
2004-2005 Technology Fee Report Fletcher Computer Lab (Fletcher 111)

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Brief Description of Project

We were thankful to receive funding of \$57,600 for the Fletcher 111 lab. We looked to replacing dated computers which were out of warranty, as well as to find ways to improve the services we provided students.

Goals

- Provide students with access to current technology
- Replace dated equipment
- Provide for the upkeep and maintenance of current computers
- Provide superior service for students

Project Status

Fletcher 111 is open 7 days a week for student and alumni/visitor usage.

Costs

Dell Computers and Server	\$ 44,124.12
New network switch and jacks	\$ 4,425.00
People Counter	\$ 628.95
Deep Freeze Software	\$ 3,488.95
Replacement Parts and Labor	\$ 4,927.28
Total	\$ 57,594.30

Evaluation and Conclusion

We were able to replace thirty computers in Fletcher 111, and the lab was open 7 days a week for usage. We were able to partner with other units on campus, and other organizations such as the Youth University, Freshman Seminar classes, spillover for registration, CPA exam review, IRS tax training seminars, and others. An additional network switch and wiring of Ethernet jacks was done by Network Services. Also, we were improve how we serve students by installing a People Counter, and the purchase of new Deep Freeze Software. With the people counter, we can tell exactly when our busy periods are, and how to appropriately staff. The new Deep Freeze software undoes damage to machines by spyware, viruses, rogue program installations. This software which was not available on campus, has greatly reduced our support time for students.