

# Rachel Fleming, MLS

## Education

<b>University of Missouri-Columbia</b> School of Information Science and Learning Technologies	Master of Arts in Library Science, 5/2006 Elected Beta Phi Mu
<b>Grinnell College</b> Grinnell, Iowa	Bachelor of Arts in History, 12/2002

## Employment History

**University of Tennessee at Chattanooga Library** Chattanooga, Tennessee  
*Collections Initiatives Librarian & Assistant Professor* 1/2017 – present  
Provide oversight and direction for collections initiatives including: affordable course materials; scholarly communication; collection analysis, development, and review; approval plan; library-wide initiatives as appropriate. Provide internal consultation on acquisitions and technical services workflows, policy development and revision. Provide training as appropriate to faculty.

**Belk Library & Information Commons, Appalachian State University** Boone, North Carolina  
*Lead Librarian for Acquisitions & Assistant Professor* 2/2014 – 12/2016  
*Special Assistant to the Dean* 11/2014 – 6/2015  
*Budget Director* 7/2015 – 12/2016  
Management of acquisitions unit with \$3.2m budget and 5 support staff. Acquisition of all types, vendor relations, license negotiation, materials receipt, ongoing review of resources and collections. Monitor and manage \$10m library budget. Provide Dean with recommendations related to library budget. Project management implementing 2015 library space plan.

**Hunter Library, Western Carolina University** Cullowhee, North Carolina  
*Head of Serials & Assistant Professor* 6/2011 – 1/2014  
Management of serials unit with \$1.3m materials budget and 2.5 support staff, including vendor relations, trials, license negotiation, materials receipt, and ongoing review of resources and collections in collaboration with subject librarians.

**Geisler Library, Central College** Pella, Iowa  
*Collection Development Librarian & Assistant Professor* 7/2006 – 5/2011  
Collection development in all areas, management of \$250,000 materials budget and 1 support staff. Selection, collection review, vendor relations, serials cataloging, electronic resources management, policy development.

*Interim Technical Services Librarian* 6/2007-6/2008  
Serve as Library Budget Officer, managing all library operating funds, maintained and trouble-shot library proxy server, staff and public computers and *Millennium* system. Supervised 1 additional support staff, responsible for cataloging all material types.

## **Publications**

### **Book Chapters**

Rachel Fleming and Kelly McBride, "How We Speak, How We Think, What We Do: Leading Intersectional Feminist Conversations in Libraries." In *Feminists Among Us: Resistance and Advocacy in Library Leadership*, edited by Shirley Lew and Baharak Yousefi, 107 – 125. Sacramento, CA: Library Juice Press, 2017. <https://doi.org/10.31229/osf.io/w54td>

Lindsay Cronk and Rachel Fleming, "Beyond Library School: Surfacing Resource Needs for Acquisitions Workers" in *Charleston Voices: Perspectives from the 2018 Conference*, edited by Lars Meyer. (in press) *INVITED*

### **Articles**

Lindsay Cronk and Rachel Fleming, "They didn't teach this in Library School" *Against The Grain* 30, no. 6 (2019): 30 – 31. *INVITED*

Laura Cruz and Rachel Fleming, "Partnerships: The Engaged University and Library Publishing" *OCLC Systems & Services: International Digital Library Perspectives* 31, no. 4 (2015): 96 – 203. <http://doi.org/10.1108/OCLC-02-2014-0017>

Rachel Fleming "Looking at the Library Collections Budget: Budget as Story & Interrogating Narrative Frames" *Serials Review* 41, no. 3 (2015): 173 – 175. <http://dx.doi.org/10.1080/00987913.2015.1066943>

Katherine Hill, Kristin Calvert and Rachel Fleming, "Impact of Journal Cancellations on Interlibrary Loan Demand." *Serials Review* 39, no. 3 (2013): 184 – 187. <http://dx.doi.org/10.1080/00987913.2013.10766391>

### **Conference Proceedings**

Lindsay Cronk and Rachel Fleming, "They didn't teach this in Library School': identifying core knowledges for beginning acquisitions librarians." In *Proceedings of the Charleston Library Conference* (2018). (in press)

Lindsay Cronk and Rachel Fleming, "Decoding the Scholarly Resources Marketplace." In *Proceedings of the Charleston Library Conference* (2018). (in press)

Kristin Calvert, William Gee, Janet Malliet, and Rachel Fleming "Is ILL Enough? Examining ILL Demand after Journal Cancellations at Three North Carolina Universities." In *Proceedings of the Charleston Library Conference* (2013). <http://dx.doi.org/10.5703/1288284315297>

