

Comments to Improve Advising

It Couldn't
I would prefer to have at least one more meeting a semester.
The person visiting with my advisor before me went over by 5-10 minutes, so my advisor shortened my meeting instead of making more time for me that day. It was frustrating because I came to the meeting prepared to discuss what she said we could discuss at that meeting, but instead she did what was most convenient to her.
Give out a brochure with all needed places for FAFSA, tutoring, resources, etc
It couldn't
I transferred to UTC to get my [redacted] degree in [redacted]. When I attended my advising appointment, with the same advisor who had seen my GPA over the summer at orientation, I was told my GPA will never be high enough to be admitted to UTC's [redacted] program and I need to transfer to a state college because of a few bad grades in business courses I took my last semester at UGA. If I had known this at my summer advising session, I would not have paid to attend UTC with out of state tuition, just to have my advisor tell me to transfer somewhere else. I left my advising appointment feeling overwhelmed and very confused that I was given this information only after almost completing my first semester.
My advisor isn't available very often and doesn't return my messages in a reasonable amount of time.
My current advisor is wonderful. But I had [redacted] as my first advisor. She told me that I could get a D in a class and I wouldn't have to take it again. But if I were to transfer to another school, it wouldn't transfer. That's incorrect, I do still have to take those classes again.
I feel as though my advisor was more than thorough and answered all of my questions while also making me aware of things I needed know.
1) I work a full-time job and seeking advising is often difficult due to long waits. It may expedite the process to REQUIRE students to bring MyDegree printouts. Also, for those of us only needing a PIN, an online chat/advising session could prove to be very helpful. 2) I have yet to have the same advisor through each advising session. Although each has been fantastic, consistency would be certainly feel more personable. 3) Because of the inconsistency of advisors, I am unsure who I would contact if I were to need further insight. Especially in scenarios where an entire appointment is not necessary. 4) An application on MyMocs that would allow students to sign-in for appointments in advance to save time. (Such as before leaving work, class, home, etc. Our Time Is Precious!) 5) A just a bit of housekeeping... When receiving emails from advise@utc.edu, the message body begins with 'Dear Unexpected character on line 1 position 23' But then again, if this stops I may miss the anticipated chuckle. Thanks! -Drake
I was previously a [redacted] major and wasn't getting the advisement I needed. My sister graduated from UTC with a BS in [redacted] ten years ago and heard nothing but marvelous comments on her academic advisor so therefore I have changed my major to [redacted] also and thus far have received nothing but excellent advisement!!!!
My advisor was not on top of things. She has been promising the PIN number that we need in order to register since my meeting and I have yet to receive my pin.
I was only given my pin. I would like a time to set aside to actually meet and talk about classes because I do not know what I need to do next & especially what to do to get in the teaching program
I do not think my advisor could change in any way. [redacted] was the best advisor that I have had while I have attended UTC.
There was nothing that could be improved :)
My actual advisor had nothing to do with my advisement. I was referred to another advisor. Why can't my advisor advise me?
No way they are great.
It couldn't have. My adviser is awesome!!!
Very good overall
My advisor is horrible. I do not feel like she helps me at all or gives me any of the information or encouragement that I need.
Could give me my advisement code.
It would honestly be AMAZING if I ever heard from my adviser period. I have received ZERO help or contact so I do everything myself because I have no choice. I don't even know if I still have the same adviser. I've really needed to contact him/her but I CANT because I don't know how to or who they even are.
This semester my academic advising experience was better than any semester, because last semester the advisor kept calling my grades aloud especially whatever I made a C in, and I felt like why are we in groups because that made me feel like I didn't have any privacy. This semester the advisor discussed what I made an A in, which was voice and I didn't feel so bad.
My experience was great. No improvement needed!
I think academic advising is useless for students beyond Junior standing. I know what classes are needed for my degree, and what I am taking every semester. I have to take off work to see an adviser during their hours to hear information that I already know. I see it as a valuable resource for new students, but for adult students I feel like it is simply a means to justify someone's job. A "check-mark" procedure. That being said, when I was a [redacted] major although I didn't necessarily need to see an adviser to know what classes I needed, I was able to get useful life advice and felt like my adviser cared about me. Now that I am a [redacted] major I have quite the opposite experience. My advisers could care less about me or any of my concerns / issues and are simply trying to get quantities of students through the door. The experience from this Department is horrid overall.
My advisor did not help me at all. I couldn't attend any of the group sessions because I work part time as well as being a full time student. He refused to see me individually until I attended a group session(which I never had time to). So instead I contacted the head of my program and she did an amazing job working with me and figuring out what classes I needed to take. Without her, I would be lost.

