



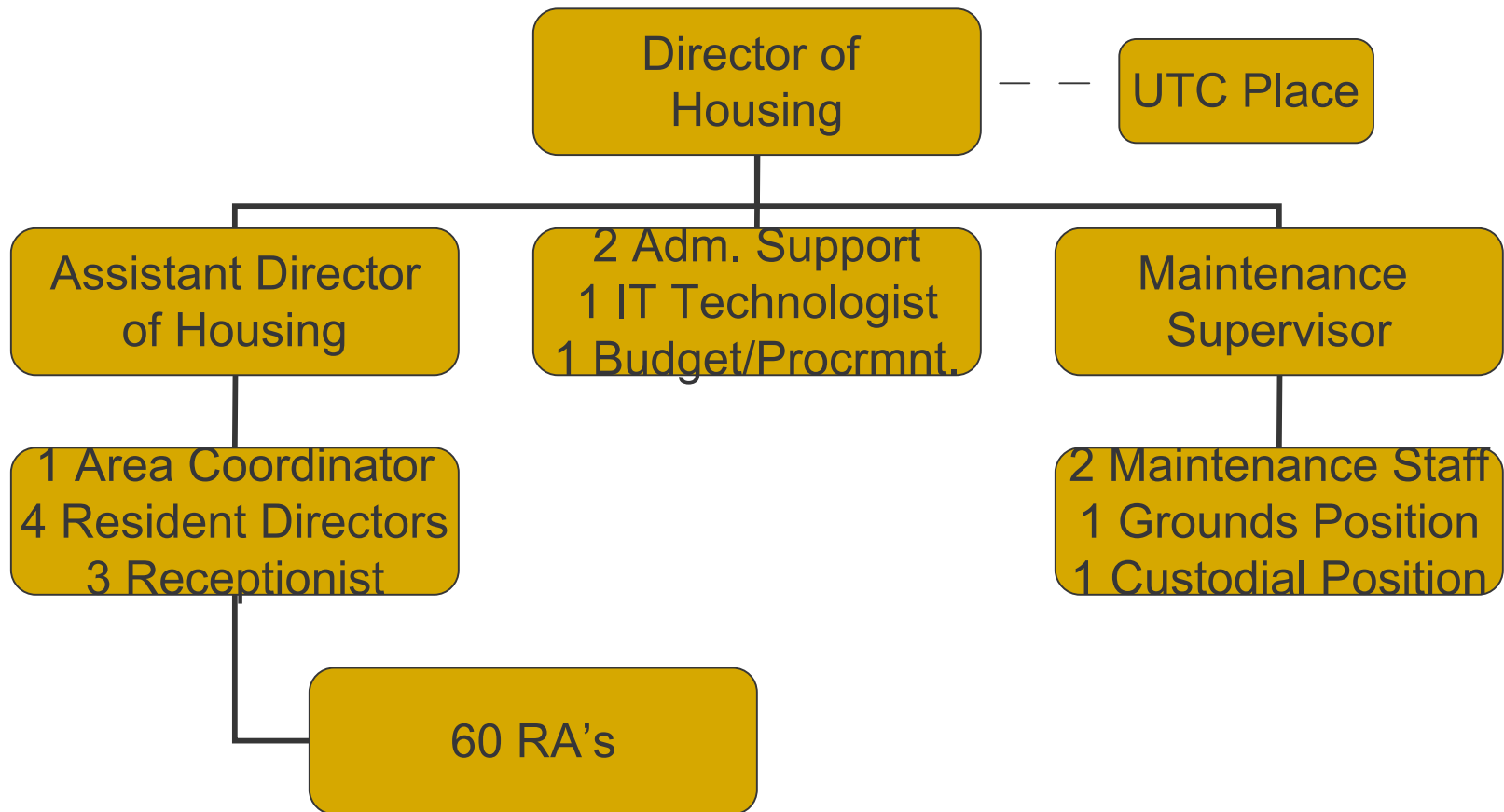
University Residence Life
Steven Hood Director

