

[UTC GRADUATE STUDENT ASSOCIATION \(AA_GSA\)](#) > [CONTROL PANEL](#) > [GRADEBOOK VIEWS](#) > [VIEW GRADES BY GRADEBOOK ITEM](#) > [ITEM OPTIONS](#) > ASSESSMENT STATISTICS: GRAD STUDENT SURVEY

Assessment Statistics: Grad Student Survey

The statistics are calculated based only on the attempts being used in the grading option (Last attempt, First attempt, Lowest Score, Highest Score, or Average of Scores). If Average of Scores is the grading option, then all attempts are included in the statistics.

Name Grad Student Survey
Attempts 93 (Total of 106 attempts for this assessment)
Instructions Please select the answers that best describes your opinions.

Question 1 Multiple Choice

How "grad student friendly" is UTC?

Answers	Percent Answered
Very friendly	13.978%
Somewhat friendly	60.215%
Unfriendly	18.28%
Very unfriendly	7.527%
<i>Unanswered</i>	0%

Question 2 Multiple Answer

UTC would be more "grad student friendly" if...(please select your top 2 choices)

Answers	Percent Answered
offices were open past 5pm.	62.366%
child care opportunities were offered.	16.129%
more research support was offered.	26.882%
more business could be completed on-line.	52.688%
student services were better publicized.	37.634%

Question 3 True/False

I have a valid Mocs Card ID (with an "August 2008" sticker).

Answers	Percent Answered
True	70.968%
False	27.957%
<i>Unanswered</i>	1.075%

Question 4 Multiple Choice

How often do you use the Counseling and Career Planning office?

Answers	Percent Answered
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Often	0%
Sometimes	12.903%
Never	53.763%
I don't know what this office does.	33.333%
<i>Unanswered</i>	0%

Question 5 Multiple Choice

How often do you read the The Echo student newspaper?

Answers	Percent Answered
Often	7.527%
Sometimes	38.71%
Never	43.011%
I don't know what this is.	10.753%
<i>Unanswered</i>	0%

Question 6 Multiple Choice

How often do you attend UTC athletics events?

Answers	Percent Answered
Often	4.301%
Sometimes	21.505%
Never	74.194%
I don't know what this is.	0%
<i>Unanswered</i>	0%

Question 7 Multiple Choice

How often do you use the Placement & Student Employment office?

Answers	Percent Answered
Often	1.075%
Sometimes	12.903%
Never	63.441%
I don't know what this office does.	22.581%
<i>Unanswered</i>	0%

Question 8 Multiple Choice

How often do you use the Student Health Center?

Answers	Percent Answered
Often	1.075%

Sometimes	19.355%
Never	76.344%
I don't know what this is.	3.226%
<i>Unanswered</i>	0%

Question 9 Multiple Choice

How often do you use the Student Success Center?

Answers	Percent Answered
Often	0%
Sometimes	1.075%
Never	44.086%
I don't know what this is.	54.839%
<i>Unanswered</i>	0%

Question 10 Multiple Choice

How often do you use the Women's Center?

Answers	Percent Answered
Often	1.075%
Sometimes	1.075%
Never	52.688%
I don't know what this is.	45.161%
<i>Unanswered</i>	0%

Question 11 Multiple Choice

How important is the GSA's Travel/Research Award opportunities to you?

Answers	Percent Answered
Very important	13.978%
Somewhat important	26.882%
Not important	26.882%
I don't know what this is.	32.258%
<i>Unanswered</i>	0%

Question 12 Multiple Answer

Which of these services are important to you? (Select all that apply.)

Answers	Percent Answered
Counseling & Career Planning	35.484%
The Echo student newspaper	13.978%

UTC athletics events	17.204%
Placement & Student Employment Center	36.559%
Student Health Center	26.882%
Student Success Center	11.828%
Women's Center	13.978%
GSA's Travel/Research Awards	36.559%
None of these services are important to me.	20.43%

Question 13 Multiple Choice

Which time of year do you plan on graduating?

