

Appendix A: Custom Program Proposal

University of Tennessee at Chattanooga Geology in Scotland

The ISA Custom Programs team is made up of thirteen full-time staff members, one of whom will manage the University of Tennessee at Chattanooga program in Scotland. The ISA Custom Program Manager for your program is Chelsea Funk. Chelsea will serve as the primary contact for University of Tennessee at Chattanooga faculty and staff throughout all phases of the program, especially during the pre-departure and post-program phases. While abroad, Chelsea will work closely with the overseas staff on site to troubleshoot any potential problems and manage the day-to-day program operation.

Minimum enrollment: 14 participants (including faculty leaders)

Arrival date at Edinburgh Airport (EDI): July 12, 2018 Departure date from Edinburgh Airport (EDI): July 24, 2018

Proposed Program Itinerary

The following itinerary is tentative and for planning purposes only. ISA will begin confirming the final program itinerary approximately four to six weeks prior to departure in close collaboration with University of Tennessee at Chattanooga faculty and staff. Should unforeseen circumstances compromise the agreed upon program itinerary, the ISA overseas staff and ISA Austin will work closely with the University of Tennessee at Chattanooga faculty and staff to identify appropriate alternatives. Activities that are hyperlinked below contain detailed descriptions shaped by the ISA Discovery Model. See the Cultural Activities and Excursions Details section for additional information.

PROGRAM ITINERARY

Wednesday, July 11	Depart CHA for Edinburgh		
Thursday, July 12	Arrive at Edinburgh Airport (EDI); Welcome by ISA Staff		
	ISA Health & Safety Orientation		
	Edinburgh Airport Airlink bus to Waverly Station		
	Walk to hostel, leave luggage, and rest (OR Optional: Edinburgh bus tours - £15.00; depart Waverly Station)		
	Welcome Dinner		
	Hostel TBD in Edinburgh – Haggis Hostel, The Baxter Hostel, or similar		
Friday, July 13	Salisbury Crags, Arthur's Seat (walking) Angus Miller led		
	Royal Botanic Gardens, w. EDI (City bus)		
	Visit Edinburgh Castle		
	Hostel TBD in Edinburgh – Haggis Hostel, The Baxter Hostel, or similar		
Saturday, July 14	Day trip to Siccar Point (2 hr round trip) via private coach		
	Pease Bay & Carboniferous deltaics (Hugh Sinclair)		



	Siccar Point Hutton's unconformity - Angus Miller led		
	Hostel TBD in Edinburgh – Haggis Hostel, The Baxter Hostel, or similar		
	*Packed lunch provided		
Sunday, July 15	Depart Edinburgh for Glasgow (1 hr)		
	Victoria Park's Fossil Grove in Glasgow		
	Free afternoon		
	Hostel TBD in Glasgow - Glasgow Metro Hostel, SYHA Glasgow Youth Hostel, or similar		
Monday, July 16	Travel to Isle of Arran via ferry (every 55 minutes/10 a day) from Ardrossan		
	(hire geologist to guide tour)		
	Cock of Arran for one of Hutton's Unconformities		
	Corrie cliffs		
	Depart for Lochranza, via Ardrossan and ferry to Brodrick (2.25 hr)		
	Hostel TBD in Arran - Lochranza Centre or similar		
Tuesday, July 17	Travel to Loch Lomand & The Trossachs		
	Lunch in Balmaha		
	Highland Boundary Fault Hike		
	Bus pick up at end of trail in Millarhochy		
	Glen Coe/Ben Nevis		
	Depart for Fort William		
	Hostel TBD in Fort William - Chase the Wild Goose hostel or similar		
Wednesday, July 18	Depart Ft Williams		
	Glenfinnan (Harry Potter bridge)		
	Glen Roy (Pleistocene shorelines)		
	Travel same route back to Ft. Augustus and on to Invermoriston (A887 to Skye)		
	Visit to Skye Fairy pools		
	Hostel TBD in Skye - Saucy Mary's Hostel, Isle of Skye (Kyleakin) or similar		
Thursday, July 19	Isle of Skye: Possible visits to Kilt Rock waterfall, Trotternish landslide, Cuillin Hills, Old Man of Storr		
	Hostel TBD in Skye - Saucy Mary's Hostel, Isle of Skye (Kyleakin) or similar		
	*Packed lunch provided		
Friday, July 20	Depart for Torridon/ Beinn Eighe area		
	Moine thrust locality		
	Torridon SS locality		
	Depart for Inchnadamph		
	Knockan Crag (UNESCO GeoPark)		
	Lunch at GeoPark if possible		
	Hostel TBD in Inchnadamph		
Saturday, July 21	Walking tour of Assynt/Inchnadamph led by UTC faculty,		



