?* (Lunch & Learn workshop). Electronic Resources and Libraries, Austin, TX.

Remy, C. (2018, September 11). *Autistics in the Library: How Libraries Can More Effectively Serve Patrons and Employees on the Spectrum*. Webinar for the

- Massachusetts Library System. [https://youtu.be/qCnPdaeJT\\_g](https://youtu.be/qCnPdaeJT_g)
- Remy, C., Burks-Abbott, G., Diorio, S., & Miller E. (2018, May 17). *Librarians on the Spectrum: On Helping Make Libraries Inclusive*. Targeting Autism for Libraries Conference, Springfield, IL.
- Remy, C., Aronoff, K. & Gohn, K. (2018, March 6). *Redesigning Technical Services to Meet Today's Patron's Needs*. Electronic Resources and Libraries, Austin, TX.
- Remy, C., Doellinger, S., Lagace, N., & Levin, N. (2018, March 5). *KBART Automation: Staying up-to-date to keep you (and your subscriptions) up-to-date!* Electronic Resources and Libraries, Austin, TX.
- Remy, C., Anderson, A., & Wyss, P. (2018, February 9). *Autism Spectrum Disorder and iSchools: Expanding the Possibilities through Research* (Juried Panel). Association for Library and Information Science Education (ALISE) Conference. Westminster, CO.
- Remy, C. (Moderator), Beyer, T., Boissy, B., Coulson, K., & Queen, W. (2017, March 10). *eBook Platform Panel: Publisher Strategies, Reader Tools, Usability, and More!* Ebooks and the Academic Library Market: The Charlotte Initiative Open Conference. Charlotte, NC.  
<https://www.youtube.com/watch?v=4yNnnO8vP6U>
- Remy, C. (Moderator), Cohn, S., Gallagher, R., Leaman, G. (2016, November 3). *Is Small Beautiful? The Position of Independent Scholarly Publishers in an Environment of Rapid Industry Consolidation*. Charleston Conference, Charleston, SC.
- Remy, C., Anctil, P., Liebenson, S., Maynard, E., & Rigler, M. (2016, April 22). *From Our Voices: The Perspective of Young Adults With ASD* (Keynote). Chattanooga Autism Conference, Chattanooga, TN.
- Remy, C. & Gohn, K. (2016, April 5). *An Untapped Source of Talent: Autistic Library Employees and Electronic Resources Management*. Electronic Resources and Libraries, Austin, TX. <http://bit.ly/1Ux1osm>
- Remy, C., Cahilliane, S., Paulik, J. White, J., & Whitehair, D. (2016, April 4). *Achieving the Holy Grail of Electronic Resource Management: Automated Holdings Feeds in a Knowledge Base*. Electronic Resources and Libraries, Austin, TX.
- Remy, C. (Moderator), Boissy, B., Thomas, M., & Kelley, J. (2015, November 5). *Vendorbrarians: Librarians Who Work for Vendors and the Value They Provide to Library Customers*. Charleston Conference, Charleston, SC.

- Remy, C. (2015, May 8). *How Libraries Can Benefit from Autistic Employees*. LYRASIS Second Fridays webinar. <http://bit.ly/1K8kOhj>
- Remy, C. & Moss, P. (2014, November 8). *Crowdsourcing the Maintenance of E-Resource Metadata: How WorldCat Knowledge Base's Cooperative Management Initiative Can Improve Data Quality*. Charleston Conference, Charleston, SC.
- Remy, C., Dowell, M., & Johnson, B. (2014, March 17). *Playing Nicely Together: The Ins and Outs of Improving Metadata for Libraries, Content Providers, and Discovery Services Vendors*. Electronic Resources and Libraries, Austin, TX.
- Remy, C. (2013, September 19). *Negotiating with Vendors*. Led group discussion at Tenn-Share DataFest, Nashville, TN.
- Remy, C., Gohn, K., Schurr, A. (2013, April 26). *Implementing OCLC's WMS at UTC*. Tennessee Library Association, Chattanooga, TN.
- Remy, C., Bailey, A., Creech, A., Fry, A., Gohn, K., Guajardo, R.,...Wu, A. (2013, March 19). *Age of Discovery*. Electronic Resources and Libraries, Austin, TX.