Answers	Percent Answered
May	34.409%
August	16.129%
December	21.505%
Not sure	27.957%
<i>Unanswered</i>	0%

Question 14 Multiple Choice

Administrators are considering eliminating the August graduation ceremony. Do you think this is a good idea?

Answers	Percent Answered
Good idea	8.602%
Bad idea	49.462%
No opinion	41.935%
	0%
<i>Unanswered</i>	0%

Question 15 Multiple Choice

If there was a Grad Student Lounge, how often would you use it?

Answers	Percent Answered
Often	27.957%
Sometimes	50.538%
Never	19.355%
I don't know what this is.	2.151%
<i>Unanswered</i>	0%

Question 16 Multiple Answer

What types of things would you like to see in a Grad Student Lounge? (Select your top 2 choices.)

Answers	Percent Answered
Space for group meetings	61.29%
Computers and printing services	81.72%
Job postings	58.065%
Food and vending services	38.71%

Question 17 Multiple Choice

Where would be a good location for a Grad Student Lounge?

Answers	Percent Answered
Fletcher Hall	33.333%
Lupton Library	10.753%
Race/Hooper Hall	4.301%
University Center	25.806%
EMCS	5.376%
Hunter Hall	15.054%
<i>Unanswered</i>	5.376%

Question 18 Multiple Answer

What types of events and programs would you like to see the Graduate Student Association host? (Select your top 2 choices.)

Answers	Percent Answered
Social Networking	45.161%
Professional Development	75.269%
Research Support and Training	47.312%
Recruitment for graduate programs	25.806%

Question 19 Multiple Choice

What is the best way to notify you about upcoming GSA events and programs? Select all that apply.

Answers	Percent Answered
Paper mail	2.151%
Email	83.871%
Flyers	0%
Blackboard announcements	13.978%
<i>Unanswered</i>	0%

Question 20 Essay

What concerns, if any, do you have about the Graduate School at UTC? Please be brief.

Unanswered Responses

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Given Answers

Slow administrative offices and the lack of a servant attitude. After all I am paying for this

I was unavailable for the grad student welcome briefing at the beginning of the semester. I'm new. What did I miss? Where do I go? What is available?

As a new student returning to the classroom after 15 years, I need support in time management, how to read volumes of materials for class, relearning how to write research papers, how to use the library, and research. I need "extended" orientation to learn about all the services that are available to me, opportunities to network with other students to learn the ins & outs and tips for success. I need these services to be offered at various times (daytime and evening) for convenience in attending. Maybe a Grad Student Help Line (online and by phone) that expands the Grad Student Office services to help with all the questions that come up about how to do stuff, when to do stuff, who to talk with, and where to do it all. Also an expanded and more up-to-date calendar of events related to Grad School activities on the Grad School website and maybe new GSA blackboard page.

The most important thing is the quality and value of the education itself.

I would like more knowledge on organizations such as the women's center and the counseling mentioned above. The Graduate School is wonderful!

The graduate school at UTC really needs to offer some online classes. Also, at least in my major, classes are WAY too easy. I feel like I am wasting my money paying for classes. It's VERY unfortunate that I cannot get a refund. I'm only staying here because other schools will not accept enough transfer credits. UTC's graduate program is completely different than what I thought it would be. Out of the 6 classes I've taken, 4 of them have been grad/undergrad classes. If I went to UTC as an undergrad, why would I go here for graduate school if I've already taken a majority of the classes. And if the classes are an undergraduate level, why should I be taking them as a grad student. Graduate school is supposed to further prepare me for the future and a better job. I wanted a more in-depth understanding of my major interest. However, I am not at all getting that taking these classes. Finally, more research opportunities need to be available. Again, it may only be my department lacking in graduate level education, work, and research but something needs to be done for future students.

I have no concerns.

It would be helpful to get to know more graduate students if events were advertised better. I didn't feel like a part of the UTC community at all because all of my classes were in the McKenzie arena so it was hard to reach out to other students. More opportunities to get to know others in graduate school would be appreciated!

None, staff are friendly and very responsive to problems I had last year. (The Graduate school staff were among staff transitions and papers were lost/not given to the department I was applying to). I was quite frustrated but the staff remained professional and friendly with me. "Customer service" skills are very important.