	Lewisian gneiss, double unconformity Hostel TBD in Inchnadamph *Packed lunch provided
Sunday, July 22	Travel to Helmsdale & Brora
	Lunch in Helmsdale Moray Firth extensional tectonics and basin fill
	Hostel TBD in Inverness - Black Isle Bar and Rooms, Bazpackers Hostel, or similar
Monday, July 23	Inverness: Culloden battlefield
	Travel to Edinburgh along A-9
	Dalwhinnie - lunch
	Stirling Castle
	Hostel TBD in Edinburgh – Haggis Hostel, The Baxter Hostel, or similar
	Farewell dinner
Tuesday, July 24	Airlink bus from Waverly Station to EDI
	Depart Edinburgh for US or independent travel

University of Tennessee at Chattanooga in Scotland Custom Program Components Overview

PRE-DEPARTURE SUPPORT SERVICES

- A custom-designed promotional flyer and 25 color copies to market your program;
- ISA University Relations Regional Director to promote your program on campus and regionally;
- Customized admissions process including registration and online submission of required participant forms;
- Pre-departure orientation materials including an interactive, site-specific online orientation;
- Final pre-departure packet.

HEALTH & SAFETY SUPPORT

- Orientation meeting upon arrival to address cultural adjustment, health and safety, housing, academics, excursions
 and the program itinerary;
- International insurance for participants and faculty;
- Liability coverage for University of Tennessee at Chattanooga for the duration of the program;
- Emergency support from U.S. and Scotland staff who will be on-call for the duration of the program.

ACADEMIC SUPPORT

- One year digital subscription to The New York Times. This will allow access to thousands of articles, interactive media, videos and archived journalism dating back to 1851, the year the paper was founded;
- Use of the ISA Glasgow office, including computer/internet access and working space for University of Tennessee at Chattanooga participants and faculty upon request.

PARTICIPANT HOUSING & MEALS

- Participant housing in shared rooms in hostels. Breakfast will be included at the hostel each day;
- Farewell group meal (gratuity included);



• Lunch materials will be provided for selected days over the program duration.

FACULTY SUPPORT

Access to the ISA Custom Programs Faculty Handbook containing details about how to plan and prepare for your program, and what to expect on-site.

CULTURAL ACTIVITIES AND EXCURSIONS

- Cultural activities and excursions as listed, including entry fees and hostel accommodations for overnight excursions as indicated below:
 - Edinburgh (4 nights)
 - Salisbury Crags/Holyrood Park
 - Arthur's Seat (walking tour) led by Angus Miller
 - Royal Botanic Gardens
 - Visit Edinburgh Castle
 - Siccar Point (day trip)
 - Pease Bay & Carboniferous deltaics (Hugh Sinclair)
 - Siccar Point Hutton's unconformity tour led by Angus Miller
 - Glasgow (1 night)
 - Victoria Park's Fossil Grove
 - Arran/ Lochranza (1 night)
 - Cock of Arran for one of Hutton's Unconformities
 - Corrie cliffs
 - Loch Lomand, The Trossachs & Fort William (1 night)
 - Highland Boundary Fault Hike
 - Glen Coe/Ben Nevis
 - o Skye (2 nights)
 - Glenfinnan (Harry Potter bridge)
 - Glen Roy (Pleistocene shorelines)
 - Fairy pools
 - Possible visits to Kilt Rock waterfall, Trotternish landslide, Cuillin Hills, Old Man of Storr
 - Torridon & Beinn Eighe (en-route to Inchnadamph)
 - Moine thrust locality
 - Torridon SS locality
 - Inchnadamph (2 nights)
 - Knockan Crag (UNESCO GeoPark)
 - Walking tour of Assynt/Inchnadamph
 - Lewisian gneiss, double unconformity
 - Helmsdale & Brora and Inverness (1 night)
 - Moray Firth extensional tectonics and basin fill
 - Culloden battlefield
 - A-9 route to Edinburgh
 - Dalwhinnie
 - Stirling Castle
- ISA Scotland staff will welcome participants and faculty upon arrival, lead all excursions, facilitate the orientation program and serve as a cultural liaison for the group throughout the program.