### **Library Service**

Chair, Library Electronic Resources Committee (LERC)	2013-present
Rank, Tenure, and Promotion Committee (RTP)	2018-present
Ex Libris Committee	2021-present
Chair, Primo discovery subgroup	2017
Liaison to Modern & Classical Languages & Literatures	2013-2017
Collections Initiatives Librarian search committee	2016
OCLC Team	2012-2015
Outreach Committee	2012-2014

### **Service to Library Profession**

ELUNA/IGeLU Content Working Group	2019 - present
<ul style="list-style-type: none"> <li>• Serve as co-chair and guide the committee's strategic goals and outcomes</li> <li>• Facilitate monthly conference calls with CWG members and Ex Libris management to guide the development and management of Ex Libris knowledge bases and central indexes on behalf of the international user communities</li> <li>• Collaborate with the acquisitions subgroup of the Alma Product Working Group and Ex Libris on usability and functionality improvements to overlap analysis in Alma</li> <li>• Developed Provider Relations Advisory Committee to foster a better understanding of Ex Libris Provider Relations operations and advocate for</li> </ul>	

improved transparency, provider and library resources, and workflows related to content providers in Ex Libris systems

- ProQuest Product and Platform Advisory Group 2021 – present
- Provide feedback to ProQuest content product management, helping them better understand student/faculty information needs as well as library needs
  - Feedback assists ProQuest in improving existing products and/or creating new products and services for academic libraries
- Wiley Technical Library Advisory Board 2019 – present
- Provide Wiley product management with feedback related to library collections and technical services such as administrative platforms, end user platforms, metadata, discoverability, usage statistics, holdings management, etc.
- NISO KBART Automation Working Group 2017 - 2019
- Assisted with development of National Information Standards Organization (NISO) recommended practice to facilitate the automated exchange of individual library electronic holdings and generic content provider title lists
  - Attended meetings and provided insight from an electronic resources librarian perspective
  - Recommended Practice:  
[https://groups.niso.org/apps/group\\_public/download.php/21896/NISO\\_RP-26-2019\\_KBART\\_Automation.pdf](https://groups.niso.org/apps/group_public/download.php/21896/NISO_RP-26-2019_KBART_Automation.pdf)
- Duke University Press Library Advisory Board 2013 – 2014, 2017 - present
- Offer general feedback and responses to specific questions in preparation for large scale platform migration (communication strategy, documentation, serials numbering, platform name, etc.)
  - Represent the needs of a midsize academic library
  - Communicate electronically via board listserv
- Advisory Board for PROJECT A+: Students with ASD in the Academic Library: Coaching to Enhance Implementation of Librarian Professional Development (IMLS Grant) 2016 – 2018
- Provided feedback on research results, informing design of implementation guide
  - Details about this IMLS grant can be found here:  
<http://tinyurl.com/zax97lq>
- Autistics in Libraries & Their Allies 2016 - 2019
- Founder and administrator of Facebook group for autistics in libraries
  - Encourage neurodiversity and autism acceptance within the library



profession

- Share articles, experiences, best practices
- Space for professional networking
- <https://www.facebook.com/groups/491760777615386/>

Charlotte Initiative Course Use Research Team 2016 – 2017

- Research team for Charlotte Initiative (Mellon Foundation Grant): Principles for Permanent Acquisition of eBooks for Academic Libraries
- Reviewed and shared relevant research
- Attended monthly discussions working toward production of white paper and conference presentations

HighWire Press Library Advisory Council 2015 – 2016

- Provided constructive feedback to HighWire and its publishing partners
- Answered questions from HighWire and its publishing partners so they could better understand midsize academic library needs
- Developed a working knowledge of the current academic publishing environment

Referee for *Health Information and Libraries Journal* 2015

- Peer reviewed manuscript submitted for publication in this library science journal
- Provided authors with constructive criticism on content and writing style

Gale Cengage Learning InfoTrac Content Advisory Board 2014 – 2015

- Provided input on several content-related aspects of their periodical databases including full text, index only, open access, and international content
- Represented the needs of a midsize academic library

Tenn-Share Board of Directors 2013 – 2014

- Academic library representative
- Board oversaw business, finance, contracts and other matters for the statewide resource sharing organization
- Assisted with planning Datafest and Fall Conference events

Tennessee Library Association 2014

- Resume and cover letter reviewer at conference

Guest Lecturer to a Graduate-Level Library Science Course 2011 - 2014

- Professor Rong Tang's LIS 454 (Digital Information Services and Providers) at Simmons University's School of Library and Information Science
- Discussed the role of electronic resources librarians, evaluation of resources, job search process, future trends, etc.
- Prepared handout on maintaining current awareness in this subfield

