Welcome to UTC Parent Orientation

Your Investment in UTC

*We Shall Achieve*
UTC Housing & Residence Life
423-425-4304

• Residency Requirement
• Online Application
• Available Space
• Check-in
  • Thursday August 19th
• Included Laundry
• Insurance
• Learning to live on your own
  • Itemize belongings
  • What to bring? What not to bring?
  • What happens when “opportunities” arise?
• R.A.s

www.utc.edu/housing
Resident Creed

As a MOC I shall...

- Value all members of the community and respect them.
- Think before I act and accept responsibility for my words and actions.
- Resolve conflicts in a non-violent manner.
- Read and follow all university policies and report any violations (i.e. Drugs, alcohol, tobacco, weapons).
- Maintain a safe and clean living learning environment.
- Afford myself the best opportunity to succeed by learning both inside and outside the classroom.

As a MOC “I Shall Achieve”

We Shall Achieve
# 2010-2011 Housing Rates

**Fall/ Spring Contracts**

<table>
<thead>
<tr>
<th>Complex</th>
<th>Bed/Bath</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boling</td>
<td>4/1 (4 Residents)</td>
<td>$1995 per semester</td>
</tr>
<tr>
<td>Lockmiller</td>
<td>2/1 (4 Residents)</td>
<td>$1965 per semester</td>
</tr>
<tr>
<td>Lockmiller</td>
<td>2/1 (6 Residents)</td>
<td>$1600 per semester</td>
</tr>
<tr>
<td>Johnson Obear</td>
<td>4/1 (4 Residents)</td>
<td>$2355 per semester</td>
</tr>
<tr>
<td>Guerry (1000)</td>
<td>4/2 (4 Residents)</td>
<td>$2275 per semester</td>
</tr>
<tr>
<td>Decosimo (2000)</td>
<td>4/2 (4 Residents)</td>
<td>$2835/per semester</td>
</tr>
<tr>
<td>Stophel/Walker/UC Foundation (3000/4000/5000)</td>
<td>4/2 (4 Residents)</td>
<td>$2925/per semester</td>
</tr>
</tbody>
</table>

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Auxiliary Services
Cindee Pulliam

• Mocs Card
• UTC Dining Services
• UTC Parking Services
• UTC Campus Bookstore
• Graphics and Mail Services

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UTC Dining Services
Phone: 425-4200
www.utcdining.com

• Declining Balance $575 minimum requirement.
  • Upgrade to Meal Membership (7 meals, 10 meals, and others) plus $200 mocs bucks by contacting x4108 or x4109
• Dining Membership exempt from SALES TAX for resident students.
• Dining Membership required for all resident students.
• Dining Locations: Scrappy’s Place (main food court) University Center, Campus Crossroads Guerry Center, Java City Fletcher Hall & University Center, Convenience Stores UTC Place & University Center.
• Job Opportunities
UTC ID Mocs Card

Michelle Morales
Phone: 425-4109
University Center, Rm 141
www.utc.edu/mocscard

The Mocs Card is the official Student ID card & also serves as a debit card for campus.

Uses:
• Library Card
• Secured door access validation
• Admission to Athletic Events
• Admission to Fitness Facilities
• Debit Card
  • Deposit funds at Bursar office, website, or value stations

Tenders
Board - # of meals per week with Meal Membership. Food Court in the UC only.
Mocs Bucks – Food Outlets Only, $200 w/ Meal Membership
Club Funds – Food Outlets Only. $575 Declining Balance Plan
Campus Points – Campus Wide: Food, Vending, Laundry, Copiers, Bookstore, Parking, Graphics
Print Points – Computer labs
ManageMyID

Manage Your Card **Online**
- View History & Balance
- Report Card Lost
- Deposit Funds

www.utc.edu/mocscard
Parking Services
400 Palmetto Street
Phone: 425-4051, www.utc.edu/~parking/

- Park Smart
- Parking Decal Required
  - Reserved $220/yr.
  - General $92/yr.
  - South Campus $550/yr.
- Have realistic expectations
- Vehicle Identification
- Appeal Process

- Visitor Parking
- Decals may be purchased on-line, Bursar Office or Parking Services. License plate number required for purchase.
- Mocs Express Transit Program
  - Free Campus Circulator
  - M–F: 7:30am–5:30 pm
  - Free unlimited access to city wide transit service with valid UTC ID
UTC Campus Bookstore

University Center, Phone: 425-4107
We have what you need and a whole lot more!

- RENT TEXTBOOKS online or in-store and SAVE over 50% off the new book price
- Exclusive agent for Financial Aid and Mocs Card
- Largest selection of New & Used books and Digital options
- Save 25% when you buy Used books
- Low Price Match
- Computers and printers

- Reading and Reference materials
- Vera Bradley, Backpacks and school supplies
- Dorm Necessities
- Emblematic Clothing and Gifts
- Dorm Necessities
- Job Opportunities

Visit us at: www.shopmocs.com

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Graphic & Mail Services
Administration Bldg (400 Palmetto St.) • Phone: 425-4092

Your complete source for all printing, copying and mailing needs at UTC. We are excited to offer this expanded selection of services to the UTC campus. Visit us online at: www.utc.edu/Administration/GraphicAndMailServices/

- **Copy/Print Center**
  - Color/BW Copies
  - Printing
  - Business Cards
  - Desktop Publishing
  - Letterhead & Envelopes
  - Banners/Mounted Posters
  - Graphic Design
  - Lamination
  - Scan & Fax Service
  - Cutting, Folding, Binding
  - Specialty Products
  - ...and More!