TRANSPORTATION

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- Group pick-up and drop-off at Edinburgh Airport (EDI) on designated program arrival and departure dates;
- Private chartered buses will be utilized for group transfer to Glasgow;
- Private chartered buses will be utilized for day trip to Siccar Point and traveling excursions from July 16-23;
- Ferry transportation will be utilized for excursions from Glasgow Isle of Arran Lochranza/Brodrick.

POST-PROGRAM SUPPORT SERVICES



- Re-entry resources, including welcome back email and ISA Professional Development Toolbox;
- Comprehensive program evaluations completed by participants and faculty, reviewed by ISA and shared with the University of Tennessee at Chattanooga Center for Global Education and faculty leader once the program is complete.

Detailed descriptions of each of the support services listed above are found in the "Comprehensive Description of Program Components". If you have any questions or would like to make any modifications to your proposed program's inclusions, please contact your ISA Custom Program Manager.

Program Price

The University of Tennessee at Chattanooga program in Scotland will be **\$2,425** per participant if at least 14 participants enroll. Please note that all ISA program fees are given in U.S. dollars and will not vary despite currency fluctuations.

ISA understands the importance of affordability in designing your program. We have made every effort to offer you a costeffective, fully customized portfolio of services, catered to the unique needs of your program. Should you receive another proposal for this program that comes in below the prices quoted above, please know that ISA is very willing to work with you in an effort to achieve this price, when possible. If you would like to discuss modifying any aspects of this proposal to better meet your needs, please contact your Custom Program Manager.

Program Deadlines and Withdrawal Policy

Should your institution decide to partner with ISA, ISA will provide a contract that confirms the price as well as the finalized program components and support services. This proposal does not serve as a contract for your program; the contract will outline program admissions and financial policies, including the option to cancel the program without financial penalty, and will require signatures from ISA and University of Tennessee at Chattanooga. Below is an outline of deadlines that will be further defined in the contract.

IMPORTANT PROGRAM DEADLINES

	FRIDAY, APRIL 13, 2018	FRIDAY, MAY 11, 2018
30 days after proposal is submitted	90 Days Prior to Program Departure	62 Days Prior to Program Departure
Send requested program modifications or proposal approval/rejection by this date. If program is approved, a contract will follow.	Official Decision Deadline. Roster of all program participants sent to ISA. Upon submission, ISA will begin making final arrangements and any changes to the program are subject to ISA approval.	Final Forms and Payment deadline. Full Program Payment Due to ISA from University of Tennessee at Chattanooga. All admissions forms and applicable payments are due to ISA.

WITHDRAWAL POLICY DATES

FRIDAY, APRIL 13, 2018	FRIDAY, MAY 11, 2018	WEDNESDAY, JUNE 27, 2018
90 Days Prior to Program Departure OR date roster is sent to ISA	62 Days Prior to Program Departure	15 Days Prior to Program Departure
Refunds for withdrawals of any participant after this date will be subject to non-refundable incurred costs.	Withdrawal of any participant after this date will result in a penalty of 50% of the participant's applicable program fee.	Withdrawal of any participant after close of business on this date will not receive a refund.



Comprehensive Description of Program Components

The following sections provide additional details on the program components and support services outlined above.

PRE-DEPARTURE SUPPORT SERVICES DETAILS

MARKETING YOUR PROGRAM

ISA is dedicated to making your program a success. A crucial step to being able to implement your custom program is recruiting participants, and ISA would like to help you to market your program on campus and at nearby colleges and universities. All ISA marketing support services are both complimentary and optional.

