

2005-6 Technology Fee Project Report

Network Services for the University of Tennessee at Chattanooga

Project Manager: Rusty Leutz, Network Manager, Systems and Networks, IT Division

Brief Description of the Projects

- UTC Campus Internet Access
 - ✓ This is an annual recurring cost to provide Internet access for UTC
- UTC Network Equipment Maintenance
 - ✓ Cisco routers and switches require an annual contract to provide maintenance, software upgrades, and technical support. Some equipment must also be replaced each year due to failure and unavoidable lightening and water damage. This is an ongoing fee that the Technology Fee has paid when the equipment was purchased and is required to renew each year. As network equipment has grown, so does the cost of maintaining it.
- Network Support Analyst
 - ✓ Provide for a support analyst for network operations to improve service response time and provide additional after hour support for the campus network. The primary purpose of this position is to provide support for students living on campus as well as faculty, staff, and other business computers which use campus networking facilities. This position is a recurring cost to maintain the integrity and responsive of campus network services.
- Wireless Technician
 - ✓ Provide for a wireless support technician for maintenance and support of wireless network services across campus. The primary purpose of this position is to provide 8x5xNBD support for UTC controlled wireless networks for Students, Faculty, and Staff. This position is a recurring cost to maintain the support and integrity of University owned wireless networks. See attached list of AP completions last FY.

Goals

To continue support and funding of the projects outlined above.

Evaluation

All projects listed above have been completed and maintained according to the outlined proposal for each of them.

Expenditures 2004-5

Tech Fee Budget	\$ 314,591.00
Network Equipment Maintenance	\$ 80,000.00
Network Support Analyst	\$ 48,580.00
Resident Hall Network Support	\$ 41,811.00
University Internet Access	\$ 67,200.00
Wireless Support and Expansion	\$ 77,000.00
Total Spent	\$ 314,591.00

Remaining	\$ 0.00
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Wireless Hot Spot locations

Sorted by Budget – Installed / Pending – AP Name

ID	Budget Source	Installed / Pending	AP Name	Location
1	Departmental	Installed	EMCS2-1	2nd Floor commons area
2	Departmental	Installed	FAC2-1	Fine Arts Main Lobby by EMCS
3	Departmental	Installed	FND1-1	Founders main floor
4	Departmental	Installed	FND1-2	Founders main floor
5	Departmental	Installed	FNDG-1	Founders bottom floor with Telco
6	Departmental	Installed	Frist2-1	2nd Floor Frist
7	Departmental	Installed	Frist3-1	3rd Floor Frist
8	Technology Fee	Installed	ARA1	Arena Control Room
9	Technology Fee	Installed	ARA2	Main Floor (lower)
10	Technology Fee	Installed	ARA3	Arena Dressing Rooms
11	Technology Fee	Installed	ARA4	Trophy Room
12	Technology Fee	Installed	ArenaGate1	Arena Gate1
13	Technology Fee	Installed	ArenaGate2	Arena Gate2
14	Technology Fee	Installed	ArenaGate3	Arena Gate3
15	Technology Fee	Installed	EMCS231	EMCS 231 (not working, waiting on Ted to test line)
16	Technology Fee	Installed	EMCS2-A1	Auditorium towards Challenger Center
17	Technology Fee	Installed	EMCS2-A2	Auditorium towards Challenger Center
18	Technology Fee	Installed	EMCS3-1	3rd Floor commons area
19	Technology Fee	Installed	EMCS4-1	4th Floor commons area
20	Technology Fee	Installed	FAC3-1	3rd Floor Fine Arts in workroom toward EMCS
21	Technology Fee	Installed	FLT2-1	2nd Floor commons area
22	Technology Fee	Installed	Helpdesk	Helpdesk in Admin building
23	Technology Fee	Installed	HLT1-1	Bottom floor commons area
24	Technology Fee	Installed	HNT2-1	2nd Floor Commons in Hunter
25	Technology Fee	Installed	Hnt4-1	Walker Teacher Resource Center
26	Technology Fee	Installed	LIB1-1	Library 1st Floor
27	Technology Fee	Installed	LIB1-2	Library 1st Floor
28	Technology Fee	Installed	lib208	2nd Floor Library classroom
29	Technology Fee	Installed	LIB2-1	Library 2nd Floor
30	Technology Fee	Installed	LIB3-1	Library 3rd Floor
31	Technology Fee	Installed	LIB3-1	Library 3rd Floor
32	Technology Fee	Installed	MET1-1	Student lounge area in Metro
33	Technology Fee	Installed	Networks1	In network office in Admin
34	Technology Fee	Installed	Race109	Race 109
35	Technology Fee	Installed	Systems	By Systems in bottom of Hunter
36	Technology Fee	Installed	UC_Commons	UC Commons by computer labs
37	Technology Fee	Installed	UC_Gameroom	In UC Gameroom
38	Technology Fee	Installed	UC3-1	3rd Floor UC in old Student office
39	Technology Fee	Installed	UC-ATMs	By ATM area in UC
40	Technology Fee	Installed	UC-Bookstore	UC Bookstore
41	Technology Fee	Installed	UC-Food	In Main eating area in UC
42	Technology Fee	Pending	BRK2-1	Pending
43	Technology Fee	Pending	GRT1-1	Pending
44	Technology Fee	Pending	GRT1-2	Pending
45	Technology Fee	Pending	GRY1-1	Pending
46	Technology Fee	Pending	GRY1-2	Pending