Kristin Calvert and Rachel Fleming, "Giving Them What They Want: Providing Information for a Serials Review Project" In *Proceedings of the Charleston Library Conference* (2011). <http://dx.doi.org/10.5703/1288284314933>

## Edited Works

“Prices of U.S. and Foreign Published Materials” Ed. George Aulisio. *In Library and Book Trade Almanac, 64<sup>th</sup> Edition*. 2019. 337-378. (Assistant Editor) <http://hdl.handle.net/11213/10242>

“Prices of U.S. and Foreign Published Materials” Ed. George Aulisio. *In Library and Book Trade Almanac, 63<sup>th</sup> Edition*. 2018. 353-393. (Assistant Editor) <http://hdl.handle.net/11213/9256>

## Workbooks

Rachel Fleming and Erin Leach, “Outward Facing Technical Services.” 2018. <https://bit.ly/2wRYNBC> (companion to eforum)

Rachel Fleming and Erin Leach, “Turning Outward to Create a Vision for Change.” 2019. <https://bit.ly/2REhGS8> (companion to ALCTS preconference)

## Grants

Melnik, Laurie, Angela Dittmar, Joel Baxley, and Rachel Fleming. “Arts Learning Lab: Project REAL (Rural Educators for Arts Learning)” Awarded \$10,000 from Tennessee Arts Commission. (A20-0088).

## Presentations

“Turn Left Here: Developing Roadmaps to Successful Implementation and Beyond”. Panel featuring Rachel Fleming, Sandhya Srivastava, and Johan Tilstra. Charleston Conference. Charleston, SC November 2019. *INVITED*

Lindsay Cronk, moderator. “Capitulating or Capitalizing, Compromising or Combatting: What is Meaningful Discourse Between Library and Vendor?” Panel Discussion, Charleston Conference. Charleston, SC, November 2019.

Rachel Fleming and Cris Ferguson, “The hard work of soft skills.” Charleston Conference. Charleston, SC, November 2019.

Lindsay Cronk and Rachel Fleming, “Acquisitions Work: From Competencies to Competence” ALCTS Webinar. Online, 25 September 2019. *INVITED*

Rachel Fleming and Erin Leach, “Turning Outward to Develop a Vision for Change” in Change Management in Libraries and Technical Services, ALCTS preconference to ALA Annual Conference. Washington, DC, 21 June 2019. *INVITED*

Lindsay Cronk and Rachel Fleming, “Decoding the Scholarly Resources Marketplace.” Charleston Conference. Charleston, SC, 8 November 2018.

Rachel Fleming and Lindsay Cronk, ““They didn’t teach this in Library School’: identifying core knowledges for beginning acquisitions librarians.” Charleston Conference. Charleston, SC, 7 November 2018. *INVITED to be Neapolitan session.*

Rachel Fleming and Erin Leach, “Outward Facing Technical Services” Association for Library Collections and Technical Services eforum. Online, 16-17 October, 2018.

Rachel Fleming and Erin Leach, “Lifting the Curtain while Keeping the Magic Alive: Learning to Tell Compelling Stories about Metadata and Cataloging Throughout the Library” American Library Association Midwinter Meeting. Denver, CO, 9 February 2018.

Ashley Chase, Lindsay Cronk, and Rachel Fleming. “When Change is a “New” Concept: Using Your Library’s Past to Manage its Future” Charleston Conference. Charleston, SC, 8 November 2017.

“How to Be an Influential Librarian: Leading and Mentoring from Wherever You Are” Panel featuring Rachel Fleming, Maureen Sullivan, and Madison Sullivan, at American Library Association Annual Conference. Chicago, IL, 24 June 2017. *INVITED*

Rachel Fleming and Fobazi Ettarh. “Creating a Contextualized Professional Identity” Identity, Agency, and Change in Academic Libraries. Los Angeles, CA, 22 May 2017.

Rachel Fleming, Nora Almeida, Emily Drabinski, “#CRITCHS: Critical Librarianship in Book and Serial Acquisition” Charleston Conference. Charleston, SC, 6 November 2015.

Rachel Fleming, moderator, “Size, Perception, and Power in Library/Vendor Relations” Panel featuring Susan Israel, Heather Wilson, and Lisa Janicke Hichliffe. Charleston Conference. Charleston, SC, 5 November 2015.

Rachel Fleming, “Thirteen Ways of Looking at a Serials Budget” North Carolina Serials Conference. Chapel Hill, NC, 6 March, 2015.

Beth Cramer, Rachel Fleming, Susan Israel. “Bringing Players to the Table: Consortial Ebook and DDA Selection, Purchasing, and Management” Charleston Conference. Charleston, SC, 6 November 2014.

