Sarah Kantor

sarah-kantor@utc.edu https://orcid.org/0000-0002-0526-2494

EDUCATION

Master of Library and Information Science.

Dominican University. River Forest, IL.

Bachelor of Arts, History.

University of Wisconsin Madison. Madison, WI.

EXPERIENCE

University of Tennessee Chattanooga

Studio Librarian and Assistant Professor Interim, Studio Director and Assistant Professor

Develop and maintain the Studio as an effective student-learning environment. Guide Studio patrons in use of technology resources. Teach classes and workshops, provide reference services and assist in curriculum development. Promote educational technology and the Studio services to the campus. Identify, evaluate, and recommend multimedia and emerging technologies for campus and library needs. Assist in the development of the vision, goals, objectives, and actionable Studio Team events. Promote student success and retention through advocacy of use of library services and resources.

Kennesaw State University

Reference Services Coordinator & Librarian Assistant Professor January 2017 – March 2019 Coordinate reference services at two campus libraries and online, including: create reference schedules for in person and online reference services; manage chat reference using LibraryH3lp chat platform; supervise chat vendors. Lead reference services training initiatives for all librarians and maintain Undergraduate Reference Services Shadowing Policy and Reference Toolkit. Gather and analyze reference statistics for institutional reporting purposes. Maintain library FAQs using LibAnswers. Provide reference and research assistance. Design and teach in–person and online undergraduate information literacy instruction sessions and library orientations; create asynchronous online learning objects. Serve as liaison to various departments, including collection development, marketing, creating and maintaining research guides, and instruction upon request. Serve as Instruction Mentor to new instruction librarians. Serve on Library and university committees as needed.

Dominican University

Reference and Instruction Librarian January 2016 – December 2016 Co-taught face-to-face and online English 102 Composition classes. Develop, design, and teach face-to-face and online instruction sessions and library technology workshops.

Kennesaw, GA

Chattanooga, TN

June – July 2024

April 2019 – present

River Forest, IL

Provide reference assistance to library users. Create asynchronous online learning objects for library resources using Camtasia and other software. Maintain library research guides.

Meadville Lombard Theological School

Chicago, IL

Library Assistant August 2014 – December 2016 Provide reference and research assistance to students, faculty, and visitors. Lead instruction sessions and create asynchronous learning objects for library resources. Process circulation and interlibrary loan requests. Create original bibliographic records in OCLC Connexion and Ex Libris Voyager. Create content for social media accounts and websites. Write SQL queries and run reports using Microsoft Access. Supervise library interns and temporary workers. Create and maintain library and collection development policies.

SELECTED PUBLICATIONS

- **Kantor, S**. (2023). Professional service expectations: Causes and prevention of librarian burnout. In C. Holm, A. Guimaraes, & N. Marcano (Eds.), Academic librarian burnout: Causes and responses (pp. 185–204). Association of College & Research Libraries.
- **Kantor, S**. (2022, July/August). Purrfessional audio quality on a shoestring budget, *Computers In Libraries* 42(6): 23-27.
- Holm, C.E., and **Kantor, S**. (2021). Reference is not dead: A case study of patron reference habits and library service models, *portal: Libraries and the Academy 21*(2): 299–316.
- **Kantor, S**. (2020). Evaluating mystery ingredients: Chopping the CRAAP test. In S. E. Morris (Ed.), *ACRL critical thinking about sources cookbook* (pp. 96–98). Association of College & Research Libraries.
- **Kantor, S**. (2020). Reference speed dating: Creating a spark at the reference desk, College & Research Libraries News, 81(2): 80–83.

SELECTED PRESENTATIONS

- Thompson, E., **Kantor, S**., and Standard, M. (2023, November 8). *More than just literacy: Describing creative technology to your colleagues* [Conference session]. Association of Creative Technologies in Academic Libraries Conference, Richmond, VA.
- **Kantor, S**. (2023, July 21). Let's make a podcast: Moving from information literacy to creative fluency [Presentation]. Kentucky Library Association Library Instruction Round Table Retreat, virtual.
- Jacobs, J., Davis, L., and **Kantor, S**. (2023, July 21). *Teaching identities and you: Overcoming imposter syndrome and finding your teacher voice* [Workshop]. Kentucky Library Association Library Instruction Round Table Retreat, virtual.

- Anderson, M., Andrews, L., Busch, H., Cononie, V. Epstein, M., Kantor, S., Kocevar–Weidinger, E., Morley, J., and Safin, K. (2023, March 28). Framing our work: Mapping threshold concepts to the reference interview [Presentation]. Reference and User Services Association Virtual Forum, virtual.
- **Kantor, S**. (2022, November 16). *Creative technology instruction without the technology: teaching digital media in a low-tech classroom* [Conference session]. Association of Creative Technologies in Academic Libraries Conference, Raleigh, NC.
- **Kantor, S**., Minnich, L., and Roach–Freeman, A. (2022, November 2). *Who are we measuring? Assessment and inequity in librarian labor* [Conference session]. Critical Librarianship and Pedagogy Symposium, virtual.
- Holm, C., and **Kantor, S**. (2022, August 3). Is reference dead?: Practical considerations for evaluating and improving your reference services [Webinar]. Niche Academy. Invited.
- **Kantor, S**. and Smith, W. (2022, January 23). *Mind the gap: Looking for new opportunities in library programming* [Conference session]. LibLearnX Conference, virtual.
- **Kantor, S**., and Cuebas, J. (2021, February 25). *Building something out of nothing: Creating a virtual reference point during a pandemic* [Conference session]. North American Virtual Reference Online Conference, virtual.
- **Kantor, S**., Thompson, E., and Smith, W. (2020, September 25). *Transforming the academic* paper for a visual world [Conference session]. International Visual Literacy Association Conference, virtual.
- **Kantor, S**. (2018, June 8). Flushing the CRAAP test: A new method for teaching evaluation [Conference session]. Atlanta Area Bibliographic Instruction Group, Mercer University, Atlanta, GA.