The ISA graphic design team can custom-design a promotional flyer for the University of Tennessee at Chattanooga in Scotland program. ISA will provide 25 full color copies of the 8.5"x11" flyer along with the PDF file for your use should additional copies be required. Alternatively, if University of Tennessee at Chattanooga designs flyers or other graphic imagery in-house, University of Tennessee at Chattanooga may elect to share the final PDF file with ISA for distribution.

ISA REPRESENTATIVES ON CAMPUS

The ISA University Relations Regional Director for NAFSA Region VII, Jessica Penny, can help promote the University of Tennessee at Chattanooga program in Scotland whenever visiting your campus and others throughout the region. University of Tennessee at Chattanooga and faculty leaders may liaise with your ISA Representative to promote the University of Tennessee at Chattanooga program in Scotland at:

- Study abroad fairs;
- Information tables;
- Meetings with participants, advisors, and faculty;
- Classroom and participant organization presentations;
- Marketing to participants at other universities and colleges in your NAFSA Region (if applicable).

PRE-DEPARTURE ORIENTATION

After the deadline has passed and the participants' forms and payments have been submitted, participants will have access to their interactive, Online Orientation within the ISA Student Portal. This online orientation provides information on their specific program site, such as culture, housing and transportation within their host city, health and safety, food, ISA offices and staff, etc.

If you would like assistance with your on-campus pre-departure orientations, please contact your Custom Program Manager, as he or she can share helpful pre-departure resources or help present the information to your participants in person or via video conferencing.

FINAL PACKET

Approximately two weeks prior to program departure, participants will have access to a final packet in their ISA Student Portal, which contains emergency contact names and phone numbers, participants' flight information, airport arrival instructions and contingency plan in case there is a change to the participant's planned arrival, and a basic program itinerary. The final packet provides a seamless transition between pre-departure and arrival, when our resident staff becomes their primary ISA contact.



HEALTH & SAFETY SUPPORT SERVICES DETAILS

ON-SITE PROGRAM ORIENTATION

Upon arrival in Scotland the ISA on-site staff will conduct a program orientation, to address:

- Cultural adjustment
- Health and safety and medical insurance procedures
- Housing
- Academics
- Program itinerary and upcoming cultural activities
- Acquiring cell phones in Scotland

These orientation meetings allow participants a chance to become familiar with the ISA Resident staff immediately upon arrival. During the orientation meeting, each participant and faculty leader is also provided with an emergency contact card upon arrival, which includes the ISA Resident Director's office phone number, cell phone number, and email address.

INTERNATIONAL INSURANCE

For the University of Tennessee at Chattanooga in Scotland program, ISA has arranged for a group insurance policy through RCM&D. This blanket accident and sickness policy is included in the program price and covers the participant and faculty leaders for the official on-site period of the program.

The benefits of the coverage include the following:

- Accidental death and dismemberment benefit
- Medical expense benefit
- Repatriation of remains benefit
- Emergency medical evacuation
- Emergency reunion benefit
- Trip interruption benefit

This is a brief summary of the benefits. Please refer to the Description of Coverage for further details.

ISA recommends that all program participants and faculty leaders maintain comprehensive health insurance while abroad. This is particularly important if the participants and faculty leaders have any pre-existing conditions, but is also beneficial if injury or illness occur while abroad and require further treatment upon return home. Participants and faculty leaders should consult with their current insurance provider to confirm coverage policies while traveling abroad.

LIABILITY

ISA is covered under WorldStrides' \$50,000,000 Travel Agent's Professional Liability insurance coverage. University of Tennessee at Chattanooga can be named as an additional insured entity for the duration of the program.

24/7 EMERGENCY SUPPORT

The support of ISA Austin is available to University of Tennessee at Chattanooga advisers, participants, faculty, and parents throughout all phases of the program. The ISA Austin office can be reached at (512) 480-8522 during regular business hours:



- Monday-Thursday, 7:00 AM 7:00 PM CST;
- Friday, 7:00AM 5:00 PM.

During weekend and evening hours, the ISA Austin telephone answering machine will provide the caller with the ISA Austin emergency phone number, which is available 24 hours per day, seven days per week for additional support in case of emergency. The ISA Austin staff is trained to answer emergency calls and respond according to ISA emergency protocol. ISA Austin should be included in any pertinent emergency communications and will remain the point of contact for the U.S.-based University of Tennessee at Chattanooga program coordinator.