I am a nontraditional student who lives off campus and do not have much interaction with the many services available listed above; however, they sound like they could be beneficial.

I haven't gotten much communication from the Grad School other than for the specific classes I'm in each semester. Aside from figuring out these classes, I've been on my own.

I am interested in graduate assistantship opportunities but I have never been able to find any information about what exactly they are, what kinds of assistantships are available, and what I am eligible to apply for. Congratulations to your blackboard posting of vacant positions - this is the very first time that I have ever seen some real information posted about graduate assistantships.

Some professors have been unwilling to meet with students after 5 p.m. Most of us can not make it to office hours during the work day. Also I think a graduate student lounge/work center is a fantastic idea. We all have group assignments and sometimes have trouble finding a place where we can communicate amongst the group, use computers and not bother other students trying to work in a computer lab.

The community opinion. The Grad school should be better connected to and advertised in the community in order to ensure better placement for graduates.

I am concerned that the professors of graduate classes seem to be less available for help/questions after class than for undergrad classes.

If you do not live in Chattanooga or if you have family and work more than part time there isn't a whole lot about the program that is friendly. I had to figure everything out myself--for instance I had no idea what a Mocs card was until I took vacation time off of work so that I could rent a couple of books from the library and was denied b/c of no Mocs card. I again had to take another day from work so that I could get a Mocs card and when I got there the lady gave me slack because she thought I was trying to get a free replacement card and didn't believe I was a grad student. Also no one told me about free parking in most places after 5. I didn't pay for parking permits but I know some who have and are pissed b/c they don't need them. The price for out of state tuition is ridiculous as well. I pay more than double what a resident pays--I know out of state students are supposed to pay more but most institutions charge a 50% increase not more than 100%. You might also gain more students if the tuition wasn't so high--From where I live in GA it is closer for me to travel to Chattanooga than to any other schools in GA except Kennesaw State and they don't offer the program I'm in there. A lot of people are picky when it comes to graduate programs if you made UTC more grad friendly by increasing hours, making them more aware of the things they need like MOCS cards, and looking who you are going to attract with tuition rates the grad programs here could be very popular. You need to market to more than the fresh out of undergrad and don't have to work type.

In the past I have deleted GSA email that does not seem to discuss anything that pertains to me. However, upon seeing some things listed in this survey that I know little or nothing about, I suspect that some GSA emails have had information I should know buried somewhere in the body of the email.

Suggestion: Don't put too many topics in a GSA email. Break up topics into more email's and make sure deadlines, event dates, and time-sensitive information is right at the top. I guess I'm asking for GSA email to be better designed and better written.

Issues regarding the student health center:

I'd like to stop by the student health center to ask about a vaccination. I asked several faculty and staff where the health center is, but nobody knew. It turns out that the student health center is hard to find for many. The health center takes up a portion of the Metro building, and the only students that know where it is are ones that have had to find their way there previously for a health reason. None of the campus maps have "student health center" marked. The Metro building is marked, but there is no indication on the map that the health center is in the Metro building. Looking up the health center online, the website gives an address on McCallie; problem is, addresses are not clearly marked on many buildings on McCallie, AND there is no indication that the address pertains to the Metro building. Moreover, the door into the health center faces Houston St., not McCallie. I asked UTC staff in Holt, Fletcher, and the library: NONE of them knew where it was! In the library, after talking to two staff members (who looked at the map and website to no avail), I was referred to an older employee because "she knows where everything is." Well, I asked this oracle, but she told me that the health center is across the street from the Fletcher building. Wrong! I wasted time wandering around on Douglas St. Why don't any of these staff people (and maps and UTC website!) know to tell students that the health center is in the Metro Building?! Who wants to ask 5+ people where the health center is, answer stupid questions like "what do you need at the health center", wander around looking for it like I did, etc? I have a busy schedule, and asking around randomly seems too much of a waste of time: I simply put off getting my vaccination. I finally found out when a fellow student mentioned he'd been to the health center. I still haven't gotten my vaccination---I walked into the health center for the first time the other day, and I found the place SLOW and intimidating.

