

2003-04 Technology Fee Project Report

Media Resources Technician

Project Manager: Rodger Ling, Director of Technology Support Services, Information Technology Division

Brief Description of the Project

The project is designed to provide after-hours delivery, setup, and return services for audio-visual equipment by providing a technician staff position for Media Resources.

Project Status

Ray Soldano has been in this position throughout the fiscal year.

Goals

- To provide smoother service offered by Media Resources and their staff. To lengthen the hours of service for Media resources, providing support for faculty and students during evening and weekend classes.
- To maintain equipment pool.
- To better secure classroom equipment pool items by providing an evening staff to re-secure equipment after use.

Methodology

The technician is housed in Media Resources and supervised by that unit's manager. The employee is scheduled to provide extended hours of service.

Evaluation

Mr. Soldano has been a valued resource to the campus. In addition to his normal duties, he has served as the primary Media Resources liaison with the Lupton Audiovisual Project, which is installing multimedia podiums across the campus.

Expenditures (E04-0156-008)

This year the cost center E04-0156-008 encompasses the Media Resources technician described by this project as well as \$23,000 for campus audiovisual equipment (reported separately).

Technician Salary (Ray Soldano)	\$18,862	\$19,156
Benefits	\$6,036	\$6,983
Operating	\$1,000	\$699
Training	\$500	\$0
Total	\$26,398	\$26,838*

*The overage of \$440 was funded through cost savings in audiovisual equipment in this same cost center.

Conclusion

State funding for Media Resources provides only one full-time manager and 30 hours/week of student support. Without the additional staff resource provided through the Technology Fee, Media Resources could not meet the audiovisual needs of the campus.