

Resources for Students

Have Covid-19 symptoms? Does your friend? What now? Watch This Video

Coronavirus Updates and Information

Student Self Check Form

COVID-19 Notification Form

Technology Resources for Students

Technology Request for Students

Have Covid-19 symptoms? Does your friend? What now? Start here

UTC Learn (Canvas)

Mocs Mail

MocSync

Office 365

Change Password

Get Help

Campus Announcements

Announcements

All

You currently have no announcements.

Show Hidden

Update your information

Welcome back to UTC!

Please [click here](#) or go to Self-Service Banner to verify and update your contact information:

- Emergency Contact
- Address
- Preferred First Name
- Email Addresses

Alcohol & Other Drug Educ...

Mandatory for all Incoming Students!!!

Please [click here](#) to complete the required courses.

Need Help?

Check out the new Help page for MyMocsNet FAQs and Contact information.

Get Help →

Academic Calendar

Full term and PT1: Last day to withdraw before fee obligation

1/18/21 12:00 AM

All day event

Holiday

1/18/21 12:00 AM

All day event

Full term and PT1: Classes begin

1/19/21 12:00 AM

All day event: Classes begin for PT1 and Full term

Full term: Late fee begins

1/19/21 12:00 AM

All day event

Last day for faculty to submit grade changes (other than Incompletes) for Fall semester

1/21/21 12:00 AM

All day event

PT1: Last day to change from credit to audit or audit to credit

1/21/21 12:00 AM

All day event

Academic Calendar

Master Calendar

Student Information System

Banner 9 INB

- INB Banner - Banner 9 version of INB
 - For the best experience, please use Chrome, Firefox or Safari as your internet browser.
 - You must login to your INB account at least once every 6 months to maintain access. For more details refer to the Banner User Policies guide.
- Online Banner 9 INB Tutorials
 - Banner 9 Quick Navigation Guide
 - Basic Navigation for Banner 9 Training Video
- Banner Document Management System (BDM)
 - BDM Quick Guide for Viewing Documents
 - BDM Elucian User Guide for Scanning Indexing
 - BDM Quick Guide for Batch Processing
- UC4 Applications Manager - Automatic (AMP)
 - As of June 8th, Automatic is no longer available via the web. Contact the banner team to have the software installed.
- Dynamic Forms (Online Forms)
- Campus Logic (Financial Aid)

Finding Your Way

- Campus Bus Route
- Campus Directory
- How to Get Here
- Interactive Map
- UTC Academic Offices
- UTC Administrative Offices

Emergency Preparedness

Public Safety

- UTC Police
- Policy on Sexual Misconduct
- Safety and Risk Management

Preparedness

- Abnormal Conditions Preparedness Guide
- Security and Fire Safety Report
- Campus Safety and Law Enforcement Handbook

Emergency Alert System

Get notified via text message in the event of an emergency.

[Register for UTC-ALERT](#)

Library

- Hours
- Reserve a Room
- Studio
- Research Guides
- Writing & Communication Center
- Printing in the Library

Provide Feedback and Suggestions

Suggestion Form

Your Rating Average (241 Votes)

☆☆☆☆☆ ★★★★★

Use our Suggestion Form to provide ideas for new features or improvements to MyMocsNet content and organization.

[Suggestion Form →](#)

Follow Us



Mocs Pledge

Thank you for taking the Mocs Pledge.

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Apply for Graduation

Ready to apply? [Follow these steps.](#)

Graduation Deadlines

Check graduation application deadlines. [Click here!](#)

Graduation Status

[Click here](#) to check your status and finish up!

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[Academic Calendar](#)

[Master Calendar](#)

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Thank you for taking the Mocs Pledge.