<p>During advisory meetings is when we should register for classes, and later be given the chance to add or drop courses. If you make a meeting to be advised on which classes you should take and how those classes will get you closer to graduation, then those should be the classes that we actually get into. Advisement meetings should be registration meetings for every classification, not just freshman, especially in majors such as [REDACTED] because we compete with other majors for the same courses</p>
<p>More up-to-date information to be readily provided as far as professional certification</p>
<p>More awareness on practical needs of the student. More priority given to the student needs and less to making life easy for professors. I am a paying customer & dissatisfied.</p>
<p>Allow students to choose their own advisor instead of assigning one to them. I picked a different professor instead of using my "assigned" advisor.</p>
<p>It seems that my particular advisor is never available, I'm really not a fan of the group advising it feels rushed and I leave still feeling confused one on ones should be the main focus. Group advising also never has enough advisors, it would not be so bad if there were more people able to assist the students.</p>
<p>Quite simply some of the staff is great and some of the staff is terrible. I have seen several different advisers and the quality of information differs between them and that is unacceptable. The good part is that I have the option of scheduling who I am seeing to make sure I get someone who is competent. This sounds harsh, but I received an incorrect class schedule from an adviser. Having to make a second trip back to advising because of their mistake was frustrating and only the beginning of issues that I have had with advising over my span at the school. Consistency is key. Students are customers, be knowledgeable sales people for what you are selling...which in this situation is my future.</p>
<p>I should be able to log into my mocs net, and register for my classes without having to see an adviser. I have been going to college for 5 years now and know how to plan out what classes I need to take. I am not a child. I do not need an adviser to hold my hand. This year I went to my adviser for the sole purpose of obtaining my advisement code. She told me nothing that I did not know going into my advisement session. It was a complete waste of my time and hers. UTC should not require academic advisement for people who have been at the school for more than 2 years.</p>
<p>Well to start with, my advisor shouldn't tell me that I need to find something else to do after college, because I will never be able to do what I want. Instead he should be trying to help me reach my goal.</p>
<p>My academic advisor just read information from the MyMocsDegree page, and knew very little about the courses required for my major, despite being in the department I am majoring in.</p>
<p>As a graduating senior, I wish I had received more direction about what classes I should be taking each semester to graduate in my first two years.</p>
<p>I was not told by my adviser about the deadline for December graduation applications. As a result my paperwork was turned in late. I would really have liked to have been informed. I also really wish my adviser helped more with graduate school applications and advisement.</p>
<p>We should be able to opt-out of the service entirely. I hate it when my adviser acts like giving out the PIN is some ethical dilemma. Just give me the code! I know how to read a catalog.</p>
<p>My advisor experience could not be better. Kudos to [REDACTED]</p>
<p>I tried to set up an appointment to meet with my advisor and, two weeks and three emails later, I still have not gotten a response.</p>
<p>For starters she could have been on time for the appointment. She also could have Emailed me back about the things she said she would have. My advisement experience was horrible and remains to be a horrible experience as I continue to try to receive help</p>
<p>My advisor would never email me back after I asked for an appointment Xing said they didn't take appointments but I could come to office hours, but never responded when I asked what the hours were.</p>
<p>My advising appointment started off fine but went downhill once my advisor told me that the academic program I'm in may not be the one for me because I choose not to take the classes he advises I take in one semester. I know my strengths and weaknesses. My advisor or maybe all advisors should not group their students in one category and should consider them as individuals. I was angry and crushed and very upset that my advisor tried to have me do what everyone else does and not consider what works or doesn't work for me. But because of my advisor I know the path that needs to be taken.</p>
<p>For starters my advisor could email me back. I have no idea what to do for next semester or for my degree. I am very stressed about it.</p>
<p>I had a great experience with my advisor! He told me all the information that I needed regarding next semester.</p>
<p>I did not know who my advisor was up until last week. I received no email from my advisor at all this semester. I had to email him first to ask him if he was my advisor. He replied to me simply by giving his office hours. When I went to him he did not explain my classes clearly and gave me the wrong course i.d's for every class so I have no clue what classes I need to take. He also did not give me the date and time that I can apply for classes. I feel that I am doing this all on my own.</p>
<p>Be more of an element what we need to do outside of school to achieve our goals once we graduate. Such as: internships, groups to become active of, local businesses related to the students field, and places of work and internships previous students that graduated with the same degree.</p>
<p>I have classes i need to take that are NEVER offered! I don't understand how I am ever going to graduate and I am supposed to be a senior right now. I'm panicking. I need someone to actually tell me when I can take these classes!</p>
<p>If my advisor would actually do something for me, he is terrible i ask him for suggestions on if i should take this certain class and his response is I dont know should you? He has done nothing for me and in group advising would not even get me my pin thank god for [REDACTED] or i would be transferring because of the terrible advisor i have had for the past two years who has done nothing but advise me to take classes that wont even transfer back!!!!!!</p>