When I walked in there, there was one receptionist window and a line that moved at a snail's pace. People were being asked to fill out paperwork for examinations/meds. Was I in the right place? Did I want to wait in line all that time to find out? It would have been helpful if a prominent display had listed all the services there. I waited, but the paperwork to get one shot was so time-consuming that I had to leave for work. I'll have to find time to do it another day. I recently took the Green Dot quiz about the UTC program to reduce violence to women. It mentioned that women can get Green Dot help at the student health center. What nervous victim of violence is going to want to wait in a line like that? There was no indication of where to report violence. What victim would want to ask about reporting violence with a line of people impatiently waiting behind? Or go through this without ANY indication that she is in the right place to report violence and get help? Seems to me this is a health & safety issue for UTC. How many other students put off vaccinations? How many have had more serious health questions (like being a victim of rape, or are fearful about being stalked), but have given up doing something about it because of the inaccessibility of the student health center? Please, at the very least UTC must fix the health center's map/website problem and make sure all staff know where the health center is so they can accurately direct students.

Thank you for your time and attention.

---Joe

Problems with parking--only available parking is by arena and classes are in Hunter. Don't like to walk in dark and no shuttles are available when night class gets out.

This is not about The Graduate School, but this questionnaire, Questions 4, 8, 10 and 12. I have attempted to use Women's Services, which does not open until Noon, just after 1:00 p.m. and the office was closed for lunch. In my opinion, this office should not close for lunch when it does not open until Noon. I have attempted to use services on campus and have been told incorrect information by staff on whether or not graduate students are served. In other words, with the exception of the Career/Counseling Center, I have found services to be graduate student "unfriendly," and stopped going to try for additional services due to misinformation and a lack of cooperation.

It is really hard to become involved with the actual university as a graduate student. Most of us just come to our specific class and leave, not really tying us to the school or encouraging future support of the school (ie. donations). I think that for the grad school to grow and continue to exist we need to find some way to encourage all grad students to become involved somehow to feel a stronger connection. Maybe GSA can do that!

I really wish more classes were available online. I have a young child and it is difficult to work out childcare for three or four nights each week. I have to try and help her finish her homework before I leave for classes. It is very difficult. In addition more classes could be offered each semester if there were more online opportunities.

Changes in the catalog that affect me that I don't find out about until my advisor tells me about them need to be given more attention. Also, I think that once you begin a degree you should be locked into the rules and regulations at that time because you are in agreement with those rules when you begin. You may not agree with changes made along the way but at this point you are locked in because of time, effort, and money already spent.

Each student needs to be treated as an important individual. We spend a lot of money to be treated as though we are unimportant. Also, STOP LOSING Important documents!!!! More accountability for who is handling our files is needed.

It needs to be publicized more and the hours of operation need to be extended. Also, cheaper parking passes would be great since I am only on campus a limited amount of time.

Grad School provides no support or consideration for working adults their workload and responsibilities to their families and careers. It is not user friendly to actual adults just for children continuing straight through from high school, undergrad, into grad program.

None

I know - I put 3 choices instead of 2 on question 2 - they are all the same kind of thing, though - making UTC more "time-friendly" Grad student lounge location - I don't know all these buildings

- aren't they building a new library? a grad student lounge would be better than a coffee shop
no comment.

None at this time.

The graduate liaisons should be at the top of their game if they are to deal with graduate students. Unfortunately, that was not my impression of the office in which they work. Subsequently enrolling and fulfilling my obligations to become a student at UTC has been impeded at many levels.

We need more support for thesis oriented research to better our ability to compete for quality PhD programs.

We need more graduate programs in science, engineering, and mathematics.

My experience has been extremely unsettling. I was not given important information at the beginning and had to learn some things the hard way. School has been hard enough without the support of needed services. Do we get any sort of exit information opportunity? Most of my issues are with administration of my program and grad school in general. The actual instruction has been top notch. And parking...how are people intended to attend without this little important issue.

