

2004-5 Technology Fee Project Report

Network Services for the University

Project Manager: Rusty Leutz, Network Manager, Systems and Networks, IT Division

Brief Description of the Projects

- UTC Campus Internet Access \$67,200
 - ✓ This is an annual recurring cost to provide Internet access for UTC

- UTC Network Equipment Maintenance \$65,000
 - ✓ Cisco routers and switches require an annual contract to provide maintenance, software upgrades, and technical support. Some equipment must also be replaced each year due to failure and unavoidable lightening and water damage. This is an ongoing fee that the Technology Fee has paid when the equipment was purchased and is required to renew each year. As network equipment has grown, so does the cost of maintaining it.

- Network Support Analyst \$46,114
 - ✓ Provide for a support analyst for network operations to improve service response time and provide additional after hour support for the campus network. The primary purpose of this position is to provide support for students living on campus as well as faculty, staff, and other business computers which use campus networking facilities. This position is a recurring cost to maintain the integrity and responsive of campus network services.

- Wireless Technician \$54,240
 - ✓ Provide for a wireless support technician for maintenance and support of wireless network services across campus. The primary purpose of this position is to provide 8x5xNBD support for UTC controlled wireless networks for Students, Faculty, and Staff. This position is a recurring cost to maintain the support and integrity of University owned wireless networks.

Goals

To continue support and funding of the projects outlined above.

Evaluation

All projects listed above have been completed and maintained according to the outlined proposal for each of them.

Expenditures 2004-5

Tech Fee Budget	\$ 232,554.00
Spent	\$ 209,230.59
Remaining	\$ 23,323.41