Once on site, ISA's full-time Resident Directors will assist participants and faculty with all aspects of their experience abroad. ISA Resident Directors are locals and are highly knowledgeable about the available facilities, customs, support services and local people. The ISA Resident Directors arrange program orientation, academic supports, excursions, weekly meeting, cultural activities, and other services. ISA staff members are trained to ensure the well-being of each program participant and make every effort to make themselves accessible to participants at all times. In the event that a program participant must go to the hospital or to a doctor, the ISA on-site staff will assist in scheduling the appointment, accompanying the participant on the visit, and aid the participant in any other way necessary. Additionally, the ISA Scotland staff will ensure that the participant is aware of all procedures required to file an insurance claim for medical services.

While in Glasgow, the University of Tennessee at Chattanooga participants and faculty leaders will have access to the ISA Glasgow office and the support of its one staff member. ISA students have access to all the resources of the University of Glasgow. The Resident Staff will be available to conduct the on-site orientation, lead cultural activities and excursions, assist with housing and provide support on and off campus. The staff is excited to help students adjust to life in Glasgow and to help them have the best possible experience abroad.

The Resident Director in Glasgow is Mike Kurtyka. Mike is an adopted Scot and is originally from the USA. Along with his wife and three teenage children, he has have lived in Glasgow for 13 years. With dual American and British citizenship, he is uniquely placed to understand the needs of students studying abroad. With a varied background in corporate, charity and private sector employment, he has a depth and breadth of experience that can be of benefit to students as they study and consider their future career options. Additionally, he has national and international event management experience along with years of hosting and touring with visitors to Scotland. Mike has travelled through Scotland and Europe and enjoys hill walking and volunteers with asylum seekers and refugees.

ACADEMIC SUPPORT DETAILS

The University of Tennessee at Chattanooga program in Scotland will have an academic focus of geology and will provide participants with academic credit upon successful completion of the program.

UNIVERSITY OF TENNESSEE AT CHATTANOOGA COURSE(S) IN SCOTLAND

While in Scotland, University of Tennessee at Chattanooga participants will enroll in course(s) to be taught by the accompanying University of Tennessee at Chattanooga faculty leaders. In order to best understand and support the curriculum for this program, please provide a copy of the course syllabus to ISA upon approval of this proposal of support services.

TRANSCRIPTION OF COURSES

University of Tennessee at Chattanooga will be responsible for course registration, tuition billing, grade reports, and transcripts for all courses offered in conjunction with this program.

THE NEW YORK TIMES SUBSCRIPTION



University of Tennessee at Chattanooga participants and faculty leaders in this program will receive a digital subscription to The New York Times online, allowing them to access thousands of ground-breaking articles, interactive media, videos and archived journalism dating back to 1851, the year the paper was founded. Participants will be encouraged by U.S. and resident staff to engage with selected Times media in order to facilitate learning in different areas of their program in Scotland. In this way, access to the Times will complement the program of University of Tennessee at Chattanooga, encouraging participants to connect with the global community.

PARTICIPANT HOUSING AND MEALS DETAILS

HOSTELS

Participants will be housed in shared rooms at hostels for the duration of the program in Scotland. Breakfast will be provided each day at the hostels. Participants will be responsible for lunch and dinner meals with the exception of group meals as noted on the program itinerary.

GROUP MEALS

ISA will arrange one group meal in Scotland for the University of Tennessee at Chattanooga participants and faculty. The farewell dinner acknowledges the importance of the experience and provides a sense of closure to the program. Group meals may be prix-fixe or buffet-style. Consult your ISA Custom Program Manager for details. Lunch materials will be provided for selected days over the program duration.

CELL PHONES

While ISA does not provide international cellular phones, we can provide guidance and assistance to participants wishing to obtain one for use while in Scotland. Participants will receive detailed information on the variety of cell phones available during their on-site orientation upon arrival in Scotland.

FACULTY SUPPORT DETAILS

FACULTY FORMS

All participating faculty are required to complete and submit ISA policy forms regarding medical history, housing, flight itinerary, accompaniment, and academic responsibilities.