My advisement meeting was scheduled for 3:30. However, I was not advised until 4 pm. Advisement meetings should be more timely and scheduled more efficiently.

It's been great!

My advisor does not answer her email in a timely fashion. I once got a reply to an email asking for an appointment two weeks after the email was sent. She also does not have her office hours posted anywhere online or near her office, so I don't know what time I can stop in to talk to her. Once I am able to make an appointment - I usually give up on waiting for the email and call her instead - she is wonderful, but I really need to be able to get in contact easier.

I find a lot of info myself, so I would greatly appreciate a list of things like testing or thesis requirements that are required per major to be accessible online.

Many of the questions, my advisors were not inadequate, I just have a tendency to want to plan things myself.

It would be nice for advisors to give us their honest opinion about classes and things they have personally heard about a class.

I have never really had a good advising experience at UTC. I just don't ever bother going to my adviser because they literally never know how to help me, I usually get all my information from classmates and I never have a problem building a schedule on my own. I really hope UTC works on who they make as advisers because right now they are struggling.

I could have been advised on which classes are offered during which semesters so I didn't end up like I am now. I have 4 classes left and expected to graduate in Spring 2015, however only 1 of the classes I have left is offered online this Spring. If I had known this in advance I could have planned around this and graduate on time.

My Academic Advising experience has been a success for me.

I wasn't aware until later in my academic career how many courses I needed to take, so I was left with a full semester of difficult classes. I was told "You have time," so naturally I thought I had plenty of time. That only happened once and the problem was addressed and immediately solved for the following semester

I can't think of any improvements. My advisor, [REDACTED] is AMAZING. She is so helpful and really cares.

It's great!

Personally, my advising experience has been fine. I have a great adviser. PLEASE KEEP READING. I am writing this note on behalf of a dear friend. My friend was told by her adviser that she would graduate in May. She was good to go, no questions asked. The adviser reviewed all of her classes multiple times and gave her multiple confirmations that she would graduate in May. Well, she signed up for classes this semester and was pulled out of a class without being asked first. Her adviser went in and pulled her out without consulting her because she was not allowed to take two of the classes at the same time. The adviser approved her schedule MULTIPLE times. She is now having to petition to take her final ONE COURSE at MTSU. She is a stand up student on this campus. She is involved and makes good grades and she was treated horribly throughout this entire process. This school does not care about the well being of the future of its students. They care about the money that they can make. This student was treated like a number, not a human. The advisers and even the dean completely dismissed her issue even though they were the people that got her there. This girl was presented a wonderful job opportunity that she might not be able to take because she has to take ONE COURSE at a different school next semester. This student's future plans were thrown completely off all because an adviser didn't care enough to do her job the right way. I've experienced multiple advisers on this campus who do not do a thorough job. All I ask is to please learn from this story and don't put another student through the misery my friend has gone through. She could be graduating and well on her way to starting a career, but one adviser's mistake has thrown a wrench in that completely. If you are an adviser and you are reading this, please realize how important your job is and how your choices can so deeply affect the lives of the students you are assisting. Thank you.