**Student Centered
Services within the
Engaged Metropolitan
University**

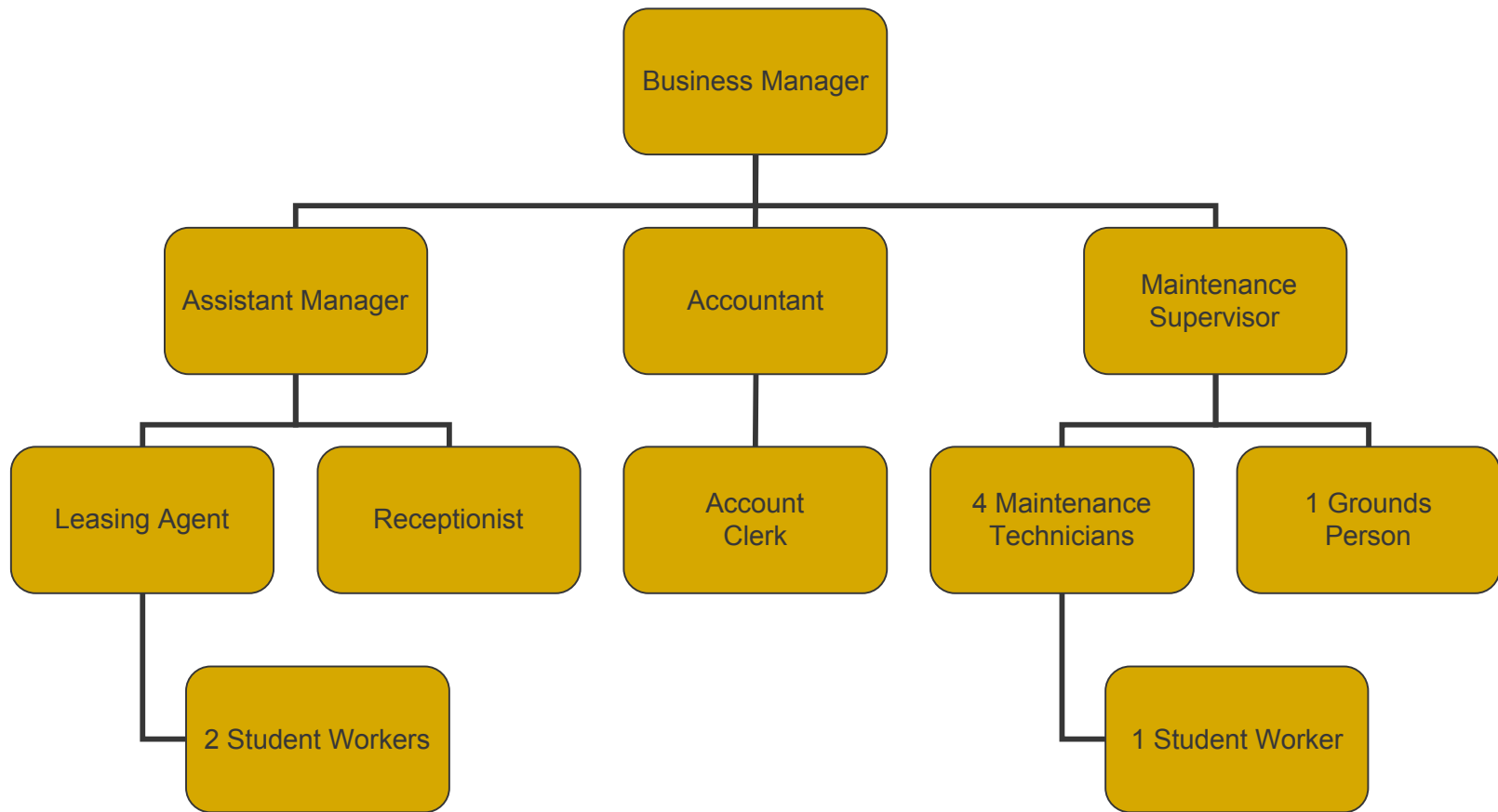
Mission Statement:

Provide attractive and safe living environment that is conducive to academic growth and development.

Department Organization Chart



UTC Place Organization Chart



University Residence Life Base Budget for 2006 - 2007

| | |
|-----------------------|-------------|
| Employee Budget | \$818,735 |
| Operating Budget | \$3,005,757 |
| Total URL Budget | \$3,824,492 |
| Projected Income | \$4,232,400 |
| Proj. Reserve Deposit | *\$407,908 |

* Needed for PM or capital improvements

University Residence Life Major Goals 2006-2007

- ✓ Achieve **95%/90%** occupancy for North and South Campus
- ✓ Continue efforts to **unify** service to North and South Campus residents
- ✗ Centralize fee collection for South Campus residents
- ✓ Strengthen financial health of North Campus

University Residence Life Major Goals 2006-2007

- ☑ Improve South Campus security through installation of video cameras, BEST card access and ornamental fencing
- ☑ Add 3 full-time resident directors for South Campus
- ☒ Develop long-term plan for Lockmiller Apartments

Claiming the Assets of Technology

- Utilization of **Web Based Software** to Manage Housing.
- Established **BB community** for residents of housing

[Recruit, Retain, Celebrate Diversity]

- Maintain **50% minority representation** among full time staff.
- Maintain **40% minority representation among residents** living in campus housing.