- **Satellite office in the Lupton Library**

- **Mail Service**
  - Deliveries Campus-Wide
  - Package Drop-off/Pick-up
  - Stamps/Metered Postage
  - FedEx, UPS, DHL & USPS
  - Express Mail Service available
  - Bulk Mailing/Sorting
  - Automated Presorting
  - Ink-Jet Addressing & Tabbing

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Additional Mail Information

**South Campus**
The proper mailing address for any mail sent through the **USPS, UPS, FedEx or DHL** should include the following information:

The University of Tennessee at Chattanooga  
(Student’s Name)  
(Mail Code), (Apt. #)  
Chattanooga, TN 37403

Guerry & Decosimo Mail Code: 815 University St.  
Stophel Mail Code: 818 University St.  
Walker Mail Code: 801 East 8th St.  
UC Foundation Mail Code: 718 McCallie Avenue

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**Boling/Lockmiller/Johnson-Obear**
The proper mailing address for any mail sent through the **USPS only** should include the following information:

The University of Tennessee at Chattanooga  
(Student’s Name)  
(Complex Name) (Mail Code), (Apt. #)  
P.O. Box 180111 (or UPS, FedEx or DHL Code)  
Chattanooga, TN 37401-7111 (37403 for UPS, FedEx or DHL)

UPS & FedEx:  
Complex Name:  
Code:  
Boling Apts.  
Lockmiller Apts.  
Johnson-Obear Apts.

<table>
<thead>
<tr>
<th>Complex Name</th>
<th>USPS only Mail Code</th>
<th>DHL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boling Apts.</td>
<td>0044</td>
<td>541 Vine St.</td>
</tr>
<tr>
<td>Lockmiller Apts.</td>
<td>0011</td>
<td>742 Oak St.</td>
</tr>
<tr>
<td>Johnson-Obear Apts.</td>
<td>0055</td>
<td>501 Oak St.</td>
</tr>
</tbody>
</table>

Also, for the Summer, students need to give Housing a forwarding address.
UTC Information Technology  
itd.utc.edu  423-425-4000  
Monty Wilson UTC CIO

- **UTCID/Password**  
  Universal “user name” for Internet service, online data storage, Blackboard online class resources, and Email account.  
  Format: bcd123

- **Internet Access**  
  - All dorms, classrooms, meeting rooms, offices wired for high-speed access  
  - Wireless is in all academic buildings not in student housing ([itd.utc.edu/wireless](http://itd.utc.edu/wireless))

- **UTC Email account**  
  - Official means of communication  
  - Need to check regularly  
  - Moving all student email to [Google@mocs.utc.edu](mailto:Google@mocs.utc.edu) this summer

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Don’t share Password
Online IT Security

- Beware: Viruses and Spyware from:
  - P2P Music/Movie sharing
  - Downloading games, screensavers, gadgets
  - Clicking e-mail attachments
  - Beware of “questionable” web sites

- UTC IT does not send out emails asking for personal information. Such as user name, password or secure student ID – **Delete any such request.**
Online IT Security

- Keep your computer as safe as possible
- Patched windows system and patched anti-virus **required** for students to register computer on campus network – every patch Tuesday-
- Update computer before leaving home. Go to [http://netaccess.utc.edu/prereg](http://netaccess.utc.edu/prereg) to preregister for UTC network access

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Information Technology

Service Centers

- Student Technology Center
  124 University Center
  - Computer Lab consisting of over 100 state-of-the-art computers
  - Open up to 16 hours/day

- IT Student Help Desk
  425-4000
  - Located in UC Computer Lab
  - 8:00 AM – 5:00 PM weekdays for appointments
  - UTC Phone service in every housing suite – plug in any phone.

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Information Technology

Frequently Asked Questions

- What kind of computer should I buy?
- If I forget my UTC password how do I reset?
- What is the AUP?
- How do I contact UTC ITD Help Desk?
- How do I get discount on Dell, Microsoft and Apple products?

On the web: itd.utc.edu  Stuhelp@utc.edu

We offer workshops and one-on-one assistance in reformatting computers and removing spyware/viruses.

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Your Investment in UTC

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Bursar’s Office
Vanasia Parks
274 University Center
Phone: 423-425-4781
• Cost of attendance
• Other costs
• Installment Plan
• Fee Discounts
• Financial Aid
• Electronic Statements
• Official fee payment procedures
• Cancellation for non-payment/late fees
• Other services

Visit us online at: www.utc.edu/~bursar

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Financial Aid
Dianne Cox

101 HOOPER HALL Phone: 425-4677

- July 1 deadline – complete financial aid file (FAFSA & all supporting documents) – in order to have federal/TN aid by August 12
  fee payment deadline
- Make sure to follow on-line instructions to receive loans
- Complete Financial Aid Authorization – My Mocs Net
- TN HOPE – need 2.75 GPA after 24 hours; forfeit HOPE if withdraw or drop from full-time to part-time attendance
  Final FAFSA deadline for Fall HOPE is September 1
- Financial Aid Satisfactory Progress Policy
- Tony Doyley – financial advisor available to help students with budgeting/money issues

Visit us online at: www.utc.edu/FinancialAid/ for complete policies
Thank You
Welcome to the UTC Family

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