Welcome to UTC's Self Service Banner system

Student

Registration

- [View Class Schedule](#)
- [Prepare for Registration](#)
- [Register for Classes](#)
- [Order Textbooks Online](#)
- [View Course Catalog](#)

Student Records

- [My Profile](#)
- [View My Grades](#)
- [View Your Transcript](#)
- [Request Enrollment Verification](#)

Graduation & Degree Evaluation

- [MyMocsDegree](#)
- [Apply to Graduate](#)
- [My Graduation Status](#)

Financial Information

My Account

- [Pay My Account](#)
- [Account Summary by Term](#)

Financial Aid

- [Bookstore Loan](#)
- [My Financial Aid](#)
 - [Award Information](#)
 - [History](#)
 - [Satisfactory Academic Progress](#)
 - [College Financing Plan](#)
 - [Tennessee Education Lottery Scholarship \(HOPE\) Info](#)
- [My Financial Aid Surveys](#)
 - [Financial Aid Authorization](#)
 - [Hope Survey](#)
 - [Workstudy Waitlist](#)
- [Student Employment \(Workstudy and Academic Service\)](#)
- [Verify My FAFSA](#)

Get the Apps



Personal Information

- [Update preferred name, address, phone, and emergency contact](#)
- [Update Campus Directory Information](#)
- [Complete a survey](#)
- [Name change info](#)
- [Social Security Change info](#)
- [Change my password](#)

UTC reserves the right to remove a preferred first name if it contains inappropriate or offensive language, or is being used for misrepresentation. The instances in which the legal name would still be required include, but are not limited to official transcripts, financial aid records, diploma, enrollment verification requests, payroll, conduct records, medical/insurance records, federal immigration documents, and police records.

Student Information System

Banner 9 INB

- [INB Banner - Banner 9 version of INB](#)
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- [UC4 Applications Manager - Automic \(AMPR\)](#)
 - [As of June 8th, Automic is no longer available via the web. Contact the banner team to have the software installed.](#)
- [Dynamic Forms \(Online Forms\)](#)
- [Campus Logic \(Financial Aid\)](#)

My Profile

MyMocsDegree

Advising/Tutoring (Navigate)

UTC Catalog

Transcripts

Enrollment Verification

Spring 2021 Registration is Open

You can now register for classes on the UTC Ellucian Go mobile app! [Click here to learn more!](#)

1. Check your registration status, holds, and timeticket at:
 - [My Profile](#) or
 - [Prepare for Registration](#)
2. Schedule an appointment with your advisor, if you have not done so already.
3. [View the Spring 2021 class schedule](#)
4. [Register for classes](#)

For more information and tips on the registration module, [click here](#).

Remember, if your course isn't counting toward a degree, you might not get the federal aid you were counting on. [Click here to learn more!](#)

My Schedule

View your schedule with class times, locations and schedule types:

- [Schedule Information](#)
- [How to review your course schedule](#)
- [View Your Current or Past Schedules](#)
- [Order Textbooks Online](#)

My Degree Evaluation

- [MyMocsDegree](#)
- [MyMocsDegree Features Overview](#)
- [MyMocsDegree Instructions](#)

Academic Quicklinks

- [Academic Calendar](#)
- [Academic Departments](#)
- [Academics and Majors](#)
- [Advisement](#)
- [Bookstore](#)
- [Catalogs](#)
- [Course Learning Evaluation Results](#)
- [Degrees and Majors](#)
- [Disability Resource Center](#)
- [Distance Learning](#)
- [Enrollment Management and Student Success](#)
- [Exchange Programs](#)
- [Get Credits](#)
- [Library](#)
- [Schedule of Classes](#)
- [Navigate](#)
- [Student Handbook](#)
- [Student Resources](#)
- [Student Success](#)
- [Testing Center](#)
- [Veteran Student Services](#)

Registration and Student Records

- [Apply to Graduate](#)
- [Holds](#)
- [My Final Grades](#)
- [My Graduation Status](#)
- [My Midterm Grades](#)
- [My Student Profile](#)
- [Request Enrollment Verification](#)
- [Register, Add, Waitlist or Drop Courses](#)
- [Registration Instructions](#)
- [Registration Status](#)
- [Schedule of Classes](#)
- [Unofficial Transcript](#)

CeDiploma Registration

UTC now offers Certified Electronic Diplomas (CeDiploma®)!

