



# Your innovative academic partner abroad

“CISabroad stands out in the field through their immersion and dedication to each location of study. **The partnerships are fostered and cherished not only with the institutions abroad, but between on-site staff and institutions back home.** A wonderful company to create and collaborate with on out-of-the-box ideas!”

- CISabroad Advisory Board member



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*Our lives were transformed by international experiences.  
Every day we create a more connected and compassionate world,  
one person at a time.*



# Why Customize with CISabroad?

We provide innovative education programs that broaden academic perspectives, promote global awareness, and encourage personal development while laying the foundation for participants to become engaged world citizens. CISabroad is proud of our reputation for affordable, quality programs and excellent service. We send over 2,200 students a year from 500+ US universities to over 45 countries on short-term study, intern, and customized faculty-led programs. We go to every continent but Antarctica!

As your strategic partner in education abroad, we offer the following:

## An on-campus presence

CISabroad can work with your university to design a presence that works best for your needs. Your CISabroad university relations representative can regularly come to campus, meet with faculty, conduct pre-departure orientations, and present in classrooms. We are your committed partner in getting the word out about this exciting new program!

## Affordability

CISabroad is the most affordable full-service provider in 75% of our locations. Each semester, we conduct a study to compare our semester prices with eight other leading providers in the same locations and with the same inclusions. We are committed to being the best value in study abroad and ensuring that students have fully supported, academically rich study abroad programs available to them.

## Recruitment and marketing support

Your relationship with CISabroad includes access not only to our program building knowledge, but also our honed marketing savvy. CISabroad will assist your office in building a brand on campus to increase awareness of study abroad as well as market your program to your students.

## Unique, quality academic offerings

CISabroad has long partnered with the highest quality academic institutions worldwide to offer semester, summer, winter (J-term), study and intern abroad programs. Plugging into our existing program infrastructure, but making it your own, means you don't have to build a program from scratch! The result is a quality program that's a good fit for your students.

## Experience

CISabroad has worked with more than 100 US campuses, from large public universities to small, private colleges, to develop customized programs. These programs have allowed thousands of students to fulfill meaningful coursework in their major or minor areas. Examples include first year abroad programs, major specific summer programs, and internship programs for certain fields. Program length, cost, destination, and academic disciplines are tailored to meet your students' academic and developmental needs.

## Staff development partnership

CISabroad offers a wide array of professional development tools to faculty and staff of our partner institutions. We can deliver curriculum -- either virtually or in-person -- on program design, on best practices for marketing a customized or faculty-led program, and even our famous LGBTQ+ Ally Training (which has been completed by over 500 university staff members across the country to date). Interested in a different educational topic for faculty or staff preparation? We'd love to collaborate on something new!



# Health and Safety

## Experienced Risk Management and Emergency Response Team

At CISabroad, we know our greatest responsibility is to develop and operate programs with the health and safety of our participants at the forefront of our decisions. We also know that studying and working abroad involves a certain amount of risk. Our job is to mitigate these risks without sacrificing the wonderful opportunities that only studying abroad can offer. Here's a brief outline of some of the ways we manage risk, prepare our participants ahead of time, and respond if things don't go as planned:

- Risk management training and professional development for staff
- Careful choice of program locations and overseas partners
- Student health questionnaire (submittal and staff review)
- Pre-departure and onsite orientation
- International medical and accident insurance, and liability insurance
- Onsite support and 24/7 Emergency Assistance
- Experienced CISabroad Crisis and Emergency Response Team

We are vigilant about staying current on the latest guidelines and protocols available to us in the field. We employ best practices as defined by the field of International Education, are involved in professional discussions and workshops, and also actively work with our US-based and field staff on an ongoing basis to ensure we mitigate risks and are well prepared to manage situations should they arise.

## Student Health Insurance

Included in our program price is student medical and accident insurance through CISI insurance company. Each student is provided with an insurance card at the time of acceptance. The benefits under this plan provide 100% payment of covered medical expenses up to \$200,000 for injury and illness with a \$60 deductible. Each participant is covered if, as the result of a covered accident or a covered sickness, he/she incurs expenses for the services of a physician, hospital, emergency room, ambulatory medical center, laboratory tests, local ambulance service, prescription medicines, therapeutics, anesthetics (including administration thereof), X-ray or prosthetic appliances. Hospital room and board is covered at the normal semiprivate room rate. An Accidental Death & Dismemberment benefit of up to \$10,000, and a \$100,000 maximum Medical Evacuation benefit and a \$50,000 maximum Repatriation benefit are also included in this plan.

## Onsite Orientation

Thorough health and safety preparations precede each program, beginning with extensive pre-departure materials, a carefully designed onsite orientation, and followed by regular staff and student check-ins. We have a specific health and safety code of conduct for each site that varies with specific laws and site-specific considerations or risks. Nevertheless, there are risks inherent to travel and cross-cultural learning. Students must understand the nature of our programs and accept risks involved. Onsite orientation covers general study abroad health and safety issues, as well as risks specific to countries and regions. General issues include monitoring and fostering health and well-being, alcohol and drug use, emergency and security contacts, the importance of travel check-ins, and how to avoid putting yourself at the risk for crime. Country and regional drinking laws and driving laws are carefully reviewed, including discussions of hypothetical situations. We highlight specific local safety issues and how to deal with them, such as cross cultural differences, sun exposure, riptides, flora and fauna, transportation, food safety, altitude sickness, hydration, and clean water.