I think it's pretty good how it is.

Find someone who truly cares about students and the University and set realistic goals on what students need to do so they may be accepted into the program. Also maybe be a little more sensitive to a student's situation, while a student may not be the best academically take into account personal situations which may play a role in their academic struggle. Also hire more teachers for each class that is a prerequisite that way all students have an equal opportunity.

Mine could be improved by just having the help from an advisor of my major, in searching for internships that go towards my degree to work for experience in the field of Photographers.

This semester my advisor corrected my past advisor's (freshman advisor) plan for my course path. It would have been great if my freshman advisor hadn't let me take a class that shouldn't be taken until my junior year. Freshman advisors should learn more about majors than giving out advice without knowing factual information.

There isn't anything that needs to improve. I enjoyed my experience. It was helpful and I know what I need to do for my major.

Group advisement is a joke. Advisement needs to be personal. Get more advisers. Students pay good money to go here so we deserve better advisement.

My academic advisor is great! I have no complaints. But only complaint would be always getting late registration dates. If I could, I'd be up and ready to register for classes as soon as it opens.

1. If the advisers were nice and acted like they even wanted to help me. 2. If the advisers even knew what classes I need to take for my major, that would be really helpful. 3. Instead of helping me figure out what classes I can take for my upper level electives outside of my major, my adviser told me that "I would just have to scroll through the entire course catalog to find electives that I was eligible to take". 4. My adviser also told me that "Intro to Women's Studies" would count towards a class I needed to fulfill, however it actually does not and I took the class for no reason wasting my time and my money. 5. Now, I am even further behind in graduating because not only do the classes that I need to take fill up so quickly, but my adviser is absolutely not resourceful in any way and fails to answer any questions that I have. 6. I basically figure out what classes I need to take on my own and by talking with other students who have the same major as me. Honestly, advising is pointless for me and a waste of my time, and I really wish I could get in to contact with an adviser or a faculty member who could actually help me achieve my academic goals instead of hold me back. I hope who ever reads this surveys takes into consideration my thoughts on the Advising Center, especially the one within the [REDACTED]. There is a lot of room for improvement in the way the [REDACTED] is run and the people who work there. Change needs to happen.

I am satisfied with and appreciate the assistance given by my adviser.

Mine was great. Wrote down my information and explained everything well to me! Just wish I got more information on internships and whatnot.

I think it could be improved by me not having to bring a copy of MyMocsDegree when the advisor always already has one printed out. It seems silly for me to waste that much ink and paper when my copy will not even be used.

It couldn't, she was very informative and assuring.

I would like to see them make available the class schedule for that upcoming semester and then the next, so that I could plan and see what is coming up. For example, if the spring class schedule and summer class schedule were released at the same time, I could know what summer classes I could take and wouldn't have to worry about them this semester or try and cram them in in another semester. Two semesters of information is so much better than just one because at this point, I am just guessing and hoping some classes are offered in the summer, or else I will not graduate on time.

I don't think it can because my advisor ([REDACTED]) was seriously the most helpful person I have talked to at UTC. I hope he is my advisor for the rest of the time I am here!

My advisor never has an answer for my questions. I asked him about one class I thought I needed and he said "I should know that, but I dont" and made no effort to find out. I also emailed him a simple question last week and he still has not responded. I do not know what classes I need to graduate, and it doesn't help that the my mocs degree page doesn't match the curriculum for my major on the UTC website. Which one is right? Well, my advisor doesn't know the answer, so how should I know? If UTC really wants to get people out in four years as they claim, they need to make graduation requirements clear online, and they need to not give students advisors that care nothing about them.

Beer.

I feel that my advisor goes above and beyond.

Continue to require that students meet with an advisor before registration every semester. This is a great means in keeping a student on track with what they need to do to graduate.

Is okay. I know where to find information I need.

Advising is already great. But since I am a pre-med major I wish my advisor would be one of the pre-med advisors.