PANELS

- Jacobs, J., Carr, S., Davis, L., and **Kantor, S**. (2022, July 29). *Emerging from the dumpster fire:* Student engagement and the "new normal" [Panel]. Cross Timbers Library Collaborative Conference, virtual.
- Dickson, C. (Moderator), Holm, C.E., and **Kantor, S**. (2021, April 15). *Author Spotlight on: Christina Holm and Sarah Kantor* [Panel]. Kennesaw State University Fair Use Week, virtual. *Invited*.

POSTER SESSIONS

- Thompson, E., **Kantor, S**., and Standard, M. (2023, November 8). *The Library Studio since* 2015. [Poster session]. Association of Creative Technologies in Academic Libraries Conference, Richmond, VA.
- **Kantor, S**., and Smith, W. (2020, July 30). Adapting on a dime: Turning a digital media lab into a virtual resource center [Poster session]. Virtual Lifelong Information Literacy Conference, virtual.

ROUNDTABLES

- **Kantor, S**. (2023, November 1). Everybody's so creative! Supporting creativity and mental health in the neoliberal academic library [Roundtable discussion]. Association of Creative Technologies in Academic Libraries Virtual Conference, virtual.
- Cononie, V., Anderson, M., Morley, J., Safin, K., Kocevar–Weidinger, E., Busch, H., and **Kantor, S**. (2023, March 17). *Reference services: Connecting interactions to the ACRL framework* [Roundtable discussion]. Association of College and Research Libraries Conference, Pittsburgh, PA.
- **Kantor, S**., and McCollom, A. (2022, November 9). *Collaborating with faculty to move beyond "just do something creative"* [Roundtable discussion]. Association of Creative Technologies in Academic Libraries Virtual Conference, virtual.

CREATIVE ACTIVITY

Kantor, S. *Ed Johnson Memorial* [Exhibition]. (2021). Ed Johnson Memorial, Chattanooga, TN.

AWARDS AND DISTINCTIONS

UNIVERSITY OF TENNESSEE CHATTANOOGA		
2024	Dr. Joseph A. Jackson Library Award	
2020 - 2021	Exceptional Merit	
2022 - 2023	Exceptional Merit	

PROFESSIONAL SERVICE

2024 – present	Reference Services Section Education and Professional Development
	Committee, Member (ALA/RUSA)
2024 – present	Association of Creative Technologies in Academic Libraries
	Conference Steering Committee, Member
2023 – present	Association of Creative Technologies in Academic Libraries
	Communications Committee, Member

2023 – present	Emerging Technology Section Hot Topics Committee, Member (ALA/RUSA)
2022 - 2023	2023 North American Virtual Reference Online Conference Planning
	Committee, Member
2020 - 2023	Research Services Section Research Help in Academic Libraries
	Committee, Member (ALA/RUSA)
2020	Beta Phi Mu Scholarship Committee, Reviewer
2018 - 2021	Journal of New Librarianship, Reviewer
2017 - 2021	SELA Mentoring Committee, Member

INSTITUTIONAL SERVICE UNIVERSITY OF TENNESSEE CHATTANOOGA

UNIVERSITY OF TENNESSEE CHATTANOOGA

UNIVERSITY OF TEIN	NESSEE CHATTANOOGA
2023 – present	Faculty Awards Committee, Member
2023 – present	Undergraduate Admissions Committee, Member
2022	Scholarship, Engagement, the Arts, Research, Creativity and
	Humanities (SEARCH) Award, Reviewer
2020 - 2023	Student Media Board, Member
2020	GlobalZone Program
2019	SafeZone Program

UNIVERSITY OF TENNESSEE CHATTANOOGA LIBRARY

- 2023 present UX Committee, Member
- 2022 2023 Public Services Task Force, Member
- 2021 2023 Library Electronic Resources Committee, Member
- 2021 Manuscript Archivist Search Committee, Member
- 2020 Library Book Club, Member
- 2019 2020 Library Birthday Party Committee, Member

PROFESSIONAL ASSOCIATIONS

- 2023 present Association of Creative Technologies in Academic Libraries
- 2019 present Tennessee Library Association
- 2017 present American Library Association (RUSA)
- 2017 present Southeastern Library Association
- 2015 present Beta Phi Mu

CONTINUING EDUCATION & TRAINING

- 2021 Creating Inclusive and Engaging Online Library Instruction (American Library Association)
- 2019 Quality Matters