FAMILY OR OTHER ACCOMPANYING PARTIES

ISA will comply with University of Tennessee at Chattanooga policies regarding accompanying person(s) for faculty-led programs. Should the university permit the accompaniment of faculty leaders, ISA requires all accompanying persons to be approved and confirmed by University of Tennessee at Chattanooga. University of Tennessee at Chattanooga is responsible for providing ISA with details of the accompanying persons(s) by April 13, 2018. The faculty leaders are required to submit the CP Faculty Accompaniment Information, including which activities the accompanying person(s) will participate in, within one week of notifying ISA their participation. All accompanying person(s) must submit a waiver of liability to ISA.

ISA will then invoice the faculty leaders directly for costs associated with the accompanying person(s) prior to departure. Payment is due 15 days prior to departure of the program. If payment is not received prior to the program departure, the accompanying person(s) may not be able to participate in the program activities as planned. The faculty leaders will not



receive any refund for any changes made to the accompanying person(s)' attendance of program activities while on-site. Additional details about these policies are available upon request.

ISA CUSTOM PROGRAMS FACULTY HANDBOOK

ISA has created a Custom Programs Faculty Handbook available for the faculty leaders to review. It contains pertinent information on roles and responsibilities prior to departure, on-site, and post-program. Please contact your Custom Program Manager if you have any questions about the contents in the handbook.

CULTURAL ACTIVITIES AND EXCURSIONS DETAILS

As a complement to the program academics in Scotland, the University of Tennessee at Chattanooga participants and faculty leaders will broaden their understanding of Scotland through their participation in cultural activities and excursions as listed below. ISA will arrange group transportation and entry fees for participants and faculty leaders during all program activities and excursions. On overnight excursions, the group will be housed in hotel or hostel with participants in shared rooms.

ISA DISCOVERY MODEL

ISA strives to facilitate the learning and development of participants while outside the classroom in a framework we call the ISA Discovery Model. According to this model, student learning and development is organized into five areas of discovery: Intercultural, Historical, Sociopolitical, Professional and Environmental. Basic overviews of each area of discovery are included below and complete descriptions and examples can be found at the link provided above. Cultural activities and excursions that ISA regularly provides are organized into these five areas of discovery so that participants can pursue guided learning.



Intercultural

ISA aims to increase participant intercultural competence in cross-cultural settings.



Historical

ISA encourages our participants to have an appreciation of their host country's history, architecture, and "Culture." Historical discovery involves education in the rich history of art, architecture, language, music, theatre and dance, and the development within, and influence on, the local and global community.



Sociopolitical

ISA programs intend for participants to be well-informed about the sociopolitical reality of their program location. We strive to educate participants so they can intelligently discuss important contemporary events. ISA wants participants to articulate how current events impact host country nationals' views of domestic and U.S. government policies, along with identifying the main domestic media channels and how they align politically and ideologically.



Professional

ISA empowers participants to use their time abroad as a means to explore their professional and career goals. Participants receive the Professional Development Toolbox as a resource prior to departure, during their time abroad and after returning from their program. Our mission is to enable students to intelligently leverage their study, internship or service-learning abroad experience when pursuing post-graduate careers or continuing education.





Environmental

ISA provides opportunities for participants to visit some of their host country's incredible environmental wonders, as this gives participants an appreciation of, and connection with, the natural ecology of the regions in which they are living. We have found that by developing an understanding of their local environment, participants feel more comfortable, safe and healthy during their program.

EDINBURGH (4 NIGHTS)

Edinburgh is the second biggest city in Scotland behind Glasgow. It is home to the Scottish Parliament and has long been considered a premiere city of education, with the ancient University of Edinburgh ranking among the world's top 20 universities. It is also home to several world heritage sites, as well Edinburgh Castle and one of the Queen of England's official residences, Holyrood Palace. There is evidence of people living in Edinburgh as far early as 8500 BC, and Bronze Age and Iron Age settlements have been found on Arthur's seat and Castle Rock. But it wasn't until the 12th Century that King David I founded it as a Royal Borough. After the English Civil War and the invasion of Oliver Cromwell's army here, Edinburgh would become a stronghold of the Protestant Reform Movement and headquarters of the Presbyterian Church. During the 17th century, the city limited its residential district to only one square mile, leading to overcrowding and poor sanitation and harming the city's international reputation. But since the Scottish Enlightenment in the 18th century, when many of the beautiful Georgian buildings of the Mile were built, Edinburgh has been a city much admired by visitors and traveling scholars, and its name is often associated with prominent intellectuals such as Adam Smith, David Hume and John Knox.