First off, make the sessions longer, and at more convenient times for the STUDENTS. 15 minutes is a drop in the bucket compared to the rest of my academic career. So, start advising appointments earlier in the semester. I know that professors are busy, but they certainly are not as busy as most students. They definitely need to implement a "students first" approach, because so many advisors lack it. Also, give advisors some training! I do not want to be give all of the "answers" during my appointment; I want to talk WITH my advisor so that they know where I am at and where I ant to go, and from there we can collaborate on developing a plan that fits my goals. I do not want to walk in, have information thrown at me, and then leave. That is completely unhelpful. I want/need an advisor who takes the time and cares enough to listen to my concerns and questions, helping me through any academic problems (without judgment), and who takes ownership in helping me solve my problems (instead of lugging my problems back on to me and telling me to go talk to someone else). Some are completely out of touch with reality and the job world/market because they have been in the world of academia too long.

I would like my courses in my catalog and on the class schedule to be the same. The course numbers were change but my catalog stayed the same. Many of my technical electives were not taken into account on my catalog. I still have petitions from the spring that are not approved.

as an online student, it has been great. the only issue ever to come up is for my final semester. I asked multiple times during the entire year if my final 2 classes would be available for my graduating semester, so that i would know exactly what to plan for. my final semester is coming and the class i need for graduation is now not available, and i am currently left waiting in limbo to find out if i will have to wait another semester to graduate. This is bad because certain jobs i have applied for depend on the graduation date that i was assured multiple times and different semesters would be accurate. that has been the only issue, although it is a huge issue, the rest of the advising has been flawless, easy to use and work with, and i have absolutely no complaints.

If it was not so rushed it would probably be more helpful and productive.

There were too many students and not enough advisers!! It took over an hour to do my advising and I still walked away with no information or my PIN because my problem has yet to be solved.

It would be more convenient for me if I didn't have to meet with multiple advisers for my different areas of study.

I don't have any suggestions for improvement. I feel that I had excellent advisors during my undergraduate career at UTC

He does a good job. Then again im in the [redacted] dept so our professors advise us. This is unlike my incompetent advisor from the advisment center my freshman yr who had me take all these unnecessary econ and business classes that count towards nothing and are wasted hours that make it hard to graduate on time. They need to learn more. My professor advisor knows what hes doing, so why dont they?

I think the course catalog provides a lot of confusion and that is where the underlying issue is found. I have been set off track because of classes that are thought to be offered but then they are not. It is also confusing for majors who are no longer in the course catalog. This creates confusion for both the advisor and advisee.

I feel that I was rushed out of the office and that my advisor was not as thorough and details oriented as I would have liked.

My academic advising experience, honestly, could not be improved. [redacted] is a wonderful advisor that helps answer all my questions. She is very reliable and trustworthy on information given. Greatest Advisor at UTC!

We do not need to have group advising. It is a waste of time because there are so many students in the room and not enough staff to answer our questions. Our advisors should be responsible for helping us and answering questions about our schedule. That is their job!

I had two names posted on my academics tab on mymocsnet, neither of which were my academic advisors. I emailed both and they both said they weren't. Please work harder to get everything straight next time.

Basing this survey off of my last year Freshmen adviser as I transition to my sophomore adviser, I have highly disappointed with their services. Last year my adviser was [redacted] she only told me what classes to take which were already provided on the clear-path sheet and could not tell/nor suggest what future course I would take. Basic questions I asked her regarding my future courses and my future adviser, were opened answered and unclear. She directed to me to sources that could not answer my questions (regarding possible future internships and how to go about the process of finding the internships related to my major, [redacted] which are critical for my future. The resources I was directed to from her turned me back to her and she then again directed me to them. causing a constant going back-and-forth battle. As I transitioned into my sophomore year, I did not know who my new adviser was, and when I finally did I could not get in contact with her. My adviser was just changed recently, right before I am about to pick classes for the Spring semester, causing a delay in planning my semester. As I tried to plan for my first meeting with my new adviser, [redacted], I was directed to the wrong place to sign up for a time and had to be informed by a student on where to go instead of administration. I have my first meeting with my new adviser tomorrow and hope I will have a better experience then the past and hope he can answer my questions. This in my one and only complaint with UTC, and it is leaving me uneasy with the idea of possibly dealing with the same situation as I approach graduation. I always encourage people to attend UTC and have influenced many's decision to come to this lovely University, but if this meeting does not go well I might be expressing a different point of view to potential students. As a Resident Assistant for UTC, I find myself answering my residents questions the [redacted] cannot. Please change!

