

2004-05 Technology Fee Project Report

Media Resources Technician

Project Manager: Rodger Ling, Director of Technology Support Services, Information Technology Division

Brief Description of the Project

The project is designed to provide after-hours delivery, setup, and return services for audio-visual equipment by providing a technician staff position for Media Resources. Please note that this project does *not* currently provide any resources for the purchase of AV equipment, which is a critical unmet need for Media Resources; this project simply provides staffing to help manage and deliver the existing (and aging) pool of equipment.

Project Status

Ray Soldano has been in this position throughout the fiscal year.

Goals

- To provide smoother service offered by Media Resources and their staff. To lengthen the hours of service for Media resources, providing support for faculty and students during evening and weekend classes.
- To maintain equipment pool.
- To better secure classroom equipment pool items by providing an evening staff to re-secure equipment after use.

Methodology

The technician is housed in Media Resources and supervised by that unit's manager. The addition of this staffing allows Media Resources to provide extended hours of service.

Evaluation

Mr. Soldano has been a valued resource to the campus. In addition to his normal duties, he has served as the primary Media Resources liaison with the Lupton Audiovisual Project, which is installing/maintaining multimedia podiums across the campus.

Expenditures (E04-0156-008)

Technician Salary (Ray Soldano)	\$22,670	\$20,016
Benefits	\$7,254	\$8,063
Operating	\$1,000	\$1,865
Total	\$30,924	\$29,944

Conclusion

State funding for Media Resources provides only one full-time manager and 30 hours/week of student support. Without the additional staff provided through the Technology Fee or some other source of funding, Media Resources would not be able to meet the audiovisual delivery of the campus.