- Visit Edinburgh Castle
- Edinburgh bus tours
- Salisbury Crags/Holyrood Park
- Arthur's Seat (walking tour) led by Angus Miller
- Royal Botanic Gardens

SICCAR POINT (DAY TRIP)

- Pease Bay & Carboniferous deltaics (Hugh Sinclair)
- Siccar Point Hutton's unconformity tour led by Angus Miller

GLASGOW (1 NIGHT)

Glasgow, the 'Dear Green Place' is full of parks and green spaces. This affectionate moniker actually corresponds to the original Gaelic (Gal-ic) meaning of Glasgow, Scotland's largest city. With over 600,000 people, it is the country's largest and most ethnically diverse city—and for many people Scotland's most vibrant place! Though folks from Edinburgh might beg to differ with the latter claim, few would dispute that Glaswegians, as they are known, are the most hospitable and friendly people in Scotland. You'll be stopped on the street to be told a joke or when you ask for directions, you will be walked to the location and chatted to profusely. Once the population swelled to over a 1,000,000 due to the lure of work at the more than 60 shipyards, along with the devastating effects of the Highland famines of the 19th century. Glasgow is now powered economically by financial services, call centers, tourism, conferences, and the Kingdom's largest shopping district outside of London . Most recently it hosted the 2014 Commonwealth Games and its Hydro concert venue has hosted Madonna, Andrea Bocelli, Rod Stewart and countless other international artists. Famous Glaswegians include comedian Billy Connolly, actors Billy Boyd & Robert Carlyle, architect Charles Rennie Mackintosh, inventor of the television John Logie Baird, Sir Thomas Lipton (aka Lipton Tea), poet and playwright Liz Lochhead, and celebrity chef Gordon Ramsay - to name a few!

• Victoria Park's Fossil Grove

ARRAN/ LOCHRANZA (1 NIGHT)

- Cock of Arran for one of Hutton's Unconformities
- Corrie cliffs



LOCH LOMAND, THE TROSSACHS & FORT WILLIAM (1 NIGHT)

- Highland Boundary Fault Hike
- Glen Coe/Ben Nevis

SKYE (1 NIGHTS)

- Glenfinnan (Harry Potter bridge)
- Glen Roy (Pleistocene shorelines)
- Fairy pools
- Possible visits to Kilt Rock waterfall, Trotternish landslide, Cuillin Hills, Old Man of Storr

TORRIDON & BEINN EIGHE (EN-ROUTE TO INCHNADAMPH)

- Moine thrust locality
- Torridon SS locality

INCHNADAMPH (2 NIGHTS)

- Knockan Crag (UNESCO GeoPark)
- Walking tour of Assynt/Inchnadamph
 - Lewisian gneiss, double unconformity

HELMSDALE & BRORA, AND INVERNESS (1 NIGHT)

- Moray Firth extensional tectonics and basin fill
- Culloden battlefield

A-9 ROUTE TO EDINBURGH

- Dalwhinnie
- Stirling Castle

TRANSPORTATION

INTERNATIONAL FLIGHTS

International airfare is not included in the ISA program price. University of Tennessee at Chattanooga participants and faculty may book airfare individually, or University of Tennessee at Chattanooga may choose to book group airfare through a travel agent. Should University of Tennessee at Chattanooga prefer to have participants and faculty book airfare individually, ISA will provide all program participants information on which airport they should fly into and the arrival time window for ISA airport pick-up.

Should University of Tennessee at Chattanooga prefer to book a group international airfare for the program in Scotland, please contact your Custom Program Manager. As a division of WorldStrides, ISA is able to facilitate group flights to and from the program site.

Passports



All international travel requires a valid passport. ISA will collect virtual copies of each program participant's photo and signature page of their passport. For any program which includes domestic air travel within the host country or international travel once abroad, ISA requires University of Tennessee at Chattanooga to submit all collected passport copies (photo and signature pages) to ISA with the final roster of participants.