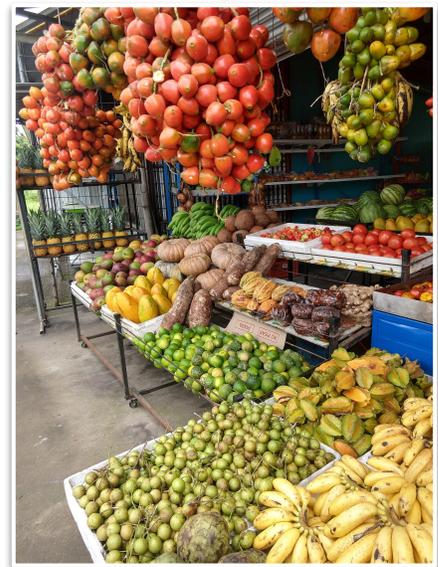


# Program Details

This proposed customized program is based on CISabroad's [Summer in Costa Rica program](#). Details of our standard program can be found below. Please see following pages for information on customized features for the University of Tennessee, Chattanooga cohort.

## San José, Costa Rica

San José is the capital and largest city of Costa Rica; the country's economic, political, and social center. Get to know Costa Rican culture by sipping the world's best coffee in one of this modern city's cafés, enjoy local parks, and admire fine public buildings built in the styles of Spanish and North American architecture. Use the capital city as your launch pad to explore one of the most environmentally diverse countries in the world in your free time.



### Why Costa Rica?

- San José is a large, yet manageable city
- Non-traditional location, yet a bit closer to home
- Affordable cost of living
- Lisa Pinheiro, our Costa Rica Site Director, has 10+ years experience leading study abroad groups!

### La Vida Local Cultural Curriculum & Included Excursions

Students will enjoy a series of local co-curricular activities and excursions around the region, arranged by our Site Director. When possible, UTC students will participate in LVL activities and excursions with independent CISabroad students. Typical activities in San José include a walking tour of the city, a visit to the National Theater, and a meal at the Mercado Central among others.

Typical excursions for programs in Costa Rica may include the following:



Cohort-exclusive excursions can also be substituted for the above, or arranged in addition to the above\* for the UTC group.



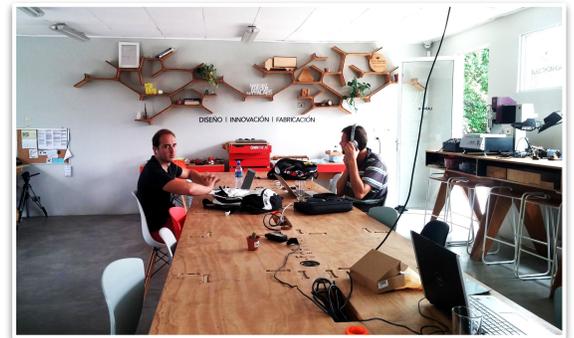
# Program Details

## Veritas University

Universidad Veritas is considered one of the best private universities in all of Central America. Students flock to Veritas for its art, design, and architecture programs, but the university offers so much more. **Veritas is also the perfect place to hone Spanish language skills, with language classes for beginners to advanced speakers and the opportunity to connect with a Costa Rican language-exchange partner.** The institution offers many cultural, artistic, and athletic activities for further immersion into the local culture. Students can join on-campus activities, such as dance or cooking classes and intramural sports. Universidad Veritas is accredited by the Costa Rican Ministry of Education and authorized by the National Council of Private Higher Education (Consejo Nacional de Enseñanza Superior Privada, or CONESUP)

### Why Veritas?

- Highly ranked institution
- Small class sizes alongside local students
- Wide array of courses available
- Innovative campus facilities, including the Fab Lab

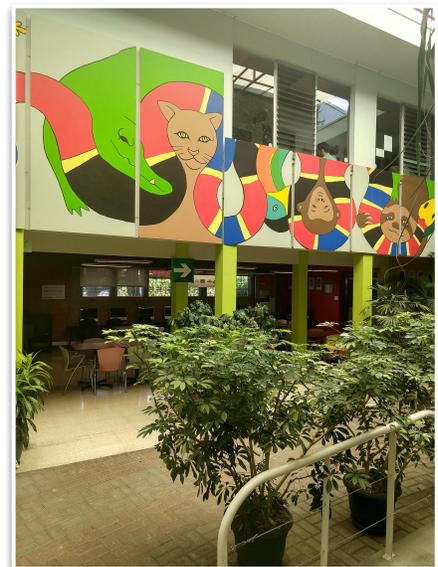


### Academics

Students will enroll in 1 Spanish Language course and 1 Spanish-taught elective course\* delivered by Veritas University. An accompanying UTC faculty member will deliver their own course to the cohort via hybrid instruction and will have access to space at Veritas to hold office hours. Sample Spanish-taught electives:

