

Advisors' Council
March 18, 2015, 8:45 a.m.
UC Chickamauga

Members attending: April Anderson, Laura Bass, Debbie Bell, Amanda Chambers, Angelique Cook, Sue Culpepper, Donna Cooper, Jessica Darsey, Amy Davis, Angela Google, Jan Gould, Avalon Gourlay, Stacie Grisham, Squoia Holmes, Elizabeth Johnson, Nicole Jones, Laura Lee, Emily Martin, Kayla McAuliffe, Gary McDonald, Deardra McGee, Amber Noblit, Linda Orth, Nikki Ownby, Sevan Paris, Rhonda Reynolds, Mary Roland, Carrie Sherbesman, Brian Tucker, Lindsey Wendorf, Marjorie Whiteside.

Others in attendance: Yancy Freeman and Karen Adsit

Call to order: Elizabeth Johnson at 8:45 a.m.

Welcome

Approval of Minutes:

A motion was made and seconded to approve minutes of the January and February meetings.

By-Law Revisions:

Jessica Darsey motioned to have the by-law revisions approved. Laura Bass seconded.

Announcements:

The May council meeting has been moved to Friday, May 8th at 8:45 a.m. in the UC Chickamauga Room. Breakfast will be provided. Please let Elizabeth Johnson know if you will not be in attendance.

The advising survey is live on Banner. Please encourage your students to complete it.

New Member Introduction:

Carrie Sherbesman, Director of New Student & Family Programs, has joined Advisors' Council. Blake Pierce, from the Office of Assistant Provost for Retention and Student Success has also joined the council. Both members were introduced by Amber Noblit and gave brief introductions.

Nominations for Rotating Leadership Positions:

Amber Noblit nominated Nikki Ownby to fill the Training Chair. Nikki accepted the nomination. Lindsey Wendorf nominated Sevan Paris, but he declined the nomination. Marjorie Whiteside nominated Avalon Gourlay for the Assessment Chair. Avalon accepted the nomination, and there were no other nominations presented.

EAB:

Stacie Grisham presented an update on the EAB and the issues that are being found. All issues that are found need to be sent to Stacie. The first issue is with the student group function. There are several groups that are not being identified, for example, veterans, or seniors who have applied for graduation. This is being addressed.

Technical errors are being also being addressed. An example one might find is PHIL 1130 not counting as ENGL 1130 or MATH 1910 not counting for MATH 1960. This is being resolved. Departments are still twerking with the success markers. There have

been product enhancement requests for issues like timing out or having the student identification picture available.

Jessica Darsey asked if she can only put in one status for a student. She asked if she should click a status change or a note for multiple meetings with students. Stacie said that you can continue to add a status each time you meet with the student. EAB keeps the status history.

Deardra asked about the interpretation of the major switch status. It should be read as the student is interested in the major, if changing, click as advised.

There have been issues reported in the major explorer tab of EAB. Departments should type in their majors and see if it comes up with related careers. Make sure they these are linked appropriately.

Yancy Freeman discussed the campus utilization of EAB with the council. He said that he can see who is and who is not logging in. He explained that the EAB is huge investment opportunity. He believes in this system and that it can increase graduation and retention. EAB should become your user system. He is begging that we all use the system. It is only effective as we make it. Yancy is also tracking information and issues that are being brought to his attention. We need your usage.

Professional Development:

Karen Adsit was presented information about the NSSE and FSSE. The NSSE is an assessment sent to freshmen and seniors to ask them about their experience on campus. A pocket guide is then provided with the results. Faculty typically rate student support services lower than students do. This assessment helps to improve the student

experience. Results can be found at www.utc.edu/opeer. This year, a topical module: academic advising was added.

Nikki Ownby asked if you can pull out information by departments, majors, etc. Karen said she would have to look into it.

Jessica Darsey asked if the survey link experienced. The students are emailed weekly until they complete it.

Debbie Bell asked if it is sent to everyone with senior standing. Karen said it is sent to a sampling during a 5-6 week survey period.

Nikki Ownby asked if there was feedback on who had not completed the survey. The answer was no, it remains anonymous.

Questions/Concerns:

There were no questions or concerns.

Adjournment: Meeting was adjourned at 9:14 a.m.