Kristin Calvert, William Gee, Janet Malliet, and Rachel Fleming, “Is ILL Enough? Examining ILL Demand after Journal Cancellations at Three North Carolina Universities.” Charleston Conference. Charleston, SC 7 November 2013.

Rachel Fleming and Kristin Calvert. “Impact of Journal Cancellations on Interlibrary Loan Demand” North Carolina Serials Conference. Chapel Hill, NC, 15 March, 2013.

Rachel Fleming and Peter Johnson, “Hacking Your ILL Statistics.” ILLiad International Conference. Virginia Beach, VA, 22 March 2012.

Rachel Fleming. "Confronting the Gathering 'Cloud': Philosophical Foundations and Future Directions of Library Architecture." Iowa Association of College and Research Libraries Annual Meeting. Waterloo, IA, 17 April 2009.

Rachel Fleming. "Library Architectures: Constructing Knowledge" Alumni Scholar Presentation, Grinnell College. Grinnell, Iowa. 23 February, 2009. *INVITED*

## **Posters**

Kristin Calvert and Rachel Fleming. "Giving Them What They Want: Providing Information for a Serials Review Project" Charleston Conference. Charleston, SC, 4 November 2011.

## **Professional Service**

### *State and National Service*

Charleston Conference Director (2012 – present)

Against The Grain Hot Topics Advisory Board (2019 – present)

Duke University Press Library Advisory Board (2019 – present)

Tennessee Higher Education Commission Textbook Affordability for Student Success Forum  
(University of Tennessee at Chattanooga Representative) (6/17/2019)

UNC System E-journals efficiency report working group (2012 – 2016)

Carolina Consortium E-journals working group (2012 – 2016)

NCLive Permanent Digital Resource Taskforce Summit (Western Carolina University  
Representative) (2012)

### *Association for Library Collections & Technical Services*

*(division of American Library Association)*

Assistant Editor, Library Materials Price Index (2017 – present)

Budget & Finance Committee (2016 – present) (Intern, 2016 – 2017)

*Continuing Resources Section*

Policy & Planning Committee (2015 – 2017) (Chair 2016 – 2018)

Education, Research, and Publications Coordinating Committee (Chair 2018 – 2019)

### *University of Tennessee at Chattanooga*

Undergraduate Curriculum Committee (2018 – present)

Budget and Economic Status Committee (2017 – 2018)

*UTC Library*

Electronic Resources Committee (2017 – present)

Learning Management System Task Force (2018 – 2019)

Manuscripts Archivist Search Committee (2019)

Studio Librarian Search Committee (2017)

### *Appalachian State University*

Social Justice Collaborative (2014 – 2016) (Chair 2015 – 2016)

University Academic Assessment Council (2014 – 2016)

Bookstore Committee (2015 – 2016)

*Belk Library*

Planning and Assessment Committee (2014 – 2016)  
Internal Building Committee (2014 – 2016)  
Coordinators and Lead Librarians (2014 – 2016)  
Library Renewal Project Management Team (2015 – 2016)  
Library Renewal Project Collections Implementation Team (2015 – 2016)  
Scholarly Communication Task Force (2014 – 2015)  
Second Master's Degree Task Force (2014)  
Faculty Position Description Task Force (2014)  
Search Committee, Associate Dean Search (2016)  
Search Committee, WNCLN Technician (2016)

*Western North Carolina Library Network*

Collection Development Committee (2011 – 2014)  
Member, Technical Services Committee (2011 – 2014)

*Western Carolina University*

University Scholarly Development Assignment Program Review Committee (2011-2014)  
University Curriculum Committee (2013 – 2014)

*Hunter Library*

Strategic Planning Committee (2012 – 2014)  
Faculty Secretary (2011 – 2014)  
Collections Advisory Council (2011 – 2014)  
LibQual+ 2012 Task Force (2012)  
Copyright Task Force (2011)  
Search Committee, Temporary Reference and Instruction Librarian (2014)  
Search Committee, Reference and Instruction Librarian (2013)

*Iowa Library Association / Iowa Association of College and Research and Libraries*

Iowa Library Association Bylaws and Organization Manual Committee (2009 – 2011)  
Iowa ACRL Awards Committee (2009-2010)  
Iowa ACRL Nominations Committee (2009-2010)

*Central College*

Central College One Iowa Faculty Advisor (2010 – 2011)  
Academic Standards Committee (2008 – 2009) (Chair 2009 – 2011)  
Curriculum Committee (2007 – 2011)  
Core Curriculum Working Group, Intercultural Component (2008)  
Search Committee, College Registrar (2008)  
Search Committee, Technical Services Librarian (2007)