[Click here to learn more.](#)

[Order/Register for CeCredential](#)

Course Evaluations

[Course Evaluation Ratings](#)

[Pay Online](#)

[Payment Plans](#)

[Electronic Refunds](#)

[Accept Financial Aid](#)

[Financial Aid Requirements](#)

[Verify My FAFSA](#)

Manage My Account

View your statement and view and pay your balance:

[Go to My Account](#)

Charges and payments to your account by term:

[Account Summary by Term](#)

Financial Aid Surveys

[View Available Surveys](#)

Click this link to choose the survey you are completing from the list of available surveys.

- [Financial Aid Authorization](#)
- [Hope Survey](#)
- [Workstudy Waitlist](#)

Note: If you have already completed the survey, it will no longer be available through this link. The completed survey will be listed as a completed financial aid requirement on your MyMocsNet Money tab. Contact the Financial Aid Office at (423)425-4677 if you have any questions.

My Financial Aid

Self Service Banner

- [Award Information](#)
- [Financial Aid Requirements](#)
- [History](#)
- [Satisfactory Academic Progress](#)
- [College Financing Plan](#)
- [Tennessee Education Lottery Scholarship \(HOPE\) Info](#)

Resources

- [Financial Aid Forms](#)
- [Work Study and Academic Service](#)

Scholarship Search

The 2021-2022 UTC Online Scholarship Application is now available for all students! Get a jump start and review our [How To Apply](#) tutorial for some quick instructions. Then you're ready to access the [UTC Online Scholarship Application](#).

Don't forget to check with your department's web page for any scholarships they may offer!

We're excited about having you at UTC - GO MOCS!!

Counting Courses



Remember, if your course isn't counting toward a degree, you might not get the federal aid you were counting on. [Click here to learn more!](#)

Money Quicklinks

Services

- [Dining Services](#)
- [Housing](#)
- [Manage My Mocs Card](#)
- [Manage My Parking Account](#)
- [Mocs Card Office](#)
- [Parking Services](#)
- [Tuition and Fees](#)

Financial Assistance

- [Discounts and Waivers](#)
- [Financial Aid Office](#)
- [Graduate Assistance](#)
- [Placement and Student Employment](#)
- [Scholarships](#)
- [Work Study](#)
- [Financial Wellness](#)

Center for Career and Leadership Development

Handshake is a modern career platform that helps you identify, join and grow your emerging career community. Far beyond a job board, Handshake helps you connect with others professionally, contribute ideas that will shape the world around you, and corner your opportunity market. *Talent, Meet Opportunity!*

- Handshake
- Center for Career and Leadership Development

Housing and Residence Life

Everything you need to know about assignments, maintenance request, roommates and more!

- Assignment Information
- Forms, Contracts & Policies
- Mailing Address
- Resident Services
- Contact Information

Student Support

Student Conduct and Honor Code

- Student Code of Conduct
- Policy on Sexual Misconduct, Relationship Violence, and Stalking
 - Report Student Conduct Violations
- Honor Code
 - Report Honor Code Violations

Student Outreach and Support

The Office of Student Outreach & Support (SOS) advocates and supports students experiencing challenges in their personal and/or academic lives. For more information, visit www.utc.edu/sos.

CARE Team

The mission of the CARE Team is provide proactive and supportive prevention, assessment, intervention, and management for situations that could compromise the safety and well-being of the UTC community. For more information, visit www.utc.edu/care.

Student Health Services

Do you have any health concerns?

The staff of Student Health Services (SHS) seeks to give every student quality healthcare. Services include visits for acute and chronic illnesses, physical exams, birth control prescriptions, screenings, immunizations, lab services, TB skin testing, and allergy shots.

SHS is located in Room 205, Maclellan Gymnasium, in the center of campus. The entrance to SHS is directly across from the University Center.

Student Health Services is staffed by nurse practitioners and provides health services to students, faculty, and staff. Students will not be charged for office visits, and will incur minimal charges for services such as laboratory tests and immunizations. Please call (423) 425-2266 to make an appointment or go to the [Student Health Services](#) website for more information.