Improving The Potential of Partnerships

Internal Partnerships

- The cooperative effort with **summer camps** such as: Upward Bound, University Bound, Gov. School, Cont. Ed. Athletics, Food Services, etc.

External Partnerships

- Continue collaboration with **UC Foundation** and **Place Properties** in order to deliver quality housing to our students.

[Demonstrating Accountability]

- **Transformation Project**
- **Increased security at UTC Place.**
 - Controlled Access
 - Security Patrol
 - Officers in Residence
- **Participation in new committees/task force**
 - Safety/Judicial (Stu. Dev. CP)
 - Emergency Response (Counseling, Stu. Dev. CP)

Enhancing the Learning Environment

- **Resident Assistant Programming**
 - 159 programs attended by 4066 residents between August 2006 and February 2007
- **Scholars in Residence Program**
 - 700+ on the Dean's List for Fall 06.

[Assessment for Continuous Institutional Effectiveness]

- Annual **Satisfaction Surveys**
- Utilization of Ongoing **Focus Groups** with students to better determine cause of dissatisfaction.

Three Year Budget Perspective

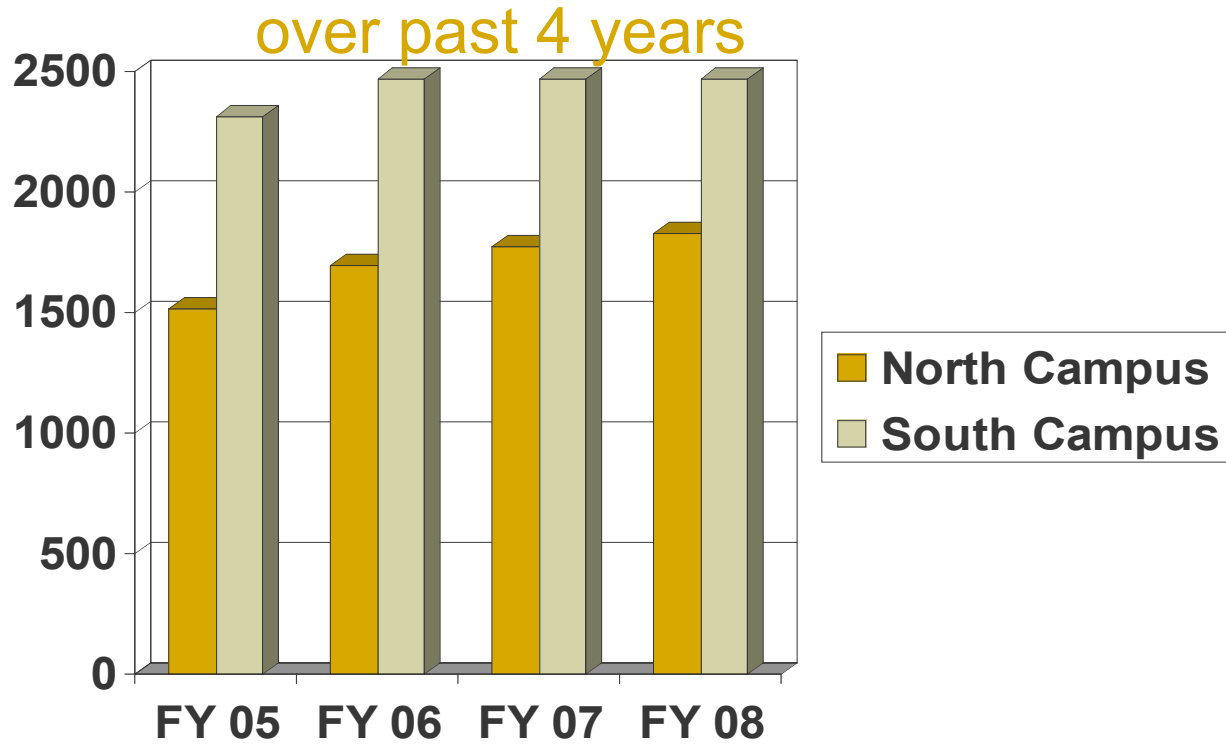
| | FY 08 | FY09 | FY10 |
|-----------|-------------|-------------|-------------|
| ■ Total | \$3,939,226 | \$4,057,402 | \$4,179,124 |
| ■ Income | \$4,401,696 | \$4,533,746 | \$4,669,759 |
| ■ Reserve | \$462,470 | \$476,344 | \$490,635 |

[Key Budget Items]

- 4% rate increase for North Campus (0% for South Campus)
 - Assists in closing the gap between North and South Campus.
 - Helps to ensure financial health of UTC Housing.

