
Resetting your WCC password

It's a multi-step process, so hang in there ...

Writing & Communication Center

First visit? [Register for an account.](#)

Returning? Log in below.

AVAILABLE SCHEDULES

- Fall 2019—Regular schedule**
- Fall 2019—Online schedule

Check box to **stay logged in:** [?](#)

LOG IN

Having trouble logging in?

[Reset your password.](#)

Receiving unwanted text messages?

[Remove your mobile number.](#)

1. At the bottom of the login window, click on "Reset your password."

Writing & Communication Center

Welcome to the Appointment System for the UTC Writing & Communication Center.

RESET YOUR PASSWORD

Having trouble logging in? Enter your email address below and then click "Reset Password." The system will immediately email you with instructions for changing your password. If you do not receive that email in a few minutes, please check your spam filter.

rlk522@mocs.utc.edu

RESET PASSWORD

First visit? Register for an account.
Returning? Log in below.

Email Address

Password

AVAILABLE SCHEDULES

Fall 2019—Regular schedule
 Fall 2019—Online schedule

Check box to stay logged in.

LOG IN

Having trouble logging in?
Reset your password.

Receiving unwanted text messages?
Remove your mobile number.

Operating Hours Begin on...
Appointment before this...
Staff to make an...
First time here, please take...
Appointment from your...
Schedule between...
Consultations that take place...
(827).
which utilize this...
of our excellent...
consultants. We have a limited number of self-serve appointments available throughout the week. If you'd like to request an alternate time than the options you see on the schedule, email us at wcc@utc.edu. Online consultations need to be requested at least a day in advance and must happen during our stated operating hours.

After you log in to either of these schedules, you can **book an available appointment time** (there will be instructions on top of the page). If you have any questions, please email wcc@utc.edu or call the center at 423-425-1774.

2. Enter your email address in the window that pops up and click RESET PASSWORD.
3. You should see the message below, prompting you to check your emails.

Writing & Communication Center

Instructions for changing your password were sent to you via email. Check your email (and possibly your spam folder) to complete the password reset process.

First visit? Register for an account.
Returning? Log in below.

Email Address

Password Reset Requested: Writing & Communication Center



Writing & Communication Center

WCC Enthusiast

Tuesday, October 8, 2019 at 4:57 PM

[Show Details](#)

Dear WCC,

You have requested to reset your password to Writing & Communication Center. If you did not request a password reset, **please ignore this email**, as your password will not be reset unless you complete the steps below.

To reset your password, please visit the following page:

CONFIRMATION LINK: [click here](#)

If you're unable to click on the link above, copy and paste the following URL into your browser in order to confirm the password reset:

https://utc.mywconline.com/index.php?email=rlk522@mocs.utc.edu&token=6c1876e012fbb60c732399f19e128e5e&action=PW_CONFIRM

Once you visit that page, your password will be reset and the new password will be emailed to you. Please note that the URL listed above will expire in less than twenty-four hours.

Sincerely,

Writing & Communication Center

REQUESTING IP: 150.182.203.165

This e-mail was sent through the WCONLINE® scheduling and recordkeeping system. To opt out from receiving these types of messages in the future, log in to <https://utc.mywconline.com> and then select 'Update Profile & Email Options' from the welcome menu.

4. Find the email from "Writing & Communication Center" in your inbox and click on the confirmation link (or copy/paste the URL underneath into your browser window).

Writing & Communication Center

Your password was reset successfully.
Check your email (and possibly your spam folder) for your new password.

First visit? Register for an account.
Returning? Log in below.

Email Address

5. You should see this message. Check your emails again to find your new password.

Password Reset Complete: Writing & Communication Center



Writing & Communication Center

WCC Enthusiast

Tuesday, October 8, 2019 at 5:02 PM

[Show Details](#)

Dear WCC,

Your password to Writing & Communication Center has been reset as requested. You can log in with the following credentials:

SITE: <https://utc.mywconline.com>

EMAIL: rlk522@mocs.utc.edu

PASSWORD: 6Um6asQ3iF3

Sincerely,

Writing & Communication Center

This e-mail was sent through the WCONLINE® scheduling and recordkeeping system. To opt out from receiving these types of messages in the future, log in to <https://utc.mywconline.com> and then select 'Update Profile & Email Options' from the welcome menu.

6. You can copy the password and paste it into the login page to sign in.
7. Since this password is going to be difficult to remember, you may want to change it. To do this, go to Update Profile & Email Options in the upper left corner of the schedule, scroll down to the Password section, and enter a password of minimum 10 characters in both password boxes. Save changes.