## University Service

- Faculty Grants Committee (Faculty Senate) 2021-present  
 • Review and score proposals for faculty professional development grants
- Budget and Economic Status Committee (Faculty Senate) 2020 – present  
 • Discuss campus budgetary matters and make recommendations when appropriate  
 • Review fringe benefits and faculty salary policies and recommend changes when appropriate
- University of Tennessee Electronic Resources Group 2012 - present  
 • Group pursues cost savings, favorable license terms/agreements, and other consortia purchasing models pertaining to the procurement of electronic resources  
 • Actively led several large journal package negotiations with large publishers resulting in increased access and cost savings
- Mosaic Advisory Board 2013 – 2019  
 • Provide guidance for the Disability Resource Center’s Mosaic program for students with Autism Spectrum Disorders  
 • Review prospective students’ applications to program
- Undergraduate Petitions Committee 2018 – 2019  
 • Review and vote on student petitions including excess hours, course waivers, and suspension/dismissal appeals
- Student Media Board 2016 - 2018  
 • Reviewed and selected candidates for student media leadership positions
- Speakers and Special Events Committee 2012 – 2014  
 • Reviewed funding requests for speakers and special events from the campus community
- Ad-Hoc Committee on International Studies 2012 – 2014  
 • Advisory committee for international programs  
 • Reviewed faculty compensation for UTC study abroad programs and the Office of International and National Student Exchange’s Faculty Handbook  
 • Provided feedback for external program review

## Other Professional Activities

Invited Guest Speaker at Elon University’s Sigma Delta Pi (National Collegiate Hispanic Honor Society, Chapter Rho Eta) Initiation Ceremony. April 6, 2021. Online.

Attended Springer Nature Academic Executive Summit (invitation only), May 2017, New Orleans, Louisiana

Learned about SpringerNature's post-merger organization, participated in debates on library-related topics, and offered feedback from a midsize academic library perspective

Online Course: Introduction to Project Management

Library Juice Academy

February 2017

Course provided overview of project management techniques and how they could be applied to library environments

Online course: Fundamentals of Collection Development and Management

Association for Library Collections & Technical Services (ALCTS) November-December 2016

Course provided broad overview of collection development history, theory, trends, and best practices

Attended Springer College Market Summit (invitation only)

November 2013, New York, New York

Discussed current and future library trends, offered feedback from a midsize academic library perspective, learned about Springer initiatives and the future of the publishing industry

Attended Tennessee Electronic Library Conference

June 2013, Nashville, Tennessee

Discussed ways libraries use TEL resources, planned for the service's 15<sup>th</sup> anniversary, shared ways to better promote resources, and offered various kinds of feedback

Attended American Chemical Society Publications Library Summit (invitation only)

May 2013, Chicago, Illinois

Opportunity to better understand ACS's business model and provide them with relevant feedback from a midsize academic library perspective

### **Community Service**

Asperger's Association of New England

2009 – 2010

Watertown, Mass,

*Latino Advisory Board*

- Helped advise this non-profit on outreach to the Latino community

*The Jordan Rich Show*, WBZ NewsRadio 1030, Boston, MA

2009

- Discussed Asperger's syndrome on an hour-long radio program

*Biblioteca Móvil Project*, San Juan del Sur, Nicaragua 2009

- Collected several boxes of office supplies for the library and brought them to Nicaragua, read books to children in Spanish, went on the bookmobile to lend books to people in the countryside, helped with an event to promote literacy to local children, interpreted from Spanish to English and vice-versa

### **Professional Memberships**

North American Serials Interest Group (NASIG) 2013  
Tennessee Library Association 2012 – 2016

### **Honors and Awards**

Ex Libris ELUNA Christine Moulen First Time Attendee Scholarship to attend 2018 ELUNA Conference  
UTC Faculty Grant to attend 2018 Ex Libris Technical Seminar  
UTC “Exceeds Expectations” Performance Rating 2014-2015, 2015-2016, 2016-2017  
UTC Office of Equity and Diversity Grants to attend 2013, 2014, 2015, and 2016 Charleston Conferences  
UTC Faculty Development Grant to attend 2013 Electronic Resources and Libraries Conference  
Phi Kappa Phi Honor Society  
Sigma Delta Pi Honor Society (Spanish)  
Regularly recognized on President's List and Dean's List for academic success at Elon University

### **Library System Skills**

Ex Libris Alma library services platform Ex  
Libris Primo VE discovery system OCLC  
EZ Proxy configuration  
OCLC WorldCat Discovery/Local  
OCLC WorldCat electronic resources management system and knowledge base  
OCLC WorldShare Management Services (WMS) Integrated Library System Gold  
Rush electronic resources management system and knowledge base  
III Millennium Integrated Library System  
Numerous content provider platforms (public and administrative areas) such as EBSCOhost, ProQuest, JSTOR, etc.

### **Library Standards Knowledge**

Knowledge Base and Related Tools (KBART) metadata format  
OpenURL linking  
COUNTER usage statistics  
SUSHI harvesting of usage  
Basic MARC records

**Software Skills**

Apple Mac OS

Microsoft Windows

Microsoft Office

Google Apps Adobe

Acrobat Pro MediaWiki

**Languages**

English

Fluent

Spanish

Fluent