- Introducción al Análisis Literario
- Lecturas Selectas de la Literatura Latinoamericana
- Fonética y Fonología
- Introducción a la Traducción
- Dialectología Latinoamericana
- Escritoras Contemporáneas Costarricenses
- Tópicos Selectos en la Literatura Española
- El Cine y la Literatura Latinoamericana

*\*Spanish-taught elective courses are open to students who have attained a level of Spanish equivalent to the second semester of Intermediate Spanish. All students will be required to complete a placement test as part of the course registration process. Students who do not demonstrate a level of Spanish suitable for Spanish-taught electives may choose from a wide array of elective courses taught in English.*



# Program Details

## Program Duration

University of Tennessee, Chattanooga (UTC) students will arrive in San José on May 26, 2019. Our local Site Director will host a Welcome meal for the cohort upon arrival. Independent students participating in CISabroad's Summer in Costa Rica program will arrive on June 3, at which point the two groups will enjoy the standard CISabroad itinerary of activities and excursions together.

| PROGRAM DATES                     |
|-----------------------------------|
| <b>Four weeks of instruction</b>  |
| May 26 - June 29                  |
| <b>Eight weeks of instruction</b> |
| May 26 - August 10                |

## Summary of Inclusions

### Accommodations

Students experience the immersion and support of a homestay with a local Costa Rican family. Students may live in the same home as other international students; private rooms are available. Weekly laundry service is provided in addition to daily breakfast and dinner.

Accompanying UTC faculty member will be provided with private apartment accommodations within proximity of the Veritas University campus. Faculty accommodation costs have been factored into the per-student fees.

### Academics

- 1 Veritas intensive Spanish course, 1 Veritas Spanish-taught elective, UTC hybrid-delivered course
- *8 weeks of instruction option: 2 Veritas Spanish courses, 2 Veritas electives, plus UTC courses*

### Co-curricular

- La Vida Local activities with CISabroad summer students in and around San José
- Group excursions to Costa Rican destinations like Arenal volcano or Monteverde Biological Reserve

### Other

- Group airport transfer upon arrival and departure
- Welcome meal with group
- CISabroad on-site orientation, led by Site Director

| PER-STUDENT COSTS   |         |                           |         |
|---|---------|---------------------------|---------|
| <b>Four-week program</b>  | \$4,990 | <b>Eight-week program</b> | \$7,250 |
| <p><i>Based on a minimum enrollment of 12 students</i><br/> <i>CPA discount included in the prices above</i><br/> <i>Tiered pricing available as follows:</i><br/> <i>\$100 off for 16-19 students</i><br/> <i>\$200 off for 20+ students</i><br/> <i>Costs include costs of ONE faculty member accompanying program</i><br/> <i>Costs subject to change until final contract</i></p> |         |                           |         |



# Your Contacts & Next Steps

## References

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### Assistant Vice President of Custom Programs, Jessica Jones

Contact Jess ([jjones@cisabroad.com](mailto:jjones@cisabroad.com) / 413-582-0407 x5038) to refine the details of this proposed program. Once you are pleased with the program inclusions and costs, we will send over a contract, allowing us to lock prices and begin recruiting. From there, your office and students will work with our outstanding team of custom program experts.



### Sr. Program Coordinator - Spain & Latin America, Jackie Langdon

Jackie works with students from the point of application deposit through pre-departure orientation and arrival on site.



### University Relations Manager - South, Joey Dunaway

Joey will coordinate with you and your institution's study abroad office to help with on-campus marketing and recruitment for your program.



### Costa Rica Site Director, Lisa Pinheiro

Lisa supports students on all CISabroad programs in Costa Rica, assisting the faculty in residence with on-site orientation and coordinating local activities and overnight excursions.





## OUR GLOBAL LOCATIONS

|                |                    |                  |               |
|----------------|--------------------|------------------|---------------|
| Argentina      | Dominica           | Italy            | Scotland      |
| Australia      | Dominican Republic | Jamaica          | Singapore     |
| Austria        | Ecuador            | Japan            | South Africa  |
| Bahamas        | England            | Malaysia         | Spain         |
| Belgium        | Estonia            | Martinique       | Sweden        |
| Bolivia        | Finland            | Morocco          | Switzerland   |
| Brazil         | France             | New Zealand      | Thailand      |
| Cambodia       | Germany            | Netherlands      | UAE           |
| Canada         | Ghana              | Northern Ireland | Ukraine       |
| Chile          | Greece             | Norway           | USA           |
| China          | Hungary            | Peru             | Vietnam       |
| Costa Rica     | Iceland            | Philippines      | and counting! |
| Czech Republic | Indonesia          | Poland           |               |
| Denmark        | Ireland            | Puerto Rico      |               |

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