

Problem	Troubleshooting
<b>No signal on monitor</b>	<p><b>Is the computer turned on?</b> (PC at bottom front of podium, should be a light indicating power).</p> <p><b>Switch input source on touchpanel</b>, then switch back. If this does not help, hold down power switch on computer to shut down, then restart it.</p> <p>If all else fails, bring a laptop in to use in place of desktop.</p>
<b>Touchpanel will not respond.</b> Panel beeps but nothing happens.	<p><b>Reboot AMX touchpanel</b> by briefly unplugging power supply cable (green plug inside small panel at bottom rear of touchpanel).</p> <p><b>Workaround</b> is to turn projector on by pressing orange button on projector, switching input if necessary using labeled buttons on front of podium (knee height, labeled "input select")</p>
<b>No Sound</b>	<p>Click "speaker" icon in bottom right corner of Windows to check volume/mute.</p> <p>Touchpanel also has a volume/mute</p> <p>Podium master volume knob is at knee height on front of podium.</p> <p>Youtube or other application often have their own volume controls.</p> <p>Reboot the computer—this sometimes helps.</p>
<b>Problem playing DVD.</b> Controls don't work	<p>The standalone DVD player may require a remote to operate (touchpanel controls don't work). <b>Easy workaround</b> is to play DVD in the computer instead.</p>
<b>Projector will not turn off</b>	<p><b>Press orange button</b> on bottom of projector twice. If no response, the only solution is to climb up on a table and pull the power plug out for a moment.</p>
<b>Projector is displaying only half the screen</b> (most common in 3 <sup>rd</sup> floor Conference room)	<p><b>Turn off projector</b>, then restart.</p>

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