Counseling Center

Students come to counseling for a variety of reasons.

Are you worrying more than usual? Do you have trouble getting out of bed? Are you feeling overwhelmed? The Counseling Center is a resource for you!

The Center provides brief, solution-focused therapeutic interventions to UTC students. Common issues that we address include:

- Depression
- Anxiety
- Adjustment Issues
- Relationship Problems
- Crisis Intervention
- Trauma

The Counseling Center offers students individual and group counseling as well as crisis intervention. Services are confidential and offered by professionally trained counselors and psychologists. Counseling services are free of charge, however, there is a minimal fee for psychiatric services. Additionally, we will work with students to obtain appropriate support in the community as needed.

Each student receives 8 free counseling sessions each semester! The Counseling Center is open from 8:00 am to 5:00 pm Monday – Friday and welcomes new clients 9 am to 3:30 pm.

We are located in the 3rd floor of the University Center room 338.

For more information, or to schedule an appointment call 423-425-4438 or visit on the [UTC website](#).

Student Media

There are lots of ways for students to flex their writing muscles during the academic year.

Student Media Links

- Echo - Weekly student hard copy newspaper which is also published online.
- The Loop - Media website designed and maintained by students in the UTC Department of Communication.
- MocsNews - Provides short news updates aired daily on Comcast Cable Channel 3.
- The Perch - UTC's student run web based radio station which features live shows, sports coverage and much more.
- Sequoyia Review - Arts magazine published annually featuring literary or artistic pieces of UTC students.

Alcohol & Other Drug Education

Mandatory for all Incoming Students!!!

Please [click here](#) to complete the required courses.

Services Quicklinks

- Advising
- Alumni Office
- Bookstore
- Bursar/Student Accounts
- Dining Services
- Financial Aid
- Graduate School Admissions
- Graphics and Mail Services
- Manage My Housing
- Housing
- Manage My Mocs Card
- Manage My Parking Account
- Mocs Card Office
- Office of the University Registrar
- Parking Services
- Student Development
- Student Success
- Video Production
- Student Resources
- Veteran Student Services

Personal Information

- Update Addresses and Phones 
- Update E-mail Addresses 
- Update Emergency Contacts 
- Change Password 

IT Info

🔗 Links

Knowledge Base: utc.edu/itkb
 Remote: support@utc.edu
 Ticketing: helpdesk.utc.edu
 Email: clientservices@utc.edu

📞 Phone Support

Phone: [\(423\) 425-4000](tel:(423)425-4000)
 Hours: 24/7/365

👤 Walk-in Support (Students)

Location: Lupton 106

Fall/Spring Hours

Mon - Thur: 9 AM - 9 PM

Fri: 9 AM - 5 PM

Summer Hours

Mon - Fri: 9 AM - 5 PM

*Walk-in Support is closed during semester breaks

[Maintenance and Upgrade Dates](#)

MyMocsNet FAQ

This FAQ is primarily intended to help students find resources on campus.

Advisement

Bursar

Career Services

Financial Aid

General

Housing

Parking

Registrar

General Contacts

<p>Admissions Ph. (423) 425-4662 Em. utcmocs@utc.edu</p>
<p>Bursar (Student Accounts) Ph. (423) 425-4781 Em. bursars-office@utc.edu</p>
<p>Financial Aid Ph. (423) 425-4677 Em. finaid@utc.edu</p>
<p>Graduate School Ph. (423) 425-4677 Em. gradinfo@utc.edu</p>
<p>Housing Ph. (423) 425-4304 Em. housing@utc.edu</p>
<p>Information Technology Ph. (423) 425-4000 Em. clientservices@utc.edu</p>
<p>Mocs One Center Ph. (423) 425-5880 Em. mocsoncenter@utc.edu</p>
<p>Center for Professional Education Ph. (423) 425-4344</p>
<p>Registrar Ph. (423) 425-4416 Em. Records@utc.edu</p>

For offices not listed here, please call the University operator at (423) 425-4111.

Suggestion Form

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