Scotland Entry Requirements for US Citizens

Scotland does not require a visa, a payment of a reciprocity fee, or other entry or exit fee; any such fees are not included in the ISA program price. If the proposed program is approved, during the admissions stage, ISA will provide a description of Scotland's visa requirements, and if applicable, will provide information on the visa application process and provide supporting documentation as necessary. Ultimately, University of Tennessee at Chattanooga participants and faculty leaders are responsible for applying for and obtaining appropriate visas and paying all applicable entry and exit fees. Participants who are not US citizens will be responsible for researching visa requirements and ISA will provide additional documentation as necessary.

ON-SITE TRANSPORTATION

ISA will arrange airport pick-up and drop-off at Edinburgh Airport (EDI) at specified times on the designated program arrival and departure dates. If participants are booking their own flights, ISA will provide specific information prior to departure about airport pick-up times and protocol.

For the group transfer to Glasgow, ISA will arrange ground transportation on private chartered buses. In addition, ISA will arrange ground transportation on private chartered buses for day trip to Siccar Point and traveling excursions outside of Edinburgh from July 16-23.

In addition, ISA will arrange transportation on ferries for excursion from Glasgow to Isle of Arran – Lochranza/Brodrick. Tickets for each University of Tennessee at Chattanooga participant and faculty leader will be purchased in advance by ISA.

University of Tennessee at Chattanooga participants and faculty leaders will be responsible for all other individual transportation while in Scotland; ISA will provide information on the public transportation system in Scotland prior to departure, and ISA Glasgow staff will also advise participants on transportation options during the orientation upon arrival.

POST-PROGRAM SUPPORT SERVICES DETAILS

RE-ENTRY RESOURCES

A welcome-back email greets participants upon their return to the U.S. and gives details regarding transcription, housing deposit refunds, the ISA alumni discount, the ISA Global Ambassador program, the ISA photo contest, and tips for reacclimating to being home.

Upon completion of the program, participants also gain access to the Professional Development Toolbox in their Student Portal. This toolbox will help participants communicate the transferable skills in a way that shows their potential employer or post-grad university the concrete benefits they will provide as a direct result of their experience abroad. This includes a career resources guide, video tutorials, networking and social media tips, and helpful links.

PROGRAM EVALUATIONS

ISA will conduct a post-program evaluation of both faculty and participants. While the faculty evaluation is primarily qualitative, the participant evaluation is both qualitative and quantitative.

Once all participants complete the program evaluation, your Custom Program Manager will summarize the feedback and send it to you and your university's Study Abroad Office. To ensure that both the ISA staff abroad and your home university can



review all feedback as quickly as possible, your Custom Program Manager will strive to send the evaluation summary in a timely manner.

Please note that ISA takes your feedback very seriously. We are committed to providing the best study abroad programs possible, and we rely heavily on feedback from program evaluations to do so.

About International Studies Abroad

For over twenty-five years, International Studies Abroad (ISA) has been helping participants learn about their world. ISA currently offers study abroad programs in Argentina, Australia, Belgium, Brazil, Chile, China, Colombia, Costa Rica, Cuba, the Czech Republic, the Dominican Republic, England, Fiji, France, Germany, Greece, Ireland, Italy, Japan, Jordan, Morocco, New Zealand, Peru, Scotland, South Africa, South Korea, Spain, and Thailand.

With its diversity of programs at more than 50 academic institutions throughout the world, and the dedication of its experienced Resident Directors, ISA provides support for an extraordinary range of faculty-led programs, including art history, business, literature, marketing, mathematics and modern languages.

Since its first Custom Program in 1998, ISA has:

- Partnered with more than 165 U.S. universities to develop custom study abroad programs for their participants;
- Successfully developed and administered more than 650 custom programs;
- Sent more than 8,600 participants abroad on programs developed in collaboration with U.S. universities.

ISA is a Global Partner of NAFSA: Association of International Educators, and supports NAFSA's efforts to advance international education and exchange. ISA is also a member of the Forum on Education Abroad. ISA is legally registered in Scotland.