[Key Budget Items]

Average Rate Comparison



[Key Budget Items]

- Facility Issues – Growth

Maximum Occupancy – 2801

- 3% Growth – 2833 residents by Fall 08
- 2% Growth – 2834 residents by Fall 09
- 1% Growth – 2807 residents by Fall 10

[Key Budget Items]

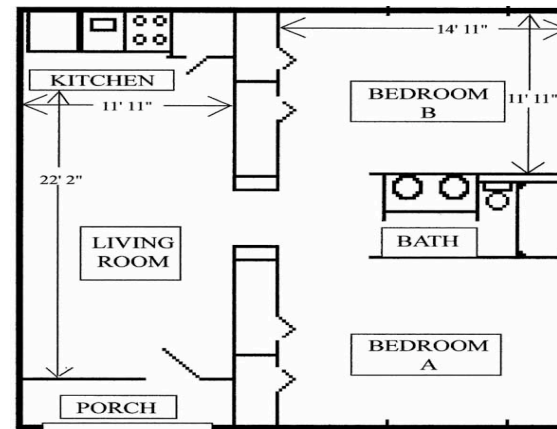
- Facility Issues
 - Lockmiller Renovation (\$8.5 million)
 - Misc. Needs
 - Boling Ceiling Repairs (\$60,000)
 - Boling Landscape (\$60,000)
 - Johnson Village Flooring (\$200,000)
 - Cosmetic upgrades
- Competitive Salaries (market driven)

Key Budget Items

■ Lockmilller Apartments



326 Residents, Home to UHON,
1 Resident Director, 9 RA's

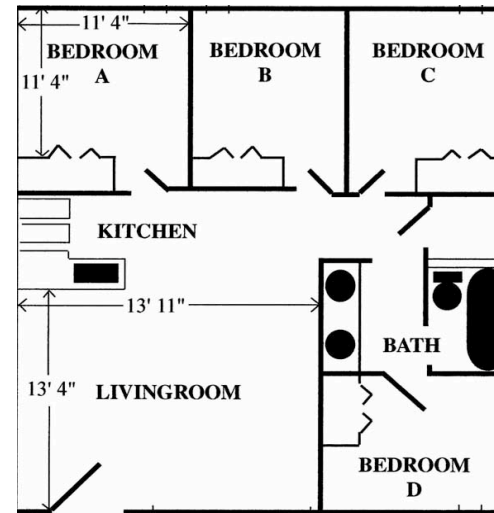


Students Are Important

[Key Budget Items]

- Boling Apartments

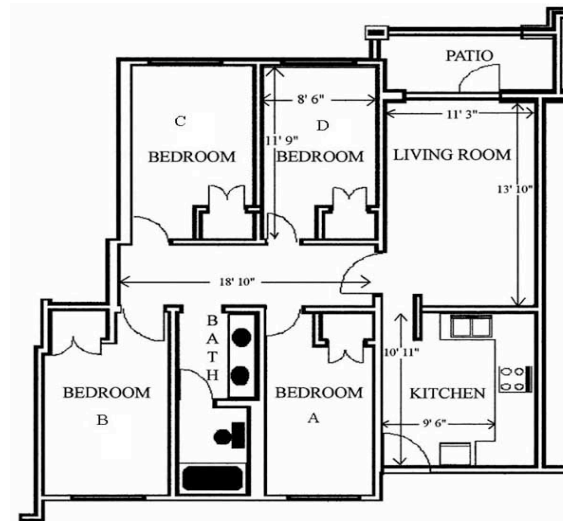
411 Residents, 1 Resident Directors and 11 RA's



[Key Budget Items]

- Johnson Village Apartments

449 Residents, 1 Resident Director, 12 RA's



Students Are Important

Items unique to UTC Housing

- Transition of combined offices (UTC Housing and UTC Place)
 - Advantages
 - One location for students
 - Challenges
 - We are 2 different entities serving UTC students
 - Enrollment management impact

High Priority Opportunities with Additional Funding

Strategic Initiatives for Fall 2008

- Enrollment Management
 - Retention
- Programming
 - Learning Communities
- Safety
 - \$40,000 for Campus Police Officer(s) designated for housing