

# Accessing Financial Aid & TN HOPE Surveys



Select the My Mocs Net portal from [www.utc.edu](http://www.utc.edu)

The screenshot shows the homepage of the University of Tennessee Chattanooga website. The browser address bar displays 'newutc.edu'. The main navigation menu includes 'APPLY', 'ABOUT', 'ACADEMICS AND MAJORS', 'CAMPUS LIFE', 'ADMISSIONS', 'MONEY MATTERS', 'ATHLETICS', and 'GIV'. A red arrow points to the 'TOOLS' dropdown menu, which is open and lists several options: 'MyMocsNet', 'UTC Learn (Canvas)', 'Mocs Mail+', 'Moc5ync', '0365', 'Class Schedule', 'Library', 'Calendar', 'People Finder', 'Campus Map', and 'Change Password'. The 'MyMocsNet' option is the first item in the list. On the left side of the page, there is a blue banner for 'ADMISSIONS' with the text 'Choose UTC' and 'Competitive academics. Exciting research. Vibrant location.' Below this text is a 'Learn more' button with a right-pointing arrow. The background of the page features a large image of a group of students in blue and gold uniforms jumping joyfully in a hallway decorated with blue and gold balloons.

## \*\*\*Important Notice for New Students\*\*\*

Your UTC ID will be provided in your Acceptance information from Admissions. Students can activate their Mocs Net account through UTC's [Account Activation](#) webpage.



The screenshot shows the login page for The University of Tennessee at Chattanooga. At the top, there is a dark blue header with the university's logo and name. Below the header is a navigation bar with links for "UTC Home", "Communities", "Tools", and "Search UTC". The main content area features a login form on the left side, which includes a title "Enter your UTCID and Password", input fields for "UTCID:" and "Password:", a "LOGIN" button, and a "clear" link. Below the form are two links: "New User? Forgot/Change Password?" and "University of Tennessee policy on 'Acceptable Use of Information Technology Resources'". The background of the page is a photograph of a large, multi-story brick building with many windows, set against a blue sky with light clouds. At the bottom of the page, there is a yellow footer with the text "The University of Tennessee at Chattanooga".

THE UNIVERSITY OF TENNESSEE  
CHATTANOOGA

UTC Home Communities Tools Search UTC

Enter your UTCID and Password

UTCID:

Password:

**LOGIN** clear

- [New User? Forgot/Change Password?](#)
- [University of Tennessee policy on "Acceptable Use of Information Technology Resources"](#)

The University of Tennessee at Chattanooga

# Go to the Money Tab



The screenshot shows the top navigation bar of the University of Tennessee Chattanooga website. The header includes the university logo and name, and navigation links for UTC Home, Communities, Tools, and Search UTC. Below the header is a navigation menu with tabs for MyMocsNet, Home, Self-Service Banner, Academics, Money, Services, Help, and F.A.Q. A red arrow points to the 'Money' tab. To the right of the navigation menu is a 'Sign Out' link. Below the navigation menu is a section titled 'Resources for Students' with a light blue banner that reads 'Have Covid-19 symptoms? Does your friend? What now? Watch This Video'. Below the banner are five resource links: 'Coronavirus Updates and Information', 'Student Self Check Form', 'COVID-19 Notification Form', 'Technology Resources for Students', and 'Technology Request for Remote Access'.

THE UNIVERSITY OF TENNESSEE  
CHATTANOOGA

UTC Home Communities Tools Search UTC

My Sites ▾

MyMocsNet Home Self-Service Banner Academics **Money** Services Help F.A.Q. Sign Out

## Resources for Students

Have Covid-19 symptoms? Does your friend? What now? [Watch This Video](#)

- Coronavirus Updates and Information
- Student Self Check Form
- COVID-19 Notification Form
- Technology Resources for Students
- Technology Request for Remote Access

# Go to the Financial Aid Survey box and select “Click this link”

The screenshot shows the MyMocsNet website interface. At the top, there is a navigation bar with 'My Sites' and a menu containing 'MyMocsNet', 'Home', 'Self-Service Banner', 'Academics', 'Money' (highlighted in blue), 'Services', 'Help', and 'F.A.Q.'. A 'Sign Out' link is visible in the top right corner. Below the navigation bar is a dark banner with several white buttons: 'Pay Online', 'Payment Plans', 'Electronic Refunds', 'Accept Financial Aid', 'Verify My FAFSA', 'Work Study/Academic Service', and 'Financial Aid Requirements' (highlighted in blue). The main content area is divided into three columns. The left column contains 'Manage My Account' and 'Financial Aid Surveys'. The middle column contains 'My Financial Aid' and 'Scholarship Search'. The right column contains 'Counting Courses' and 'Money Quicklinks'. A red arrow points to the 'Financial Aid Surveys' section in the left column. The 'Financial Aid Surveys' section includes the following text: 

**Financial Aid Surveys**

[Click this link](#) to choose the survey you are completing from the list of available surveys.

Note: If you have already completed the survey, it will no longer be available through this link. The completed survey will be listed as a completed financial aid requirement on your MyMocsNet Money tab. Contact the Financial Aid Office at (423) 425-4677 if you have any questions.

Here will be a list of all survey's available to you. You only need to complete the survey's requested in your MyMocsNet Account or UTC email.

The screenshot shows a web page titled "Answer a Survey" on the Chattanooga State website. The page has a blue header with the "CHATTANOOGA UT" logo and "Sign Out | Help" links. Below the header is a breadcrumb trail: "Personal Information | Student | Financial Aid". A search bar with the text "Find a page..." is located in the top right. The main content area contains a message box with instructions: "Select the survey title you wish to answer. You may exit a survey at anytime and finish later." and "To remove a survey from the listing, select that survey and then select Remove Survey from List." Below this are three survey options, each with a sub-point:

- [TN HOPE Scholarship Information Survey](#)
  - Important information about the TN HOPE Scholarship.
- [Financial Aid Authorization](#)
  - Authorization to allow your financial aid to pay more that tuition, fees, and board.
- [Financial Aid Federal Work Study Waitlist](#)
  - Application to be placed on the Federal Financial Aid Work Study Waitlist.

At the bottom of the page, there is a copyright notice: "© 2020 Ellucian Company L.P. and its affiliates." and a "SITE MAP" link in the bottom right corner. The text "RELEASE: 8.7" is visible in the bottom left corner.

We look forward to having you at UTC!

**Go Mocs!!!**

**Questions?**

Do you have more questions about how Financial Aid works at UTC? Then check out the information provided on our home page, [www.utc.edu/financial-aid](http://www.utc.edu/financial-aid).

**Didn't find the answer you needed?**

Submit a request through our [Mocs One Center](#).