Registration and communication are very unorganized. I pay through the continuing ed department yet get bills from the bursars office. The offices need to communicate.

My largest concern is the lack of cooperativeness towards working students. I, like several grad students, hold a regular 9 to 5 job. NONE of the services offered on campus, or in the graduate school office, are available after 4:30 p.m. Several currently active programs that I am interested in joining all take place during the day (i.e. brown bag lunches, coffee with the deans, GSA meetings, etc.). Having accessible services and programs would considerably endear loyalty to the graduate program and UTC in general, and make life incredibly easier while trying to balance beginning a career and completing graduate school.

I'm a 3rd year student in the physical therapy program, and I don't think any of us ever use any type of graduate student amenities. I don't know if other programs are drastically different than ours, but it feels like they are. So if there was some way to make graduate student programs more applicable to PT students and our schedule, we might use them. There are close to 100 of us, so at least a few would probably use them.

I feel disconnected from UTC as I have a full time job and do not have much time to devote outside of school work and my job. I don't know how I would make time for more graduate activities though. I feel that the counseling community (I am a counseling student) does a great job within hosting activities that we all want to be a part of. Outside of that community I am not sure if I would committ to participating.

I would like to see a master in finance program.

The orientation does nothing to help students who have a BA from a small liberal arts school - most of the discussion flew right over my head.

While my professors are accessible, I have no clue which students are in my program and there are limited ways to meet other students from other departments. It would be wonderful to network with ALL other grad students.

There seem to be very few advisors who know about *all* the various hurdles a student must clear before graduating; consequently, I have had three major foul-ups that I have had to clear up with various administrative offices. If an advisor could 1.) know about all the various minutiae, 2.) had a computer screen that gave information about which objectives were met, 3.) had paper back-up information in case a student were to be flushed from the computer system, and 4.) communicate to the student in a timely fashion, then students might begin to think the "University" was something like a real university, and that it existed for something other than to exact higher and higher tuition and fees. My experiences with this university's administration has led me to believe that you have almost as many inept, incompetent, uncaring, poorly trained, and distracted officials as the military. Your tuition is rapidly approaching the point that what a

student receives is not worth the money he must pay. Apparently most students are receiving enough financial aid that this does not seem to come to their notice. I, however, have paid my own cash every semester.

I really hope the August Graduation is not eliminated. I am working very hard to get my MBA and have been looking forward to the August Graduation ceremony for at least the past year.

the website is NOT Grad student friendly- too focused on undergrad and you have to search to get to the grad school information.

When I registered for Spring 2008 courses, there were not many offered and all of the courses began at 5:30 p.m. If more courses were offered it would be easier to progress through the program. I'm worried that a semester will come when none of the offered courses are a requirement of my concentration. Also, I get off from work at 5:30, so I have to leave early on class days and this is not beneficial to my career or my paycheck. Graduate students need more work-appropriate schedules.

I am concerned that there is not more collaboration between the graduate school and the library - I am both a graduate student AND I am new faculty at the library, and it concerns me how few students are familiar with the databases they should be using for research. It would be great if the GSA could offer workshops in conjunction with the library, at different times of the day and night (so they would be available for everyone who was interested). Feel free to email me at colleen-harris@utc.edu if you'd like to talk about this option

The SON Grad School is not fulfilling my needs as a student. I feel the bare minimum is given and am frightened about passing boards

Needs to feel more like a community! It's hard to tell that there is even a grad school program at UTC. Perhaps even a singles network??? More academic clubs? Social events?

The lack of more than one professor to teach classes. Especially since sometimes the personalities and teaching styles of teachers and students do not match.

The education department is very difficult to work with. Advisors do not return phone calls or emails, nor are they very helpful when you actually reach them. No one in this department, including the head faculty of the graduate school, can give you one clear answer, and they usually give you the run around before you find someone with the correct answer. Moreover, they do not offer required courses as often as they should (one of my courses is available every other spring, but this was not mentioned when I began the program or at any time during the program, until I needed it my last semester).

A small, rounded rectangular button with the text "OK" inside, positioned at the bottom right of the page.