This was my first advising meeting with my new adviser, she was great! She was very nice, knowledgeable, and helped me answer some questions I had regarding potentially taking summer classes. She gave me some different scenarios that could happen in the next year as far as my classes go. I don't know any way it could actually be improved other than maybe she adding some important dates that will be within the next year on my "classes plan" sheet she gave me. I am very forgetful and that would've been nice especially when I went to plan out what classes to take, I am aware of important dates I should take into account. Overall, the best experience I've had with an adviser.

I'm not sure who my designated adviser is. It has changed many times and that is very confusing. On My Mocs Degree, it says one person but it says different people in other places. I tend to just visit professors that I feel comfortable talking to when I have academic questions. I would prefer to be able to chose an adviser rather than being assigned someone I don't know at random.

My advising experience was fantastic. I am studying abroad this semester and [redacted], my advisor, was willing to advise me through email and he really worked with my schedule. I really appreciate his willingness to help, even from thousands of miles away.

I would prefer to have individual advisement meetings instead of group advising, and have an individual assigned adviser.

My experience has been excellent.

I have had a great experience. She is always prompt in her responses to my concerns

she is very help full

I think I received all of the information and help I needed from my advisor and I do not see much room for improvement.

My Academic Advising experience was great! I have spoken with two different advisors (due to scheduling conflicts) and both were incredibly nice and helpful! I would not change anything about my experience.

I sent an e-mail with questions to my advisor asking about classes for next semester with a few questions. I got some of my questions answered, but I didn't get all of my questions answered.

More time with them like instead of 20 min maybe 40 min.

I wouldn't have asked for anything better. Everything went smoothly and took no more than ten minutes. Very pleased.

I need my advisor to be more available to me

Course catalogs that list what courses you need to take what year are helpful. I like seeing coursework lists for the BA music, BM instrumental music education degree, and the one for the Business Administration Accounting degree.

It is perfect the way it is! :)

I have no way my Academic Advising experience could be improved at this time.

I would rather decide on my own what classes to take and have help with that. Instead of the advisor picking what clases I should take. I also would like to understand mymocs degree better.

It couldn't. My advisor is very helpful.

Everything is fine.

It is good as is.

For me, everything was great! My advisor told me exactly what I needed, where I could find things and how I could get to things.

N/a

All students registered in the [redacted] courses were required to go to a group advisement meeting. The meeting included useful information, however I had already taken the initiative to find out everything I need to know about registration. Honestly, apart from my pin (which I had to wait until the end of the meeting to receive), I did not learn any new information at the advisement meeting. Friends of mine in other majors have told me about their personal advisement meetings. A personal meeting with my advisor would have improved my advisement experience tremendously. I understand the reasoning behind having a group meeting, but I feel it was unnecessary because of cases like mine. I hope my opinion will be taken into consideration in order to improve future student's experiences.

I wish my advisor was more friendly and personal with her students. It just seems like I'm another person that walks in her office for an appointment. I want to feel open with my advisor and really cared about.

My advisors could have been more forthcoming with ALL information I needed to register and transfer credits successfully. Some of my questions were never answered satisfactorily. There was a lack of communication between administrators.

I see no way that my academic advising experience could be improved. [redacted] made a great first impression, and has a laid-back easy going personality. I like to see that in an adviser; it makes them appear less judgmental and you aren't afraid to tell them anything.

Please keep scheduled appointment. My adviser kept me waiting more than half an hour after our agreed upon scheduled meeting.

It was a great experience, and all of my questions were answered.

My experience I had with my advisor could have been improved simply by the attitude my advisor had. This advisor was rude and showed no signs of helping when I asked an opinion about whether or not this was a big load of classes to handle. Just did not care. very surprising of someone in the [redacted] field. I have not met with them since because of an uncomfortable feeling of not wanting to meet again. I wish I had my old advisor, [redacted] whom I met with before the semester started. She was and is wonderful and caring

It would be very helpful if they was a person to go to for general knowledge over more than one department, as well as someone to go to for academic advising for transfer students on campus.

No need to improve, set up is timely and accessibility is easy.

keep up the good work

It cannot be improved in my opinion